

OHIO POWER COMPANY

Original Sheet No. 1-1D

P.U.C.O. NO. 20

SCHEDULE  
CROSS REFERENCE

The table below identifies the Open Access Distribution (OAD) service tariff under which the customer shall take distribution service based upon the applicable standard service tariff schedule for that customer.

<b>Generation, Transmission, Distribution Service</b>	<b>Sheet No.</b>	<b>Distribution Service Only</b>	<b>Sheet No.</b>
<b><u>RESIDENTIAL SERVICE</u></b>		<b><u>RESIDENTIAL SERVICE</u></b>	
Regular RS	10-1-10-5	All Residential OAD-RS	10-1D-10-3D
Experimental Direct Load Control Rider (DLC)	15-1-15-3		
<b><u>GENERAL SERVICE</u></b>		<b><u>GENERAL SERVICE</u></b>	
Small GS-1	20-1-20-4	Small OAD-GS-1	20-1D-20-3D
Large GS-2	21-1-21-5	Large OAD-GS-2	21-1D-21-6D
Interruptible Power Discretionary IRP-D	25-1-25-10		
Cogeneration COGEN/SPP	26-1-26-3		
Standby Service SBS	27-1-27-8	Standby Service OAD-SBS	27-1D-27-4D
Net Energy Metering Service NEMS	28-1-28-2	Net Energy Metering Service OAD-NEMS	28-1D-28-2D
Net Energy Metering Service - Hospitals	29-1 - 29-2		
Alternate Feed Service	30-1-30-5	Alternate Feed Service	30-1D-30-5D
Area Lighting AL	40-1-40-5	Area Lighting OAD-AL	40-1D-40-6D
Street Lighting SL	41-1-41-7	Street Lighting OAD-SL	41-1D-41-10D
Pole Attachment PA	43-1-43- 3	Pole Attachment OAD-PA	43-1D-43-3D
Public Authority-Delayed Payment Supp. No. 21	53-1	Public Authority-Delayed Payment Supp. No. 21	53-1D

(Continued on Sheet No. 1-2D)

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Joseph Hamrock, President  
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OHIO POWER COMPANY

Original Sheet No. 1-2D

P.U.C.O. NO. 20

SCHEDULE  
CROSS REFERENCE

<b>Generation, Transmission, Distribution Service</b>	<b>Sheet No.</b>	<b>Distribution Service Only</b>	<b>Sheet No.</b>
<b><u>RIDERS</u></b>		<b><u>RIDERS</u></b>	
Universal Service Fund	60-1	Universal Service Fund	60-1D
KWH Tax	62-1	KWH Tax	62-1D
Provider of Last Resort Charge	69-1	Provider of Last Resort Charge	69-1D
Electronic Transfer	70-1	Electronic Transfer	70-1D
Emergency Curtailable Service	71-1-71-3		
Energy Price Curtailable Service	72-1-72-3		
Monongahela Power Litigation Termination	73-1	Monongahela Power Litigation Termination	73-1D
Transmission Cost Recovery	75-1		
Fuel Adjustment Clause	80-1		
Energy Efficiency and Peak Demand Reduction Cost Recovery	81-1	Energy Efficiency and Peak Demand Reduction Cost Recovery	81-1D
Economic Development Cost Recovery	82-1	Economic Development Cost Recovery	82-1D
Enhanced Service Reliability	83-1	Enhanced Service Reliability	83-1D
gridSMART	84-1	gridSMART	84-1D
Environmental Investment Carrying Cost Rider	85-1		
Deferred Asset Recovery Rider	87-1	Deferred Asset Recovery Rider	87-1D
Standard Offer Generation Service Rider	88-1 thru 88-14		
Distribution Investment Rider	89-1	Distribution Investment Rider	89-1D

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OHIO POWER COMPANY

Original Sheet No. 2-1D

P.U.C.O. NO. 20

LIST OF COMMUNITIES SERVED

COMMUNITY	COMMUNITY	COMMUNITY
Aberdeen	Baertown	Big Island
Ada	Bailey Lakes	Big Praire
Adams Mills	Bainbridge	Bishopville
Adamsville	Bairdstown	Blackfork
Addison	Ballville	Bladensburg
Adena	Baltic	Blaine
Adrian	Baltimore	Blanchard
Albany	Bangs	Bloomdale
Alexandra	Bannock	Bloomfield
Alger	Barlow	Bloomington
Alikanna	Barnesville	Bloomville
Allensburg	Barnhill	Blue Creek
Allensville	Barrs Mills	Blue Rock
Allentown (Allen County)	Barton	Bluffton
Allentown (Scioto County)	Bascom	Bolivar
Alliance	Batesville	Boston
Alvada	Battlesburg	Bourneville
Amesden	Beard City	Bowerston
Amesville	Beaver	Bowling Green
Amesville	Beaverdam	Bradbury
Amsterdam	Beckett	Bradley
Annapolis	Belfast	Bradrick
Antiquity	Bellaire	Brandon
Antwerp	Belle Valley	Breman
Apex	Bellville	Brice
Apple Creek	Belmont	Briceton
Appleton	Belmore	Bridgeport
Arcadia	Belpre	Bridgeville
Arlington	Benton	Briggs
Arthur	Benton Ridge	Brilliant
Ashland	Bentonville	Brinkhaven (Gann)
Ashley	Bergholz	Bristol
Athalia	Berlin	Broadacre
Athens	Berwick	Brokaw
Attica	Bethesda	Broken Sword
Ava	Bettsville	Bronze Heights (Noble County)
Avondale (Licking County)	Beverly	Brookside
Avondale (Muskingum County)	Bexley	Broughton
Avondale (Stark County)	Bidwell	Buchtel

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OHIO POWER COMPANY

Original Sheet No. 2-2D

P.U.C.O. NO. 20

LIST OF COMMUNITIES SERVED

COMMUNITY	COMMUNITY	COMMUNITY
Buckeye Lake	Cherry Fork	Crestline
Buckeyeville	Chesapeake	Cridersville
Buckingham	Cheshire	Cromers
Buckland	Chester	Crooksville
Bucyrus	Chesterhill	Crown City
Buena Vista	Chesterville	Cumberland
Buffalo	Chillicothe	Custar
Buford	Circleville	Cygnet
Bunker Hill	Clarinton	Dalton
Burgoon	Clarkstown	Danville
Burlington	Cloverdale	Darbydale
Byesville	Cloverhill	Deavertown
Cadiz	Coal Grove	Decatur
Cairo	Coal Ridge	Decatur
Calais	Coal Run	Deering
Calcutta	Coalton	Deersville
Caldwell	Colerain	Defiance
Cambridge	Coles Park	Dekalb
Canal Lewisville	Columbia	Delaware
Cannon Mills	Columbus	Delaware Bend
Canton	Conesville	Dellroy
Carbon Hill	Congo	Delphos
Carbondale	Connorville	Dennison
Cardington	Connotton	Derwent
Carey	Constitution	Deshler
Caroline	Continental	Dexter
Carpenter	Converse	Dexter City
Carroll	Convoy	Deyarmonville
Carrollton	Coolville	Dilles Bottom
Carrothers	Corner	Dillonvale
Cavette	Corning	Doanville
Cecil	Coryville	Dodsonville
Celeryville	Coshocton	Dola
Centerburg	Costonia	Dover
Centerville (Thurman P.O.)	Coulter	Drakes
Central Ohio Grove	Cove	Dresden
Chalfant	Crabapple	Dublin
Charm	Craigton	Duffy
Chatfield	Creola	Dull
Chauncey	Crescent	Dun Glen

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OHIO POWER COMPANY

Original Sheet No. 2-3D

P.U.C.O. NO. 20

LIST OF COMMUNITIES SERVED

COMMUNITY	COMMUNITY	COMMUNITY
Duncan Falls	Firebrick	Glasgow
Dundas	Fletcher	Glass Rock
Dundee	Floodwood	Glemont
Dunkirk	Florence (Belmont County)	Glen Robbins
Dupont	Florence (Noble County)	Glenco
Durant	Flushing	Glenford
Eagleport	Forest	Glenmoor
East Canton	Fort Jennings	Glouster
East Fultonham	Fort Seneca	Gnadenhutten
East Liverpool	Fort Shawnee	Gomer
East Monroe	Fostoria	Gore
East Richland	Franklin Furnace	Goshen
East Sparta	Frazesburg	Goulds
East Springfield	Fredericksburg	Grandview
East Union (Wayne County)	Fredericktown (Carroll County)	Grandview Heights
Echo	Fredericktown (Knox County)	Grant
Edenville	Freeport	Granville
Edgerton	Fremont	Gratitot
Egbert Stop	Fresno	Greendale
Elba	Friendship	Greenfield
Eldon	Frost	Greensprings
Elgin	Fulton	Greenville
Elida	Fultonham	Greenwich
Elliott	Funk (Wayne County)	Greer
Emerson	Gahanna	Grove City
Empire	Galatea (Wood County)	Grove Hill
Enterprise (Hocking County)	Galena	Groveport
Enterprise (Meigs County)	Galion	Guerne
Etna	Gallipolis	Guernsey
Eureka	Galloway	Guysville
Ewington	Gambier	Hackney
Fairfield	Garden City	Hamden
Fairfield Beach	Georges Run	Hamler
Fairhope	Germano	Hammansburg
Fairpoint	Getaway	Hammondsville
Fairview	Gilboa	Hanging Rock
Fincastle	Glade	Hannibal
Findlay	Glandorf	Hanover

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AEP Ohio

OHIO POWER COMPANY

Original Sheet No. 2-4D

P.U.C.O. NO. 20

LIST OF COMMUNITIES SERVED

COMMUNITY	COMMUNITY	COMMUNITY
Hanoverton	Hopewell	Kidron
Harbor Hills	Houcktown	Kilbourne
Harlem Springs	Howard	Kilgore
Harpster	Hoytville	Killbuck
Harrisburg	Hume	Kimbolton
Harrisonville	Iberia	Kipling
Harrisville	Idaho	Kirby
Harrod	Ink	Kirkersville
Harryette	Irondale	Kitts Hill
Hartford (Croton P.O.)	Ironspot	Knoxville
Hartsburg	Ironton	Kossuth
Hartville	Isleta	Kyger
Hatfield	Jackson (Oak Hill)	Kylesburg
Havens	Jackson (Part)	Lafferty
Haverhill	Jacksontown	Lake Cable
Haviland	Jacksonville	Lake O'Springs
Haydenville	Jacobsburg	Lakeville
Heath	Jefferson	Lamira
Hebron	Jelloway	Lancaster
Hecia	Jenera	Landeck
Hemlock	Jeromesville	Langsville
Hemlock Grove	Jerry City	Lansing
Hendrysburg	Jerusalem	Larue
Hepburn	Jewett	Latham
Hibbetts	Johnstown	Latty
Hicksville	Jonestown	Laurel Cliff
Hillcrest	Junction	Lawshe
Hillgrove	Junction City	Layman
Hilliard	Kalida	Leavittsville
Hills and Dales	Kanauga	Leesville (Carroll County)
Hillsboro	Kansas	Leesville (Crawford County)
Hintsville	Keene	Leipsic
Hockingport	Kempton	Lemert
Hollister	Kenova	Leonardsburg
Holloway	Kensington	Letart Falls
Holmesville	Kenton	Lewis Center
Homer	Kenwood	Lewisville
Hooksburg	Kerr	Lexington
Hopedale	Key	Licking View

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OHIO POWER COMPANY

Original Sheet No. 2-5D

P.U.C.O. NO. 20

LIST OF COMMUNITIES SERVED

COMMUNITY	COMMUNITY	COMMUNITY
Liebs Island	Marietta	Millersburg
Lightsville	Marion	Millersport
Lima	Mark Center	Millfield
Lindentree	Marne	Millport
Lisbon	Marseilles	Millwood
Little Hocking	Marshall	Mineral
Little Sandusky	Marshallville	Mineral City
Lloydsville	Martel	Minersville
Lock	Martins Ferry	Minerva
Lock Seventeen	Martinsburg	Minerva Park
Locust Grove	Massieville	Minford
Logan	Massillon	Mingo Junction
Londonderry	Maynard	Mononue
Long Bottom	McArthur	Monoue
Lore City	McClainsville	Monticello
Loudon	McComb	Moorefield
Loudonville	McConnelsville	Moreland
Louisville	McCuneville	Morganville
Lovell	McCutchenville	Morral
Lowell	McDermott	Morristown
Lower Salem	McGuffey	Mortimer
Lucasville	McLeish	Moulton
Lykens	McLuney	Mowrystown
Lyndon	McZena (Ashland County)	Moxahala
Lynx	Mechanicstown	Mt. Blanchard
Lyra	Meeker	Mt. Cory
Macksburg	Melmore	Mt. Eaton
Macon	Melrose	Mt. Gilead
Magnolia	Mendon	Mt. Hope
Malta	Mermill	Mt. Liberty
Malvern	Mexico	Mt. Perry
Manchester	Middlebranch	Mt. Pleasant
Mansfield	Middlebury	Mt. Sterling
Mantua	Middleport	Mt. Vernon
Maple Grove	Middleport	Mt. Victory
Maple Heights	Midvale	Murray City
Mapleton	Midway	Nashport
Marble Cliff	Millbrook	Nashville
Marengo	Miller	National Road

(Continued on Sheet No. 2-6D)

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OHIO POWER COMPANY

Original Sheet No. 2-6D

P.U.C.O. NO. 20

LIST OF COMMUNITIES SERVED

COMMUNITY	COMMUNITY	COMMUNITY
Navarre	Newark	Pataskala
Neeleysville	Newcomerstown	Patterson
Neffs	Newport	Paulding
Negley	Newtown	Payne
Nellie	North Baltimore	Pedro
Nelsonville	North Canton	Peebles
Nevada	North Industry	Pekin
New Albany	North Kenova	Pennsville
New Alexandria	North Mt. Vernon	Philo
New Athens	North Robinson	Piedmont
New Bedford	North Salem	Piketon
New Boston	Northrup	Piketon
New Castle	Norton	Piney Fork
New Concord	Norwich	Plainfield
New Cumberland	Nova	Pleasant City
New Hagerstown	Oak Hill	Pleasant Grove
New Harrisburg	Oakfield	Pleasantville
New Haven	Oakwood	Plymouth
New Lafferty	Obetz	Pomeroy
New Lexington	Oceola	Port Clinton
New Lima	Oco	Port Homer
New London	Ohio City	Port Washington
New Marshfield	Ohio/West Virginia	Portage
New Martinsburg	Old Fort	Porter
New Matamoras	Old Washington	Porterfield
New Petersburg	Oneida	Portersville
New Philadelphia	Oregon	Portland
New Pittsburg	Oreville	Portsmouth
New Plymouth	Orient	Powell
New Riegel	Orrville	Powellsville
New Rome	Otsego	Powhatan Point
New Rumley	Ottawa	Proctorville
New Salem	Ottoville	Prospect
New Somerset	Otway	Provident
New Stark	Outville	Quaker City
New Straitsville	Pandora	Quincy
New Washington	Paris	Racine
New Weston	Parlett	Radcliff
New Winchester	Parral	Radnor

(Continued on Sheet No. 2-7D)

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OHIO POWER COMPANY

Original Sheet No. 2-7D

P.U.C.O. NO. 20

LIST OF COMMUNITIES SERVED

COMMUNITY	COMMUNITY	COMMUNITY
Ragersville	Rome	Sharpsburg
Rainsboro	Rome (Stout P.O.)	Shawnee
Ramsey	Rose Farm	Shelby
Rarden	Rosemount	Sheridan
Rawson	Roseville	Sherrodsville
Ray	Rossburg	Sherwood
Rayland	Rosseau	Shiloh
Redfield	Roswell	Short Creek
Redtown	Roxbury	Shreve
Reedsburg	Rubyville	Siam
Reedsville	Rudolph	Sinking Spring
Rehobeth	Rush Run	Slocum
Reinersville	Rushville	Smithfield
Rendville	Russells Point	Smithville
Reno	Rutland	Smyrna
Republic	Salem Center	Somerdale
Reynoldsburg	Salesville	Somerset
Riceland	Salineville	Sonora
Richmond	Saltillo	South Acres (Noble County)
Richmondale	Sandyville	South Mt. Vernon
Ridgeton	Santoy	South Olive
Ridgeway	Sarahsville	South Point
Rimer	Sardinia	South Salem
Ringold	Sardis	South Webster
Rio Grande	Savannah	South Woodbury
Risingsun	Sayre	South Zanesville
Rittman	Schneiders Crossing	Sparta
Riverlea	Schoenbrunn	Speidel
Riverview	Scio	Spencerville
Riverview (Belmont County)	Scioto Furnace	Springville
Riverview (Muskingum County)	Sciotodale	St. Clairsville
Roads	Sciotoville	St. Joe
Roanoke	Scott	St. Louisville
Robertsville	Scotts Crossing	St. Marys
Robyville	Seaman	Steinersville
Rock Camp	Seneca	Sterling
Rock Springs	Senecaville	Steubenville
Rockbridge	Sewellville	Stewart
Rodney	Shade	Stewartsville
Rokeby Lock	Shadyside	Stillwater

(Continued on Sheet No. 2-8D)

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OHIO POWER COMPANY

Original Sheet No. 2-8D

P.U.C.O. NO. 20

## LIST OF COMMUNITIES SERVED

COMMUNITY	COMMUNITY	COMMUNITY
Stockdale	Triadelphia	Walhonding
Stockport	Trimble	Walnut Creek
Stone Creek	Trinway	Wapakoneta
Stout	Tuppers Plains	Warner
Strasburg	Tuscarawas	Warrenton
Stratton	Tyndall	Warsaw
Sugar Grove (Fairfield County)	Uhrichsville	Waterford
Sugar Grove (Scioto County)	Union City	Watertown
Sugar Tree Ridge	Union Furnace	Waverly
Sugarcreek	Unionport	Waynesburg
Sugargrove	Uniontown	Waynesfield
Sulphur Springs	Unionvale	Weems
Summerfield	Upland Heights	Weilersville
Summerland Beach	Upper Arlington	Wellston
Summit Station	Upper Sandusky	Wellsville
Summitville	Urbancrest	West Jefferson (Jefferson)
Sunbury	Utica	West Lafayette
Swift	Valleyview	West Lebanon
Sybene	Van Buren	West Leipsic
Sycamore	Van Wert	West Liberty
Sylvania	Vanatta	West Point
Syracuse	Vanlue	West Portsmouth
Tacoma	Vaughnsville	West Rushville
Tappan	Venedocia	West Salem
The Plains	Vernon	West Union
Thornport	Veto	West Wheeling
Thornville	Vickery	Westerville (Part)
Thurston	Vigo	Westminster
Tiffin	Vincent	Weston
Tiltonsville	Vinton	Wharton
Tippecanoe	Waco	Wheelersburg
Tiro	Wade	Whipple
Toboso	Wagram	White Cottage
Todds	Wainwright	Whitehall
Torch	Wakefield	Wilkesville
Toronto	Waldo	Willard

(Continued on Sheet No. 2-9D)

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OHIO POWER COMPANY

Original Sheet No. 2-9D

P.U.C.O. NO. 20

## LIST OF COMMUNITIES SERVED

COMMUNITY	COMMUNITY	COMMUNITY
Williamstown	Wintersville	Wren
Willow Grove	Wolf Run	York
Wills Creek	Wolf Station	Yorkville
Willshire	Wolfhurst	Zaleski
Wilmot	Woodburn	Zanesville
Winchester	Woodsfield	Zoar
Winding Hill	Wooster	Zoarville
Winfield	Worstville	
Wingston (Wood County)	Worthington	

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P.U.C.O. NO. 20

TERMS AND CONDITIONS OF  
OPEN ACCESS DISTRIBUTION SERVICE

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2.

APPLICATION FOR SERVICE

These terms and conditions of service apply to service under the Company's open access distribution schedules which provide for distribution service, irrespective of the voltage level at which service is taken, from the Company, as provided for in Sections 4928.15 and 4928.40, Ohio Revised Code.

(Continued on Sheet No. 3-2D)

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P.U.C.O. NO. 20

TERMS AND CONDITIONS OF  
OPEN ACCESS DISTRIBUTION SERVICE

Distribution service shall be made available to a prospective customer within this Company's area of service upon request or execution of a contract therefore and its acceptance by an officer or authorized representative of the Company.

The character of distribution service and the rates, rules, terms, regulations and conditions shall be in accordance with P.U.C.O. No. 20, the supplements thereto and revisions thereof applying to the particular type of service and locality for which such contract or application is made.

3. CONDITIONS OF SERVICE

Before the Company shall be required to furnish distribution service, the Company may require that the customer submit written specifications of electrical apparatus to be operated by service and to furnish the Company a detailed sketch giving the location of the customer's facilities. The Company reserves the right to specify the service characteristics, including the point of delivery and metering.

Written agreements will be required prior to providing service if stipulated in the applicable rate schedule or the customer has unusual or special service characteristics. If the customer refuses to sign a written agreement, an agreement will still be effective as if the customer had signed and said customer will be charged under the appropriate schedule. A copy of the written agreement, contained on a form provided by the Company, will be furnished to the customer upon request at any time during the term of the agreement.

When the customer desires delivery of energy at more than one (1) point, each separate point of delivery shall be considered a Contract Location and shall be metered and billed under a separate request or contract for service. Each delivery point will be billed separately under the applicable schedule. Separate written agreements, if required under the above paragraph, will be made for each point of delivery. If the Company requires separate points of delivery, for like service, to meet the customer's electrical requirements at a single Contract location, the metering for two or more points of delivery may be combined for billing under the applicable tariff.

4. AVAILABLE RATES

A copy of these Terms and Conditions of Open Access Distribution Service and the open access distribution schedules applicable to the customer's class of business will be furnished upon request and the customer shall elect upon which applicable schedule the customer desires to be served.

If the customer can meet the requirements of more than one open access distribution schedule, the Company will endeavor to advise the customer as to which open access distribution schedule is the most advantageous for the prospective service. The customer shall then select the open access distribution schedule upon which the contract for distribution service shall be based. The Company under no circumstances guarantees that the rate under which a customer is billed is the most favorable open access distribution rate.

(Continued on Sheet No. 3-3D)

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The customer may change the initial open access distribution schedule selection to another applicable open access distribution schedule at any time by either written notice to the Company and/or by executing a new contract for the open access distribution schedule selected, provided that the application of such subsequent selection shall continue for twelve (12) months before any other selection may be made, except when an existing rate is modified or a new open access distribution schedule is offered.

A customer may not change from one (1) open access distribution schedule to another during the term of contract except with the consent of the Company.

5. COMPANY'S AGENTS NOT EMPOWERED TO CHANGE TARIFFS

No agent or employee of the Company has authority to amend, modify, alter the application, rates, terms, conditions, rules or regulations of the Company on file with the Commission, or to make any promises or representations not contained in P.U.C.O. No. 20 supplements thereto and revisions thereof.

6. CHANGE OF RATES OR REGULATIONS

Rules and Regulations and rates contained herein are subject to cancellation or modification upon order or permission of the Public Utilities Commission of Ohio.

7. INSPECTIONS

It is to the interest of the customer to properly install and maintain the customer's wiring and electrical equipment and the customer shall at all times be responsible for the character and condition thereof. It is the customer's responsibility to assure that all inside wiring is grounded and is otherwise in accordance with the requirements of the National Electrical Code. The Company makes no inspection thereof and in no event shall be responsible therefore.

Where a customer's premises are located in a municipality or other governmental subdivision where inspection laws or ordinances are in effect, the Company may withhold furnishing service to new installations until it has received evidence that the inspection laws or ordinances have been complied with. In addition, if such municipality or other governmental subdivision shall determine that such inspection laws or ordinances are no longer being complied with in respect to an existing installation, the Company may suspend the furnishing of service thereto until it has received evidence of compliance with such laws or ordinances. The Company may disconnect electric distribution service to a premise where unsafe conditions exist.

Where the customer's premises are located outside of an area where inspection service is in effect, the Company may require the delivery by the customer to the Company of an agreement duly signed by the owner and tenant of the premises authorizing the connection to the wiring system of the customer and assuming responsibility therefore.

No responsibility shall attach to the Company because of any waiver of these requirements.

(Continued on Sheet No. 3-4D)

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8. LOCATION AND MAINTENANCE OF COMPANY'S EQUIPMENT

The Company shall have the right to erect and maintain its poles, lines, circuits and other necessary facilities on the customer's property, and to place and maintain its transformers and other apparatus on the property or within the buildings of the customer at convenient locations. The customer shall keep Company equipment clear from obstruction and obstacles including landscaping, structures, etc., and allow the use of suitable space for the installation and maintenance of necessary measuring instruments so that the latter may be protected from damage.

The customer shall provide suitable space and access to same, for the installation, repair and maintenance of necessary measuring instruments and other facilities, so that they may be protected from injury by the elements or through the negligence or deliberate acts of the customer or of any employee of the same, or any other party.

Company owned transformers and appurtenances placed on the property or within the building shall be housed in accordance with the National Electrical Code in a suitable room or vault provided by the customer and, when installed outside upon a mat or slab, shall be protected by an enclosure erected by the customer to guard against loss, damage or injury to persons or property.

9. SERVICE CONNECTIONS

The Company will, when requested to furnish service, designate the location of its service connection. The customer's wiring must, except for those cases listed below, be brought out of the building in an approved manner from the main service disconnect to the outside the building wall nearest the Company's service wires so as to be readily accessible thereto. The point of service drop attachment shall be as high as the construction of the building will permit, but not more than twenty-five (25) feet nor less than twelve (12) feet from the ground (see National Electrical Code for vertical clearance requirements of service drop conductors) and shall be located at a point convenient to the Company's lines for making connections thereto, and each of the service wires shall extend at least eighteen (18) inches from weatherhead on end of conduit or cable for making service connections. Service entrance equipment shall be properly grounded and shall be installed so that the disconnecting means is readily accessible. Where customers install service entrance facilities which have capacity and layout specified by the Company and/or install and use certain utilization equipment specified by the Company, the Company may provide or offer to own certain facilities on the customer's side of the point where the service wires attach to the building.

In areas served by an overhead distribution system, an overhead service shall be provided by the Company from the Company's distribution system extending one span (approximately 100 feet) toward the customer's facilities. When a customer desires that energy be delivered at a point or in a manner other than that designated by the Company, the customer shall pay the additional cost of same. Rights-of-way or easements necessary for the installation of said service (including private railway wire crossings permits) shall be provided by the customer.

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A non-residential customer desiring an underground service from overhead wires shall, at the customer's expense, install and maintain service wires in an approved manner from the main entrance switch in the building to an available pole (designated by the Company) from which connection is to be made, including the necessary run of wires up the pole. Such underground service shall conform to Company specifications. Where service is supplied from an underground distribution system which has been installed at the Company's expense within the limits of municipal streets, the customer shall make arrangements with the Company to supply and install a continuous run of cable conductors including necessary ducts from the manhole or connection box to the inside of the building wall. The customer shall pay the cost of installing the portion of cable and duct from the curb line to the terminus or cable inside the building and provide the necessary easements to the Company.

Conduit and wires and any equipment, installation and appurtenances furnished, installed and maintained by the customer must conform to the National Electrical Code, as well as applicable governmental requirements.

The Company shall not be required to make any inspection of the wiring, safety switch or other equipment, installation or appurtenances installed and owned by the customer. Any inspection thereof which the Company may make shall be voluntary on its part and for its benefit only, and shall not in any way relieve the customer of any obligations in that respect. The Company has the right to access a service fee (shown below) when multiple trips are made for service installation and can not be completed due to customer installation issues.

During Normal Business Hours

Service Fee Multiple Trips	\$28.00
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<u>Other Than Normal Business Hours</u>	<u>Off Shift</u>	<u>Sunday or Holiday</u>
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Service Fee Multiple Trips	\$77.00	\$100.00
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10. EXTENSION OF LOCAL FACILITIES

The Company shall construct suitable electric transmission and distribution facilities under this line extension policy to serve customer premises when the customer can not be served from existing electrical facilities.

Customers requesting new or expanded electric service shall submit detailed and complete information which may include but not be limited to switch size, requested delivery voltage, total estimated load, listing of connected loads, operating characteristics, site survey plans (showing other utilities or underground infrastructure) and first floor elevations before the Company can develop a plan of service and prepare a construction cost estimate.

The Company will determine the modifications to the Company's transmission and/or distribution facilities required to provide for a basic service plan to serve the customer's load. The

(Continued on Sheet No. 3-6D)

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Company will design, construct, own, operate and maintain the line extension and all other equipment installed to serve the customer's load up to the point of service for each customer.

Upon receipt of the necessary information from the customer, the Company will comply with Chapter 4901:1-9-07 of the Ohio Administrative Code and exercise its best efforts to expedite the entire process for developing a service plan and preparing a cost estimate.

The Company shall have no obligation to extend, expand or rearrange its facilities if it determines that the existing facilities are adequate to serve the customer's electrical load.

Definitions Used in This Section

1. "Basic service plan" means the least cost line extension design using sound engineering practices which meet and/or exceed the National Electrical Safety Code and the Company's construction standards.
2. "Contribution in aid of construction or CIAC" means any amount of money or property contributed to the Company to the extent that the purpose of the contribution is to provide for line extensions for new or expanded customer loads.
3. "Cost estimate" means the detailed projected expenditure, including material costs and overhead, equipment costs and overhead, labor costs and overhead, and all taxes associated with each major material and service component, required for a line extension. It shall also separately identify any incremental costs associated with providing premium services. The Company may, for the purpose of standardization, establish standard construction cost estimates, for basic or premium service plans, which shall not exceed, in any event, the average cost of constructing such line extensions in the area involved, in which case the term "cost estimate" as used in this section will be understood to mean the standard estimate thus established.
4. "Line extension" means the provision of facilities (including, but not limited to, poles, fixtures, wires, and appurtenances) necessary for delivering electrical energy from the point of origin to one or more of the customer's points of delivery. Facilities provided by the Company to maintain, protect, upgrade, or improve its overall distribution system (even if necessary due to a customer's load addition) are not considered part of a line extension.
5. "Multifamily installation" means any line extension to a new residential dwelling that will have two or more dwelling units, where each unit has a separate account for electric service.
6. "Permanent" means a) a structure that has a permanently installed pressurized domestic water system and septic/sewer system which complies with local codes/regulations and is approved for use by the respective sanitation jurisdictional authority, or b) a structure that is approved for installation on a foundational support that is either a mortared masonry pier/column configuration, a poured concrete slab, or a poured concrete footer and mortared masonry walls on the perimeter of the structure.
7. "Point of origin" means the point where a line extension under this rule connects with and receives energy from any existing transmission or distribution equipment. The point of origin shall

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be the nearest practical point to the customers to be served by the line extension at which the appropriate voltage level is available.

8. "Premium service" includes, but is not limited to, customer-requested oversizing of facilities, underground construction, three-phase residential service, seasonal operations, and any customer request that is in excess of standard construction and requirements necessary to provide electric service to the customer.

Line extensions

1. For line extensions to residential single family homes, both individual homes and homes in a development, unless noted otherwise, the following shall apply:

- a. The Company shall be responsible for all costs, excluding the incremental costs of premium services (the sum of the Company's cost to provide the premium installation minus the Company's cost of a standard, single-phase installation), up to five thousand dollars.
- b. The customer shall be responsible for the incremental costs of premium services prior to the start of construction.
- c. The customer shall make arrangements with the Company for the payment of the non-premium line extension costs that exceed five thousand dollars. The Company shall afford the nondeveloper, individual homeowner the option of paying those costs, plus carrying costs, on a prorated monthly basis for up to fifty months.

2. For line extensions to residential, non-master-metered, multifamily installations (two or more units) the following shall apply:

- a. The Company shall be responsible for all costs, excluding the incremental costs of premium services (the sum of the Company's cost to provide the premium installation minus the Company's cost of a standard, single-phase installation), up to twenty-five hundred dollars per unit.
- b. The customer shall be responsible for the incremental costs of premium services prior to the start of construction.
- c. The customer shall make arrangements with the Company for the payment of the non-premium line extension costs that exceed twenty-five hundred dollars per unit.

3. For line extensions to non-residential customers the following shall apply:

- a. The Company shall be responsible for sixty percent of the total cost of the line extension, excluding the incremental costs of premium services (the sum of the Company's cost to provide the premium installation minus the Company's cost to install, in accordance with good utility practice, a standard line extension to the project).
- b. The customer shall be responsible for forty percent of the total cost of the line extension plus the incremental costs of premium services prior to the start of construction.
- c. If a substation is required as part of the line extension project to a customer, the customer shall be given the option of building (pursuant to all applicable electrical standards), owning, and maintaining such substation.

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4. The payment for premium services and for the cost of residential and non-residential construction in excess of the limits of five thousand dollars for single-family residences and twenty-five hundred dollars per unit for multifamily residences shall be considered as contribution in aid of construction (CIAC) and shall be grossed-up by the effect of applicable taxes.
5. Costs attributed to land clearance activity, trenching, and backfilling required for the installation of line extension facilities on the customer's property are the responsibility of the customer.
6. All line extensions shall be the property of and shall be operated and maintained by the Company.
7. The Company shall have the right to use any line extension in furnishing service to any applicant located adjacent to such line extension and the further right to construct other extensions from the distribution facilities so constructed.
8. Any customer who paid to the Company a CIAC, other than for premium services, may be entitled to a refund of a portion of the CIAC paid in accordance with the following:
  - a. If any new customer, within fifty months of the completion of a line extension project for which an existing customer has paid to the Company a CIAC, utilizes all or part of the facilities for which the CIAC has been paid, the existing customer who paid the CIAC may be entitled to a refund which represents a pro rata portion of the original CIAC calculated to equitably share the CIAC responsibility for those facilities used in service by both the new and original customer. It is the responsibility of the customer who paid the CIAC cost to notify the Company when a new customer is connected and utilizes the line extension associated with the CIAC cost incurred.
  - b. If any new additional customer, within fifty months of the completion of the line extension project for which existing customers have paid to the Company a CIAC, utilizes all or part of the facilities for which a CIAC has been paid, any existing customers who paid the CIAC may also be entitled to a refund.
  - c. Any refunds made under a. or b., above shall be after payment has been received from the new customer.

The Company recognizes and makes available the rural line extension plan specified in Chapter 4901:1-9-07 - Rules, Regulations and Practices for the construction of Electric Line Extensions in Rural Territory, of the Ohio Administrative Code as amended from time to time.

11. TEMPORARY AND SPECIAL SERVICE

The Company will supply temporary distribution service when it has available unsold capacity in its lines and transformers. Customers who have seasonal operations at permanent locations, or who have other sources of energy supply not requiring distribution service from the

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Company and desire distribution service for standby or breakdown purposes, must contract for permanent distribution service under an open access distribution schedule applicable to the customer's class of business and will be subject to the terms of that schedule including the minimum bill and term of contract provisions.

The customer will purchase temporary distribution service under any schedule applicable to the customer's class of business and will, in addition, pay to the Company, in advance, the Company's estimated total cost of installing and removing its facilities necessary for the temporary service. The total cost will include all material, labor and overheads, with appropriate credits being given to salvageable material and to facilities to be used in subsequent permanent service. Charges for the following categories of temporary service are fixed as follows:

Service requiring only reading-in and reading-out an existing meter - \$57.00.

Single-phase 120/240 volt service from existing source with adequate capacity, up to 200 Ampere; \$237.00 overhead and \$134.00 underground. All others charged based on facilities installed.

The Company shall not be required to construct general distribution lines underground unless the cost of such special construction for general distribution lines and/or the cost of any change of existing overhead general distribution lines to underground which is required or specified by a municipality or other public authority (to the extent that such cost exceeds the cost of construction of the Company's standard facilities) shall be paid for by that municipality or public authority. The "cost of any change" as used herein, shall be the cost to the Company of such change. The "cost of special construction" as used herein, shall be the actual cost to the Company in excess of the cost of standard construction. When a charge is to be based on the excess cost, the Company and municipality or other public authority shall negotiate the amount thereof.

Temporary distribution service supplied for a period less than one (1) full month will be billed on the basis of a full month's schedule billing under the applicable open access distribution schedule, including the minimum charge if applicable.

12. WORK PERFORMED ON COMPANY'S FACILITIES AT CUSTOMER'S REQUEST

Whenever, at the request of a customer and solely to suit the convenience of the customer, work is performed on the Company's facilities or the Company's facilities are relocated, the customer shall pay to the Company, in advance, the estimated total cost of such work. This cost shall be itemized by major categories and shall include the Company's standard overheads and be credited with the net value of any salvageable material. The actual costs for the work performed will be determined after its completion and the appropriate additional charge or refund will be made to the customer.

13. NOMINAL VOLTAGE LEVELS

The Company has established nominal service voltages of 60 cycle alternating current of which at least one of the following characteristics shall be made available to a customer, the particular voltage and service characteristics to be at the option of the Company:

(Continued on Sheet No. 3-10D)

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Secondary Distribution System –nominal regulated voltages of 120, 120/208, 120/240, or 240/480 volts, single phase and 120/208, 120/240, 240, 240/480, 277/480 and 480 volts, 3 phase.

Primary Distribution System -nominal regulated voltages of 2,400, 2,400/4,160, 4,160, 7,200, 7,200/12,470, 7,620/13,200, 7,970/13,800 and 19,900/34,500 volts.

Subtransmission -nominal, unregulated voltages of 23,000, 34,500, 40,000, and 69,000 volts, 3 phase.

Transmission - nominal, unregulated voltages of 138,000, 345,000, and 765,000 volts, 3 phase.

The Company shall design and operate its system so that under normal operating conditions the voltage delivered at the customer's service entrance, for the regulated voltages listed above, is maintained within the range of plus or minus 5% of the nominal voltage. Wherever voltages shall be known to exist outside of such range, the Company will take steps to promptly initiate corrective action to restore the voltage level to within such range.

14. METER REGISTRATION AND TESTING

The Company will own, furnish, install and maintain the meter or meters unless the customer elects metering service from a qualified Meter Service Provider (MSP). The customer is required to supply, install and maintain the mounting or meter enclosures or sockets. The Company or MSP may specify whether the meter or meters are to be installed on the inside or outside the customer's premise and may change such location at its option. When an inside meter installation is made, the customer shall furnish, at the customer's sole expense, a suitable meter panel in a convenient and suitable location and so placed that the meter installation will not be more than five (5) feet nor less than three (3) feet from the floor, and pay the additional expense of providing an electronic means to obtain an automated reading. In addition, the customer may be required to install and maintain a dedicated communications line. If any location provided by the customer causes the meter to register incorrectly, the Company or MSP may require the customer to provide a new meter location acceptable to the Company and to pay the expense of relocation. All costs incident to the relocation of an outside meter made upon the customer's request, or required to be made because of customer's use of premises, shall be paid by the customer.

The authorized agents or employees of the Company shall have free access at all reasonable hours to the premises of the customer for the purpose of installing, reading, testing and removing meters or other appliances, belonging to the Company.

The Company will test its meters at its discretion or at the request of the customer. Any kilowatt-hour meter found by test to be registering within the range of plus or minus two percent (+/- 2%) will be considered as registering accurately. Any integrating block interval demand meter or thermal demand meter registering within the range of plus or minus four percent (+/- 4%) will be considered to be registering correctly. For each subsequent test conducted within thirty-six (36) months of the last previous test, if the meter is found to be registering correctly, the customer shall pay to the Company a \$64.00 fee for a single phase meter test and a \$85.00 fee

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for all other meter tests. The customer shall be told the amount of such charge when the customer requests the meter test within such thirty-six (36) month period. Such test, witnessed by the customer if so desired, will be conducted using a properly calibrated meter standard.

The Company will replace at its expense any Company-owned meter registering incorrectly and will make billing corrections in accordance with the following section for any services billed by the Company.

When service has been obtained through fraudulent or damaging practices, the customer will be charged a minimum fee of \$49.00 for the Company to investigate and to inspect the premises. The customer will pay additional charges for any and all costs of disconnection as well as the costs of repairing or replacing damaged equipment based on the customer's individual situation.

15. METERING AND LOAD PROFILING

All customers with maximum monthly billing demands of 200 kW or greater for the most recent twelve (12) months shall be interval metered. The customer or the customer's Competitive Retail Electric Service (CRES) Provider may request an interval meter for customers with maximum monthly billing demands less than 200 kW.

The cost of any interval metering facilities installed by the Company to comply with this requirement or as a result of such request shall be paid by the customer. The customer shall make a one-time payment for the metering facilities at the time of installation of the required facilities, or at the customer's option, up to twenty-four (24) consecutive equal monthly payments reflecting an annual interest charge as determined by the Company, but not to exceed the cost of the Company's most recent issue of long-term debt. If the customer elects the installment payment option, the Company shall require an initial payment equal to twenty-five percent (25%) of the total cost of the metering facilities.

In addition, the customer shall pay a net charge to cover the incremental cost of operation and maintenance and meter data management associated with such interval metering as follows:

Charges are for service performed on a Company installed standard interval meter. The customer is responsible for providing the dedicated analog telephone line and cost associated with telephone communications for purposes of reading the meter.

Service Performed During Normal Business Hours	Charge (\$)
Connect phone line to meter at a time other than the initial interval meter installation	57.00
Perform manual meter reading	43.00
Check phone line and perform manual meter reading due to communication loss	47.00
Repair/replace surge protector	119.00
Repair/replace interval board	121.00
Repair/replace modem board	210.00
Repair/replace interval and modem boards	260.00

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The customer or the customer's CRES Provider may select a meter from the Company's approved standard equipment list. If a customer selects any meter other than those shown on the approved standard list, the customer accepts responsibility for any incremental cost which the meter may require to upkeep, maintain, or replace the meter due to failure. The customer or the customer's CRES Provider may communicate with the meter for the purpose of obtaining usage data, subject to the Company's communication protocol.

A customer that is required to have interval metering must approve a work order for interval meter installation before a CRES Provider may serve such customer. During the period between when the customer has requested an interval meter and the time that the Company is able to install such a meter, a Company load profile will be used for settlement purposes and consumption meter readings will be used for billing.

All load profiling shall be performed by the Company. Sample data and customer specific interval metering, when available, will be used in the development of the total load profile for which a CRES Provider is responsible for providing generation and possibly transmission services. Such data shall be provided to the Billing Agent (BA) or other entities as required for monthly billing.

16. USE OF ENERGY BY CUSTOMER

The schedules for open access distribution service given herein are classified by the character of use of such service and are not available for service except as provided therein.

It shall be understood that upon the expiration of a contract the customer may elect to renew the distribution service contract upon the same or another open access distribution schedule published by the Company and applicable to the customer's requirements, except that in no case shall the Company be required to maintain transmission, switching or transformation equipment (either for voltage or form of current change) different from or in addition to that generally furnished to other customers receiving distribution service under the terms of the open access distribution schedule elected by the customer.

The customer shall install only motors, apparatus, or appliances which are suitable for operation with the character of the service supplied by the Company, and which shall not be detrimental to same, and the electric power must not be used in such a manner as to cause unprovided for voltage fluctuations or disturbances in the Company's transmission or distribution system. The Company shall be the sole judge as to the suitability of apparatus or appliances, and also as to whether the operation of such apparatus or appliances is or will be detrimental to its general service.

All apparatus used by the customer shall be of such type as to secure the highest practical commercial efficiency, power factor and the proper load balancing of phases. Motors which are frequently started or motors arranged for automatic control, must be of a type to give maximum starting torque with minimum current flow, and must be of a type, and equipped with controlling devices, approved by the Company.

The operation of certain electrical equipment can result in disturbances (e.g. voltage fluctuations, harmonics, etc.) on the transmission and distribution systems which can adversely

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impact the operation of equipment for other customers. Non-residential customers are expected to abide by industry standards, such as those contained in ANSI/IEEE 141, 519 and 1453, IEC 61000 or the IEEE/GE voltage flicker criteria, when operating such equipment. In accordance with the Electric Service and Safety Standards, Chapter 4901:1-10-15 (D) of the Ohio Administrative Code, the Company may refuse or disconnect service to non-residential customers for using electricity or equipment which adversely affects distribution service to other customers. Copies of the applicable criteria will be provided upon request.

The service connections, transformers, meters and appliances supplied by the Company for each customer have a definite capacity. The customer agrees to promptly notify the Company prior to any increase or decrease in the customer's connected load, or power factor which could impact the capacity requirements of the Company's local facilities. No additions to the equipment or load connected thereto shall be made until after the consent of the Company has been obtained. The customer shall notify the Company promptly of any defect in service or any trouble or accident to the electrical supply.

No attachment of any kind whatsoever may be made to the Company's lines, poles, crossarms, structures, or other facilities without the express written consent of the Company.

The Company will not supply distribution service to customers who have other cogeneration, small power production or other sources of on-site energy supply except under schedules which specifically provide for same.

The customer shall not be permitted to operate the customer's own generating equipment in parallel with the Company's service except on written permission of the Company.

17. RESALE OF ENERGY

Electric service will not be delivered to any party contracting with the Company for distribution service (hereinafter in this Section called "customer") except for use exclusively by (i) the customer at the premises specified in the service request or contract between the Company and the customer under which service is supplied and (ii) the occupants and tenants of such premises.

18. CUSTOMER'S LIABILITY

In the event the customer is unable to receive distribution service in the full amount contemplated by the customer's regular distribution service arrangements for a period in excess of fifteen (15) full days as a result of fire, riot, explosion, flood, accident, breakdown or acts of God or the public enemy, said customer shall not be liable to the Company for minimum demand or billing charges for which the customer normally would be liable pursuant to the open access distribution schedule and/or contract during the period of distribution service decrease of electricity usage, provided:

1. The customer notifies the Company in writing of the customer's inability to receive distribution service as a result of one or more of the above specified event(s); and
2. Said notice includes (in addition to any other pertinent information):

(Continued on Sheet No. 3-14D)

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- a. Extent (or magnitude) of the distribution service decrease
  - b. Date of the event
  - c. Cause of the event
  - d. Probable duration of the distribution service decrease; and
3. The customer is prompt and diligent in removing the cause of the service decrease; and
  4. The customer submits a report to the Company at least every thirty days following the event explaining the customer's progress toward removing the cause of the distribution service decrease; and
  5. The customer pays, pursuant to the customer's open access distribution schedule and/or contract, for all distribution service rendered prior to the service decrease.

In no event, however, shall this provision affect open access distribution minimum demand or billing charges in any billing period prior to the date on which the Company receives the customer notice required above unless that notice is received within fifteen (15) days of the above specified events.

During the period that the terms of this provision shall be in effect, the customer shall pay for all distribution service received, the charges for such service being determined pursuant to the open access distribution schedule under which the customer had been served prior to the event except for the minimum demand or billing charges which were waived as a consequence of this provision. Under no circumstance shall the waiver of the minimum demand or billing charges extend beyond the time the cause of the distribution service decrease has been removed. On the date that the cause of the customer's inability to receive distribution service has been removed, billing shall resume pursuant to the customer's open access distribution schedule and/or contract.

Any contract, which has been affected by the application of this provision, shall have its term extended for a period of time equal in length to the duration of distribution service decrease.

If the event causing the distribution service decrease is of such severity that the customer decides not to continue in business at the affected location, and so notifies the Company in writing, the above provision will not be applied. Under such circumstances, the customer will pay to the Company (1) a sum equal to the value of the Company's estimated original plant in service including the cost of the transmission and distribution voltage lines and other equipment erected or reserved specifically for that customer's use, less accumulated depreciation and less the net salvage value of that equipment, or (2) any remaining demand or minimum bill charges due under the contract or any extension thereof resulting from application of this provision.

In the event of loss of or injury to the property or equipment of the Company through misuse or negligence of the customer or the customer's employees or invitees, the cost of any necessary repairs or replacement shall be repaid to the Company by the customer. The customer will be held responsible for any tampering or interfering with or breaking the seals of meters or other equipment of the Company installed on the customer's premises and will be held liable for the same according to law.

(Continued on Sheet No. 3-15D)

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The customer hereby agrees that no one except the employees of the Company, or the Company's agents, shall be allowed to make any internal or external adjustments of any meter or any other piece of equipment which is the property of the Company.

Customers will also be responsible for tampering with, interfering with, or breaking of seals of meters installed by an MSP or other related apparatus, regardless of ownership. No one except the employees of the Company, MSP, or their agents, shall be allowed to make any internal or external adjustments of any such meter, regardless of ownership.

At the request of any customer served on a schedule containing a separate demand charge, the Company shall provide a demand signal to the customer. The customer shall pay to the Company the cost for providing the signal. The Company shall not be liable for a loss of signal, and in such event the customer shall pay for the demand and energy as actually metered by the Company.

Suspension of service for any of the above reasons shall not terminate the contract for service. The authorized agents or employees of the Company shall have free and safe access at all reasonable hours and in emergencies to enter the premises of the customer for the purpose of installing, reading, removing, testing, replacing, or otherwise disposing of its apparatus and property, and the right of entire removal of the Company's property in the event of the termination of the contract for any cause. The customer will keep the area where the Company's apparatus and property are located free from obstruction, danger and/or safety hazards. The Company's agent will, upon request, show credentials and state the reasons for requiring access.

No responsibility of any kind shall attach to the Company for or on account of any loss, injury or damage caused by or resulting from defects in or inadequacy of the wires, switches, equipment, or appurtenances of the customer, or from the installation, maintenance or use thereof.

19. COMPANY'S LIABILITY

The Company will use reasonable diligence in delivering a regular and uninterrupted supply of energy to the customer, but does not guarantee uninterrupted service. The Company shall not be liable for damages in case such supply should be interrupted or fail by reason of an act of God, the public enemy, accidents, labor disputes, orders or acts of civil or military authority, breakdowns or injury to the machinery, transmission lines, distribution lines or other facilities of the Company, extraordinary repairs, or any act of the Company, including the interruption of service to any customer, taken to prevent or limit the extent or duration of interruption, instability or disturbance on the electric system of the Company or any electric system interconnected, directly or indirectly, with the Company's system, whenever such act is necessary or indicated in the sole judgment of the Company.

The Company shall not be liable for damages in case such service should be interrupted or by failure of the customer's CRES Provider to provide appropriate energy to the Company for delivery to the customer.

(Continued on Sheet No. 3-16D)

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The Company shall not be liable for any loss, injury, or damage resulting from the customer's use of the customer's equipment or occasioned by the energy furnished by the Company beyond the delivery point. Unless otherwise provided in a contract between the Company and customer, the point at which service is delivered by the Company to the customer, to be known as "delivery point", shall be the point at which the customer's facilities are connected to the Company's facilities. The metering device is the property of the Company; however, the meter base and all internal parts inside the meter base are customer owned and are the responsibility of the customer to install and maintain. The Company shall not be liable for any loss, injury, or damage caused by equipment which is not owned, installed and maintained by the Company.

The customer shall provide and maintain suitable protective devices on the customer's equipment to prevent any loss, injury, or damage that might result from single phasing conditions or any other fluctuation or irregularity in the supply of energy. The Company shall not be liable for any loss, injury, or damage resulting from a single phasing condition or any other fluctuation or irregularity in the delivery of energy which could have been prevented by the use of such protective devices. The Company shall not be liable for any damages, whether direct or consequential, including, without limitations, loss of profits, loss of revenue, or loss of production capacity occasioned by interruptions, fluctuations or irregularity in the supply of energy.

The Company is not responsible for loss or damage caused by the disconnection or reconnection of its facilities. The Company is not responsible for loss or damages caused by the theft or destruction of Company facilities by a third party.

Except as otherwise provided in this Section, the Company shall be liable to the customer for damage directly resulting from interruptions, irregularities, delays, or failures of distribution service, caused by the negligence of the Company or its employees or agents, but any such liability shall not exceed the cost of repairing, or actual cash value, whichever is less, of equipment, appliances, and perishable food stored in a customer's residence damaged as a direct result of such negligence. The customer must notify the Company of any claim based on such negligence within thirty days after the interruption, irregularity, delay or failure begins. The Company shall not be liable for consequential damages of any kind. This limitation shall not relieve the Company from liability which might otherwise be imposed by law with respect to any claims for personal injuries to the customer.

The Company will provide and maintain the necessary line or service connections, transformers (when same are required by conditions of contract between the parties thereto), and other apparatus which may be required for the protection to its service. All such apparatus shall be and remain the property of the Company and the Company shall be granted ready access to the same. The Company or MSP will provide and maintain the necessary meters and other apparatus which may be required for the proper measurement of the Company service. All such apparatus shall be and remain the property of either the Company or MSP and the Company or MSP shall be granted ready access to the same, except to read inside meters. Such access to inside meters shall be granted upon reasonable request to residential customers during regular business hours.

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Approval of the above schedule language by the Commission does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

20. RESIDENTIAL SERVICE

The Residential Customer is a customer whose domestic needs for distribution service are limited to their primary single family residence, single occupancy apartment and/or condominium, mobile housing unit, or any other single family residential unit. Individual residences shall be served individually under a residential open access distribution schedule. Customer may not take distribution service for two (2) or more separate residences through a single meter under any schedule, irrespective of common ownership of the several residences, except that in the case of an apartment house with a number of individual apartments the landlord shall have the choice of providing separate wiring for each apartment so that the Company may provide delivery to each apartment separately under the residential open access distribution schedule, or of purchasing the entire distribution service through a single meter under the appropriate general service open access distribution schedule.

Where a single-family house is converted to include separate living quarters or dwelling units for more than one family, or where two (2) or more families occupy a single-family house with separate cooking facilities, the owner may, instead of providing separate wiring for each dwelling unit, take service through a single meter under the residential open access distribution schedule. In such case, there will be a single customer charge, but the quantity of kilowatt-hours in each block will be multiplied by the number of dwelling units or families occupying the building.

The residential open access distribution schedule shall cease to apply to that portion of a residence which becomes primarily used for business, professional, institutional or gainful purposes. Under these circumstances, the customer shall have the choice: (1) of separating the wiring so that the residential portion of the premises is served through a separate meter under the residential open access distribution schedule and the other uses as enumerated above are served through a separate meter or meters under the appropriate general service open access distribution schedule; or (2) of taking the entire service under the appropriate general service open access distribution schedule. Motors of ten (10) HP or less may be served under the appropriate residential open access distribution schedule. Larger motors may be served where, in the Company's sole judgment, the existing facilities of the Company are adequate.

Detached building or buildings, actually appurtenant to the residence, such as a garage, stable or barn, may be served by an extension of the customer's residence wiring through the residence meter provided no business activities are transacted in the detached buildings.

In the event a detached garage or other facility on a residential customer's property is separately served and metered, such facility shall be metered and billed according to the appropriate general service open access distribution schedule.

(Continued on Sheet No. 3-18D)

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The Company's rules for the establishment of credit for residential utility service is governed by Chapter 4901:1-17 of the Ohio Administrative Code, and the Company's disconnect and reconnect procedures for residential customers is governed by Chapter 4901:1-18 of the Ohio Administrative Code.

21. DEPOSITS

Security for the payment of bills for distribution service will be governed, as specified in Chapters 4901:1-10-14 and 4901:1-17-03 of the Ohio Administrative Code, which is herein incorporated by reference as it is from time to time amended.

The Company will be entitled to pursue adequate assurance of payment for distribution service if a customer files for protection under provisions of the United States Bankruptcy Code.

The Company may require a deposit by the customer not exceeding the amount of the estimated monthly average cost of the annual consumption by such customer plus thirty percent. The Company will pay interest on deposits, at a rate of not less than three percent per annum, so made in accordance with legal requirements, provided such deposit be left with the Company for at least six (6) consecutive months. Retention by the Company, prior to final settlement, of any deposit or guarantee is not a payment or part payment of any bill for service.

22. BILLING AND BILLS PAYABLE

The customer will be held responsible for all charges for distribution service. Bills for distribution service will be rendered by the Company to the customer approximately thirty (30) days apart in accordance with the open access distribution schedule applicable to the customer's distribution service with the following exception:

Year-round residential and not-for-profit open access distribution general service schedule customers shall have the option of paying bills for distribution service under the Company's equal payment plan (Budget Plan), whereby the cost of distribution service for the succeeding 12-month period is estimated in advance, and bills are rendered monthly on the basis of one-twelfth of the 12-month estimate. The Company may at any time during the 12-month period adjust the estimate so made, and the bills rendered in accordance with such estimate, to conform more nearly with the actual use of service being experienced. The normal equal payment period will be twelve (12) months, commencing in any month selected by the Company, but in those cases where billing is commenced during a month which leaves less than twelve (12) months until the beginning of the next normal equal payment period to which the customer is assigned, payments shall be calculated on the basis of the months in such period.

In case the actual distribution charges during any equal payment period exceed the bills as rendered on the equal payment plan, the amount of such excess shall be paid on or before the due date of the bill covering the last month of the equal payment period in which such excess appears, or such excess may be added to the estimated use for the next normal equal payment period of twelve (12) months, and shall be payable in equal monthly payments over such period, except that if the customer discontinues service with the Company under the equal payment plan, any such excess not yet paid shall become payable immediately. In case the actual distribution

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charges during the equal payment period are less than the amount paid under the equal payment plan during such period, the amount of such overpayment shall, at the option of the Company, either be refunded to the customer or credited on the customer's last bill for the period.

If a customer fails to pay bills as rendered on the equal payment plan, the Company shall have the right to withdraw the plan with respect to such customer and to restore the customer to billing as provided for in the applicable open access distribution schedules, in addition to any other rights which the Company may have under such schedules and terms and conditions of service in case of arrearage in payment of bills.

The customer will be held responsible for all charges for electric energy delivered at the customer's premises. Bills will be rendered for each month's use by the Company to the customer. All bills from the Company are due and payable in full by mail, checkless payment plan, electronic payment plan, or at an authorized payment agent of the Company within the time limits specified in the schedule. For the purpose of this section, the United States Postal Service is not an authorized payment agent, and payments received through the Postal Service are considered paid when received at the Company's business offices. Failure to receive a bill will not entitle the customer to any discount or to the remission of any charge for nonpayment within the time specified. For purposes of this Section, the word "month" as used herein and in the open access distribution schedules is hereby defined to be the elapsed time between two successive meter readings approximately thirty (30) days apart.

If the customer fails to pay in full any final bill for distribution service rendered and said customer receives like service at another location, the Company may transfer the unpaid balance of the final bill to the service account for any such other location. Like service refers to an end use within the following broad categories: residential, commercial, or industrial. Such amount shall be designated as a past-due amount on the account at such location and subject to collection and disconnection action in accordance with Chapter 4901:1-18 of the Ohio Administrative Code and the Company's filed tariffs, terms and conditions of service, provided that such transfer of a final bill shall not be used to disconnect service to a residential customer who is not responsible for such bill.

If the amount of energy consumed is not properly registered by a meter for any reason, or is not properly charged to the customer's account, the entity providing billing services, either the Company or a BA, will, for the period of time that incorrect billings can be established, adjust the meter readings and billings to reflect all available information concerning the actual use by the customer. Any resulting overpayment will be paid or credited to the customer by the appropriate billing entity. Except as provided below, any underpayment, not to exceed the length of time of the underbilling, except at the discretion of the Company and/or BA will be billed to the customer. The Company will, if the customer requests, attempt to arrange a reasonable payment schedule in the event of underpayment of charges under the applicable open access distribution schedule. Should the amount of the adjustment for distribution charges be under dispute, the Company will continue to supply distribution service and the customer shall continue to pay the amounts billed until a final determination is made.

The Company's policy on backbilling for residential customers shall comply with the orders of the Commission and Section 4933.28 of the Ohio Revised Code, as amended from time to time.

(Continued on Sheet No. 3-20D)

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A customer shall be charged \$9.00 for any dishonored check received in payment for a bill rendered by the Company, unless the customer shows that the bank was in error.

At the Company's discretion, any customer receiving Company consolidated billing with a CRES Provider billing arrearage of more than 60 days may be switched back to the Company's Standard Offer Service and will not be permitted to select a new CRES Provider until the arrearage is paid.

**23. CHANGE OF ADDRESS BY CUSTOMER**

It is the responsibility of an existing customer to notify the Company when distribution service is to be discontinued, and to provide a mailing address for the final bill.

When the Company receives notice from an existing customer that distribution service is to be discontinued, or from a prospective customer that an existing distribution service is to be transferred into the prospective customer's name, the Company will, within three (3) business days, determine the meter reading for the final distribution bill to the existing customer. Such determination shall be made either by estimation or, upon customer request, by an actual meter reading. The existing customer will be responsible for all service supplied to the premises until such meter reading and discontinuance or transfer is made. Transfer of service to a qualified prospective customer will not be delayed or denied because of nonpayment of the final distribution bill by the former customer, unless the former customer continues to be a consumer of electric service at that premise.

**24. DENIAL OR DISCONTINUATION OF SERVICE**

The Company reserves the right to refuse any applicant for service if the applicant is indebted to the Company for any service theretofore rendered at any location, provided the Company shall advise applicant to such effect, and provided that indebtedness for one (1) class of service shall not cause the refusal of service to a different class of service. The Company reserves the right to discontinue to serve any customer without notice in case of an emergency or to prevent theft from or fraud upon the Company. Service will not be restored until the customer has given satisfactory assurance that such fraudulent or damaging practice will be discontinued and has paid to the Company an amount estimated by the Company to be reasonable compensation for services fraudulently obtained and for any damage to property of the Company.

Subject to the further provisions for residential customers contained in Chapter 4901:1-18 of the Ohio Administrative Code which is herein incorporated by reference as it is from time to time amended, the Company also reserves the right after at least five (5) days notice in writing to discontinue to serve any customer (1) who is indebted to the Company for any service theretofore rendered at any location (on other than equal payment plan accounts having a credit balance), and provided that indebtedness for one (1) class of service shall not cause the disconnection of service to a different class of service (2) for failure to provide and maintain adequate security for the payment of bills as requested by the Company, or (3) for failure to comply with these Terms and Conditions. Any discontinuance of service shall not terminate the contract between the Company and the customer nor shall it abrogate any minimum charge which may be effective.

When a Company employee is dispatched to a customer's premises for the purpose of performing collection activities due to the customer's delinquency, the customer will be charged

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\$16.00. A Company employee performing a disconnection is not authorized to make any extended payment arrangements with the customer. The collection charge of \$16.00 will be assessed to the account every time a collection trip is made. The Company, normally, would make no more than two (2) trips per month to any one customer's premises.

During the period from November 1 through April 15, the Company makes a second trip if collection is not made on the first trip, even though contact on the first trip took place. The second trip will be made at least ten (10) days later only if the account remains delinquent. During the remainder of the year, only one trip will be made to the customer's premises.

If a customer has been disconnected, upon payment or proof of payment of the delinquent amount plus a reconnection fee as specified below, which represents the cost to the Company of disconnecting and reconnecting a customer during the Company's normal working hours, the Company will reconnect the electric service on this same day, if such payment or proof of payment is made at the Company's authorized payment agent by 12:30 p.m., and otherwise as soon as possible but not later than the close of the Company's next regular working day. When such payment is made after 12:30 p.m. and the Company's employees cannot reconnect the service prior to the end of their normal workday, and the customer prefers to be reconnected prior to the beginning of the next regular workday, the disconnection and reconnection charge payable prior to reconnection will be the overtime rate specified below, an amount which recognizes the Company's average additional cost of reconnecting a customer outside of normal working hours. No reconnect for nonpayment will be made after 9:00 PM from April 15 through October 31 or after 7:00 PM November 1 through April 14.

Reconnection Service Charges

When distribution service has been terminated for nonpayment, the following charges shall apply for reconnection of service.

During Normal Business Hours

Reconnect at Meter	\$53.00
Reconnect at Pole	\$154.00
Install Locking Device and Reconnect	\$73.00

Other Than Normal Business Hours   Off-Shift   Sunday or Holiday

Reconnect at Meter	\$98.00	\$119.00
Reconnect at Pole	\$192.00	\$221.00

When distribution service has been terminated, at the customer's request, for non-credit related reasons, the customer will be assessed a \$77.00 charge for the disconnection, as well as a \$77.00 charge for the subsequent reconnection.

## 25. DISCONNECT PROVISIONS – NON-RESIDENTIAL

The company may refuse or disconnect service to non-residential customers for any of the following reasons:

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- (A) When the customer violates or fails to comply with the contract or tariff's;
- (B) When service to a customer or consumer violates any law of this state or any political subdivision thereof, or any federal law or regulation;
- (C) When a customer or consumer tampers with company property or engages in a fraudulent practice to obtain service, as set forth in rule 4901:1-10-20 of the Ohio Administrative Code;
- (D) For using electricity or equipment which adversely affects service to other customers or consumers, e.g., voltage fluctuations, power surges, and interruptions of service;
- (E) When a safety hazard to consumers or their premises, the public, or to the Company personnel or facilities exists;
- (F) When the customer, landlord of the tenant/customer, or tenant leasing the landlord/customer's premises refuses access to Company's facilities or equipment on the customer's property or property leased by the customer;
- (G) For nonpayment of bills and any tariff charges, including security deposits and amounts not in bona fide dispute. Where the customer has registered a complaint with the Commission's public interest center or filed a formal complaint with the Commission which reasonably asserts a bona fide dispute, the Company shall not disconnect service if the customer pays either the undisputed portion of the bill or the amount paid for the same billing period in the previous year;
- (H) When the customer vacates the premises;
- (I) For repairs, provided that the Company has notified consumers prior to scheduled maintenance interruptions in excess of six hours;
- (J) Upon the customer's request;
- (K) A former customer, whose account with that is in arrears for service furnished at the premises, resides at, or has requested service for, such premises;
- (L) When an emergency may threaten the health or safety of a person, a surrounding area, or the operation of the Company's electrical system; and
- (M) For other good cause shown.

Suspension of service for any of the above reasons shall not terminate the contract for service. The authorized agents or employees of the Company shall have free access at all reasonable hours to the premises of the customer for purposes of disconnecting and reconnecting service.

26. CHANGING COMPETITIVE SERVICE PROVIDERS

Standard Offer Service will be provided under the Company's standard schedules.

Customers may change Competitive Service Providers (CSPs) no more than once during any month subject to the provisions below.

Requests to change a customer's Competitive Retail Electric Service (CRES) Provider must be received by the Company from the new CRES Provider. If the Company receives such a request to change a customer's CRES Provider, the customer shall be notified by the Company concerning the requested change within two business days. If the customer challenges the requested change, the change will not be initiated.

(Continued on Sheet No. 3-23D)

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Residential and General Service—1 customers have seven (7) days from the postmark date on the notice to contact the Company to rescind the enrollment request or notify the Company that the change of CRES Provider was not requested by the customer. General Service—2, 3, and 4 customers must contact the CRES Provider directly to stop the switch. Within two business days after receiving a customer request to rescind enrollment with a CRES Provider, the Company shall initiate such rescission and mail the customer confirmation that such action has been taken.

Any request for initial service under the Company's open access distribution schedules or subsequent changes to a customer's MSP, MDMA and/or BA must be provided by the CRES Provider that provides energy services to the customer and arranges for such MSP, MDMA and/or BA services on behalf of the customer. The CRES Provider must obtain, and maintain documentation of, authorization from the customer for any changes in MSP, MDMA and/or BA.

The customer shall pay a charge of \$10.00 to the Company for each transaction in which a customer authorizes a change in one or more CSPs. However, this switching charge shall not apply in the following specific circumstances: (a) the customer's initial change to service under the Company's open access distribution schedules and service from an CRES Provider, (b) the customer's CRES Provider is changed involuntarily, (c) the customer returns to service from the customer's former CRES Provider following an involuntary change in CRES Provider, or (d) the customer's former CRES Provider's services have been permanently terminated and the customer must choose another CRES Provider.

In the event that a CSP's services are permanently terminated, and the CSP has not provided for service to the effected customers, the CSP shall send timely notification to the Company and the effected customers regarding the termination of such services. Such notification shall describe the process for selecting a new CSP and note that service will be provided by the Company under the Company's Standard Offer Service if a new CSP is not selected.

A customer's return to the Company's Standard Offer Service may be a result of customer choice, CRES Provider default, termination of a CRES Provider contract, opt out or termination of a governmental aggregation program, or CRES Provider withdrawal. A customer will be returned to Standard Offer Service only after the customer fails to choose an alternative CRES Provider unless the customer has elected to be exempt from the POLR rider, in that case the customer will be returned to the applicable Market Based Service schedule.

A customer may contact the Company and request to return to the Company's Standard Offer Service, unless the customer has elected to be exempt from the POLR rider, in that case the customer will be returned to the applicable Market Based Service schedule. The return to Standard Offer Service or the applicable Market Based Service schedule shall be conducted under the same terms and conditions applicable to an enrollment with a CRES Provider. The customer will have a seven (7) calendar day rescission period after requesting the Company's Standard Offer Service.

Provided the customer has observed the applicable notification requirements and the Company has effectuated the request to return to Standard Offer Service at least twelve (12) calendar days prior to the next regularly scheduled meter reading date, the customer will be returned to Standard Offer Service on the next regularly scheduled meter reading date.

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27. CUSTOMER CHOICE OF COMPETITIVE SERVICE PROVIDER

Customers may elect energy services from a qualified CRES Provider, metering services from a qualified Meter Service Provider (MSP), meter data management services from a qualified Meter Data Management Agent (MDMA) and/or billing services from a qualified Billing Agent (BA). Any MSP, MDMA and/or BA services provided to the customer must be arranged through the CRES Provider who provides energy services to the customer.

Qualifications and other eligibility criteria for such entities are specified in the Supplier Terms and Conditions of Service. CRES Providers, MSPs, MDMAs and BAs are also subject to the rules and certification criteria established by the Commission for such entities as also incorporated in the Supplier Terms and Conditions of Service. CRES Providers, MSPs, MDMAs and BAs are collectively referred to as Competitive Service Providers (CSPs).

Any customer who desires service from a CSP must first contract with a CRES Provider who will arrange for the provision of such services. The CRES Provider shall then notify the Company at least twelve (12) calendar days prior to the customer's regularly scheduled meter reading date after which the customer will receive service from the CSP. All changes in CRES Providers shall occur at the end of the customer's regularly scheduled meter reading date. Any request to change a customer's CRES Provider received after twelve (12) calendar days prior to the customer's regularly scheduled meter reading date shall become effective the subsequent billing month.

A customer is not permitted to have partial Competitive Retail Electric Service. The CRES Provider(s) shall be responsible for providing the total energy consumed by the customer during any given billing month.

Upon request, customers will be sent an information package containing a summary of the Customer Choice program and a current list of CRES Providers.

The list of CRES Providers will be provided to any customer upon request, all new customers, any customer who is dropped for nonpayment by a CRES Provider, and any customer who returns to the Company's Standard Offer Service due to default by a CRES Provider.

The list of CRES Providers will be posted on the Company's website. The list of CRES Providers will contain the names of those CRES Providers currently registered to enroll and actively seeking residential customers in the Company's service territory.

The Company will offer to CRES Providers the Pre-Enrollment Customer Information List with updates available quarterly. Customers have the option to remove all of their information (including name, address and historical usage data) from the Customer Information List. Customers may also reinstate their information to the Customer Information List. Customers will be notified of such options quarterly.

28. LOSSES

Either the CRES Provider or the Transmission Provider may provide both transmission and distribution losses as required to serve customers at various delivery voltages. If a CRES Provider arranges to provide transmission losses under the provisions of the applicable Open Access

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Transmission Tariff, then the CRES Provider must also arrange for the appropriate distribution losses. Customers served at transmission and subtransmission voltages require no additional losses other than the losses specified in the applicable Open Access Transmission Tariff. Customers served at primary distribution voltage require 2.0% additional average losses of amounts received by the Company for delivery to the customer. Customers served at secondary distribution voltage require 5.4% additional average losses of amounts received by the Company for delivery to the customer.

29. TRANSMISSION SERVICE

Transmission service shall be made available under the terms and conditions contained within the applicable Open Access Transmission Tariff as filed with and accepted by the Federal Energy Regulatory Commission. Either a CRES Provider or the customer may contract with the Transmission Provider for transmission service under the applicable Open Access Transmission Tariff. The Transmission Provider is the applicable regional transmission entity. PJM Interconnection LLC is currently the applicable regional transmission entity. Customers contracting with the Transmission Provider for transmission service and all CRES Providers must complete all required actions relative to membership with the Transmission Provider and be authorized by the Transmission Provider to transact business with regard to transmission service. The contracting entity or its designee is responsible for scheduling under the tariff. Unless other arrangements have been made, the scheduling entity will be billed by the Transmission Provider for transmission services.

The contracting entity must also purchase or provide ancillary services as specified under the applicable Open Access Transmission Tariff.

Billing and payment shall be performed as specified in the applicable Open Access Transmission Tariff. Any remaining unpaid amounts and associated fees for transmission service are the responsibility of the customer.

Provisions for scheduling and imbalance are contained within the applicable Open Access Transmission Tariff.

30. MINIMUM STAY REQUIREMENTS

Large commercial and industrial customers returning to Standard Offer Service must remain on Standard Offer Service for a period of not less than twelve (12) consecutive months.

Customers served under residential and small commercial (GS-1) rate schedules returning to the Company's Standard Offer Service must remain on the Company's Standard Offer Service through April 15 of the following year if that customer received the Company's Standard Offer Service at any time during the period from May 16 to September 15.

Any customer returning to the Market Based Service schedule, after making the election to be exempt from the POLR rider, will not be subject to any minimum stay period.

A customer returning to the Company's Standard Offer Service as a result of opting out of a governmental aggregation program or as a result of a CRES Provider default as described in Sections 4928.20(D) and 4928.35(D), Ohio Revised Code, will not be subject to the above minimum stay requirements.

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Any residential or small commercial customer returning to the Company's Standard Offer Service and subject to the minimum stay provision will be given appropriate notice by the Company. The customer will be given at least 14 days notice that the customer will be returned to the Company's Standard Offer Service subject to the minimum stay period provision above if the customer fails to choose another alternative.

Such notice will clearly specify (1) the date by which the customer must choose another CRES Provider or alternative and that the customer will return to the Company's Standard Offer Service if the customer fails to make such choice; (2) the minimum stay period during which the customer will be ineligible to choose another CRES Provider; and (3) any alternatives available to the customer to avoid the minimum stay period.

**31. SUPPLIER TERMS AND CONDITIONS OF SERVICE**

**1. CONTENTS**

Paragraph	Section
2	Application
3	Customer Choice of Competitive Service Provider
4	Changing Competitive Service Providers
5	Minimum Stay Requirements
6	General Provisions for Competitive Service Providers
7	Transmission Service
8	Supplier Certification with the Commission
9	CRES Provider Registration with the Company
10	CRES Provider Credit Requirements
11	Customer Enrollment Process
12	Confidentiality of Information
13	Losses
14	Meter Service Providers (MSPs)
15	Meter Data Management Agents (MDMAs)
16	Consolidated Billing By a Billing Agent (BA)
17	Consolidated Billing By the Company
18	Metering and Load Profiling
19	Deposits
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21	Company's Liability
22	Competitive Service Provider's Liability
23	Meter Accuracy and Tests
24	Billing Corrections
25	Termination or Suspension of a CRES Provider

**2. APPLICATION**

These Supplier Terms and Conditions of Service apply to any person, firm, copartnership, voluntary association, joint-stock association, company or corporation, wherever organized or incorporated, that is engaged in the business of supplying electricity to customers that take

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distribution service from the Company. These Supplier Terms and Conditions of Service also apply to any such entity that is engaged in the business of providing metering, meter data management and billing services to customers that take distribution service from the Company.

A copy of the Supplier Terms and Conditions of Service under which service is to be rendered will be furnished upon request.

**3. CUSTOMER CHOICE OF COMPETITIVE SERVICE PROVIDER**

Customers taking service under the Company's Terms and Conditions of Open Access Distribution Service may elect energy services from a qualified CRES Provider, metering services from a qualified Meter Service Provider (MSP), meter data management services from a qualified Meter Data Management Agent (MDMA) and/or billing services from a qualified Billing Agent (BA). Any MSP, MDMA and/or BA services provided to the customer must be arranged through the CRES Provider who provides energy services to the customer.

Qualifications and other eligibility criteria for such entities are specified herein. CRES Providers, MSPs, MDMA and BAs are also subject to the rules and certification criteria established by the Commission for such entities as incorporated herein. CRES Providers, MSPs, MDMA and BAs are collectively referred to as Competitive Service Providers (CSPs).

Any customer who desires service from a CSP must first contract with a CRES Provider who will arrange for the provision of such services. The CRES Provider shall then notify the Company at least twelve (12) calendar days prior to the customer's regularly scheduled meter reading date after which the customer will receive service from the CSP. All changes in CRES Provider shall occur at the end of the customer's regularly scheduled meter reading date. Any request to change a customer's CRES Provider received after twelve (12) calendar days prior to the customer's regularly scheduled meter reading date shall become effective the subsequent billing month.

Upon request, customers will be sent an information package containing a summary of the Customer Choice program and a current list of CRES Providers.

The list of CRES Providers will be provided to any customer upon request, all new customers, any customer who is dropped for nonpayment by a CRES Provider, and any customer who returns to the Company's Standard Offer Service due to default by a CRES Provider.

The list of CRES Providers will be posted on the Company's website. The list of CRES Providers will contain the names of those CRES Providers currently registered to enroll and actively seeking residential customers in the Company's service territory.

**4. CHANGING COMPETITIVE SERVICE PROVIDERS**

Standard Offer Service will be provided under the Company's standard schedules.

Customers may change CSPs no more than once during any month subject to the provisions below.

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Requests to change a customer's CRES Provider must be received by the Company from the new CRES Provider. If the Company receives such a request to change a customer's CRES Provider, the customer shall be notified by the Company concerning the requested change within two business days. If the customer challenges the requested change, the change will not be initiated. Residential and General Service-1 customers have seven (7) days from the postmark date on the notice to contact the Company to rescind the enrollment request or notify the Company that the change of CRES Provider was not requested by the customer. General Service-2, 3, and 4 customers must contact the CRES Provider directly to stop the switch. Within two business days after receiving a customer request to rescind enrollment with a CRES Provider, the Company shall initiate such rescission and mail the customer confirmation that such action has been taken.

Any request for initial service for a customer under the Company's open access distribution schedules or subsequent changes to a customer's MSP, MDMA and/or BA must be provided by the CRES Provider that provides energy services to the customer and arranges for such MSP, MDMA and/or BA services on behalf of the customer. The CRES Provider must obtain, and maintain documentation of, authorization from the customer for any changes in MSP, MDMA and/or BA.

The customer shall pay a charge of \$10.00 to the Company for each transaction in which a customer authorizes a change in one or more CSPs. However, this switching charge shall not apply in the following specific circumstances: (a) the customer's initial change to service under the Company's open access distribution schedules and service from a CRES Provider, (b) the customer's CRES Provider is changed involuntarily, (c) the customer returns to service from the customer's former CRES Provider following an involuntary change in CRES Provider, or (d) the customer's former CRES Provider's services have been permanently terminated and the customer must choose another CRES Provider.

In the event that a CSP's services are permanently terminated, and the CSP has not provided for service to the effected customers, the CSP shall send timely notification to the Company and the effected customers regarding the termination of such services. Such notification shall describe the process for selecting a new CSP and note that service will be provided by the Company under the Company's Standard Offer Service if a new CSP is not selected.

A customer's return to the Company's Standard Offer Service may be a result of customer choice, CRES Provider default, termination of a CRES Provider contract, opt out or termination of a governmental aggregation program, or CRES Provider withdrawal. A customer will be returned to Standard Offer Service only after the customer fails to choose an alternative CRES Provider unless the customer has elected to be exempt from the POLR rider, in that case the customer will be returned to the applicable Market Based Service schedule.

A customer may contact the Company and request to return to the Company's Standard Offer Service, unless the customer has elected to be exempt from the POLR rider, in that case the customer will be returned to the applicable Market Based Service schedule. The return to Standard Offer Service or the applicable Market Based Service schedule shall be conducted under the same terms and conditions applicable to an enrollment with a CRES Provider. The customer will have a seven (7) calendar day rescission period after requesting the Company's Standard Offer Service. Provided the customer has observed the applicable notification requirements and the Company has effectuated the request to return to Standard Offer Service at least twelve (12) calendar days prior to the next regularly scheduled meter reading date, the customer will be returned to Standard Offer Service on the next regularly scheduled meter reading date.

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**5. MINIMUM STAY REQUIREMENTS**

Large commercial and industrial customers returning to Standard Offer Service must remain on Standard Offer Service for a period of not less than twelve (12) consecutive months.

Any customers served under residential and small commercial (GS-1) rate schedules returning to the Company's Standard Offer Service must remain on the Company's Standard Offer Service through April 15 of the following year if that customer received the Company's Standard Offer Service at any time during the period from May 16 to September 15.

Any customer returning to the Market Based Service schedule, after making the election to be exempt from the POLR rider, will not be subject to any minimum stay period.

A customer returning to the Company's Standard Offer Service as a result of opting out of a governmental aggregation program or as a result of a CRES Provider default as described in Sections 4928.20(D) and 4928.35(D), Ohio Revised Code, will not be subject to the above minimum stay requirements.

Customers of a governmental aggregation where the legislative authority that formed such governmental aggregation has filed written notice with the Commission pursuant to Section 4928.20 (J), Ohio Revised Code, that it has elected not to receive default service from the Company at standard service offer rates may not return to the Company's standard service offer. Such customers shall pay for service at the prevailing market price of power plus costs of the Company's compliance with the alternative energy resource provisions of section 4928.64, Ohio Revised Code.

Any residential or small commercial customer returning to the Company's Standard Offer Service and subject to the minimum stay provision will be given appropriate notice by the Company. The customer will be given at least fourteen (14) days notice that the customer will be returned to the Company's Standard Offer Service subject to the minimum stay period provision above if the customer fails to choose another alternative. Such notice will clearly specify (1) the date by which the customer must choose another CRES Provider or alternative and that the customer will return to the Company's Standard Offer Service if the customer fails to make such choice; (2) the minimum stay period during which the customer will be ineligible to choose another CRES Provider; and (3) any alternatives available to the customer to avoid the minimum stay period.

**6. GENERAL PROVISIONS FOR COMPETITIVE SERVICE PROVIDERS**

A CSP must comply with all rules and requirements established by the Commission pertaining, but not limited to, general business practices, information disclosure, customer contract rescission, dispute resolution, customer authorization for switching suppliers, termination of customer contracts, information exchange and supply obligations. A CSP must also agree to comply with all applicable provisions of the Company's open access distribution service schedules, Supplier Terms and Conditions of Service, Terms and Conditions of Open Access Distribution Service, and the applicable Open Access Transmission Tariff. A CSP must also comply with the National Electrical Safety Code if applicable to the service provided by the CSP.

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A customer is not permitted to have partial Competitive Retail Electric Service. The CRES Provider(s) shall be responsible for providing the total energy consumed by the customer during any given billing month.

## 7. TRANSMISSION SERVICE

Transmission service shall be made available under the terms and conditions contained within the applicable Open Access Transmission Tariff as filed with and accepted by the Federal Energy Regulatory Commission. Either a CRES Provider or the customer may contract with the Transmission Provider for transmission service under the applicable Open Access Transmission Tariff. The Transmission Provider is the applicable regional transmission entity. PJM Interconnection LLC is currently the applicable regional transmission entity. Customers contracting with the Transmission Provider for transmission service and all CRES Providers must complete all required actions relative to membership with the Transmission Provider and be authorized by the Transmission Provider to transact business with regard to transmission service. The contracting entity or its designee is responsible for scheduling under the tariff. Unless other arrangements have been made, the scheduling entity will be billed by the Transmission Provider for transmission services. The contracting entity must also purchase or provide ancillary services as specified under the applicable Open Access Transmission Tariff.

Billing and payment shall be performed as specified in the applicable Open Access Transmission Tariff. Any remaining unpaid amounts and associated fees for transmission service are the responsibility of the customer.

Provisions for scheduling and imbalance are contained within the applicable Open Access Transmission Tariff.

## 8. SUPPLIER CERTIFICATION WITH THE COMMISSION

Suppliers desiring to become CRES Providers must first be certified by the Commission and shall be subject to any certification criteria adopted by the Commission according to Section 4928.08, Ohio Revised Code.

## 9. CRES PROVIDER REGISTRATION WITH THE COMPANY

CRS Providers desiring to provide Competitive Retail Electric Service to customers located within the Company's Service Territory must also register with the Company. The following information must be provided in order to register with the Company:

- a. Proof of certification by the Commission, including any information provided to the Commission as part of the certification process. The registration process may be initiated upon receipt by the Company of an application for certification by the Commission. However, the Company will not complete the registration process until proof of certification by the Commission has been provided.

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- b. A completed copy of the Company's CRES Provider Registration Application, along with a non-refundable \$100.00 registration fee payable to the Company.
- c. After the first year, a \$100.00 annual registration fee payable to the Company.
- d. An appropriate financial instrument to be held by the Company against CRES Provider defaults and a description of the CRES Provider's plan to procure sufficient electric energy and transmission services to meet the requirements of its firm service customers.
- e. The name of the CRES Provider, business and mailing addresses, and the names, telephone numbers and e-mail addresses of appropriate contact persons, including the 24-hour emergency contact telephone number and emergency contact person(s).
- f. Details of the CRES Provider's dispute resolution process for customer complaints.
- g. A signed statement by the officer(s) of the CRES Provider committing it to adhere to the Company's Open Access Distribution Schedules, Terms and Conditions of Open Access Distribution Service, Supplier Terms and Conditions of Service and any additional requirements stated in any agreement between the CRES Provider and the Company regarding services provided by either party.
- h. An Executed EDI Trading Partner Agreement and completion of EDI testing for applicable transaction sets necessary to commence service.
- i. The Company shall approve or disapprove the CRES Provider's registration within thirty (30) calendar days of receipt of complete registration information from the CRES Provider. The thirty (30) day time period may be extended for up to thirty (30) days for good cause shown, or until such other time as is mutually agreed to by the CRES Provider and the Company.

The Company will notify the CRES Provider of incomplete registration information within ten (10) calendar days of receipt. The notice to the CRES Provider shall include a description of the missing or incomplete information.

Alternative dispute resolution under the provisions of Chapter 4901:1-26 of the Ohio Administrative Code shall be available to CRES Providers and the Company to address disputes and differences between the parties.

**10. CRES PROVIDER CREDIT REQUIREMENTS**

The Company will apply, on a non-discriminatory and consistent basis, reasonable financial standards to assess and examine a CRES Provider's creditworthiness. These standards will take into consideration the scope of operations of each CRES Provider and the level of risk to the Company. This determination will be aided by appropriate data concerning the CRES Provider, including load data or reasonable estimates thereof, where applicable.

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In considering a CRES Provider's creditworthiness, the Company will review whether the CRES Provider has, and maintains, stable, or better, investment grade senior unsecured (un-enhanced) long-term debt ratings from any two of the following three rating agencies:

AGENCY	SENIOR UNSECURED LONG-TERM DEBT RATINGS
Standard & Poors	BBB- or higher
Moody's Investors' Services	Baa3 or higher
Fitch	BBB- or higher

The CRES Provider also will provide the Company, for its creditworthiness determination, with its or its parent's independently-audited financial statements, or Form 10K (if applicable), for the last three fiscal years, and its or its parent's most recent quarterly unaudited financial statements or Form 10-Q (if applicable).

The Company shall make reasonable alternative credit arrangements with a CRES Provider that is unable to establish its creditworthiness or with those CRES Providers whose credit requirements exceed their allowed unsecured credit limit. The CRES Provider may choose from any of the following credit arrangements, which must be in an acceptable format and from an acceptable issuer to the Company: a guarantee of payment; an irrevocable Letter of Credit; a Prepayment Account established with the Company; a Surety Bond, including the Company as a beneficiary; or other mutually agreeable security or arrangement. The alternate credit arrangements may be provided by a party other than the CRES Provider, including one or more ultimate customers. The fact that a guarantee of payment, irrevocable Letter of Credit, Prepayment Account, or Surety Bond is provided by a party other than the CRES Provider shall not be a factor in the determination of the reasonableness of any alternative credit arrangement, as long as such party and the related credit arrangements meet the Company's standard credit requirements. The amount of the security required must be and remain commensurate with the financial risks placed on the Company by that CRES Provider, including recognition of that CRES Provider's performance.

The Company will make available its credit requirements upon request. A CRES Provider may appeal the Company's determination of credit requirements to the Commission or seek Staff mediation as to any dispute.

**11. CUSTOMER ENROLLMENT PROCESS****a. Pre-Enrollment Customer Information List**

Upon request, the Company will electronically provide to any CRES Provider certified by the Commission the most recent Customer Information List. The Company may request the CRES Provider to pay \$150.00 per list provided.

The Company will offer the Customer Information List with updates available quarterly. Once the list has been updated, a CRES Provider may not use a Customer Information List from a prior quarter to contact customers, but CRES Providers shall not be required to purchase subsequent lists.

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The Company will provide customers the option to have all the customer's information listed in the section below removed from the Customer Information List. At the same time, the Company will also provide customers with the option to have all information listed below reinstated on the Customer Information List. Customers will be notified of such options quarterly.

The following information will be provided on the Customer Information List for each customer who has not requested that all information be removed from this list:

Customer name  
 Service address  
 Service city  
 Service state and zip code  
 Mailing address  
 Mailing city  
 Mailing state and zip code  
 Rate schedule under which service is rendered  
 Rider (if applicable)  
 Load profile reference category  
 Meter type (if readily available)  
 Interval meter data indicator (if readily available)  
 Budget bill / PIPP indicator  
 Meter reading cycle  
 Most recent twelve (12) months of historical consumption data (actual energy usage and demand, if available)

The Company will provide the Customer Information List by either a compact disc or on a designated website. The information will be prepared and distributed in a uniform and useable format that allows for data sorting. Customers participating in the percentage of income payment plan (PIPP) program will be coordinated exclusively through the PIPP program administered by the Ohio Department of Development.

b. CRES Provider Requests for Customer Information

CRES Providers certified by the Commission may request historical interval meter data through a Direct Access Service Request (DASR) after receiving the appropriate customer authorization. The interval meter data will be transferred in a standardized electronic transaction. The CRES Provider will be responsible for the incremental costs incurred to prepare and send such data.

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c. Direct Access Service Requests

Enrollment of a customer is done through a DASR, which may be submitted only by a CRES Provider.

DASRs will be effective at the end of the customer's next regularly scheduled meter reading date provided that the DASR is received by the Company at least twelve (12) calendar days before the next meter reading date.

All DASRs will be submitted to the Company no more than thirty (30) calendar days prior to the scheduled meter reading date when the CRES Provider desires the switch to occur, unless otherwise agreed upon by the parties. The Company will process all valid DASRs and send the confirmation notice to the customer within two business days. Simultaneous with the sending of the confirmation notice to the customer, the Company will electronically advise the CRES Provider of acceptance. Notice of rejection of the DASR to the CRES Provider shall be sent within one business day, if possible, but in no event later than four (4) calendar days, and include the reasons for the rejection. The customer has seven (7) calendar days from the confirmation notice to cancel the contract without penalty. If the customer cancels the contract, the Company shall send a drop notice to the CRES Provider and the previous CRES Provider will continue to serve the customer under the terms and conditions in effect prior to submission of the new DASR.

DASRs will be processed on a "first in" priority basis based on the received date, and using contract date as the tie-breaker. Any subsequent DASRs received within the same billing cycle will be rejected and returned to the CRES Provider who submitted the DASR.

To receive service from a CRES Provider, a customer must have an active service account with the Company. After the service account is active, a CRES Provider may submit a DASR as described herein.

d. Government Aggregation Customer Information List

Upon request, the Company will provide to any governmental aggregator certified by the Commission a Government Aggregation Customer Information List. The Company will provide the Government Aggregation Customer Information List by compact disc. The information will be prepared and distributed in a uniform and useable format that allows for data sorting. The governmental aggregator will pay the Company \$500.00 per list provided.

The list will include information for all customers residing within the governmental aggregator's boundaries based upon the Company's records, including an identification of customers who are currently in contract with a CRES provider or in a special contract with the Company. The list will also include those customers that elect to have their information removed from the Pre-Enrollment Customer Information List. The Company cannot guarantee that the list will include all of the customers residing within the aggregator's boundaries, nor can the Company guarantee that all the customers shown on the list reside within the aggregator's boundaries. In addition to all information included on the Pre-Enrollment Customer Information List, the Government Aggregation Customer Information List shall also include the customer's Service Delivery Identifier (SDI).

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TERMS AND CONDITIONS OF  
OPEN ACCESS DISTRIBUTION SERVICE**12. CONFIDENTIALITY OF INFORMATION**

All confidential or proprietary information made available by one party to the other in connection with the registration of a CRES Provider with the Company and/or the subsequent provision and receipt of service under these Supplier Terms and Conditions of Service, including but not limited to load data, and information regarding the business processes of a party and the computer and communication systems owned or leased by a party, shall be used only for purposes of registration with the Company, receiving or providing service under these Supplier Terms and Conditions of Service and/or providing Competitive Retail Electric Service to customers in the Company's service territory. Other than disclosures to representatives of the Company or the CRES Provider for the purposes of enabling that party to fulfill its obligations under these Supplier Terms and Conditions of Service or for the CRES Provider to provide Competitive Retail Electric Service to customers in the Company's service territory, a party may not disclose confidential or proprietary information without the prior authorization and/or consent of the other party.

The CRES Provider shall keep all customer-specific information supplied by the Company confidential unless the CRES Provider has the customer's written authorization to do otherwise.

**13. LOSSES**

Either the CRES Provider or the Transmission Provider may provide both transmission and distribution losses as required to serve customers at various delivery voltages. If a CRES Provider arranges to provide transmission losses under the provisions of the applicable Open Access Transmission Tariff, then the CRES Provider must also arrange for the appropriate distribution losses. Customers served at transmission and subtransmission voltages require no additional losses other than the losses specified in the applicable Open Access Transmission Tariff. Customers served at primary distribution voltage require 2.0% additional average losses of amounts received by the Company for delivery to the customer. Customers served at secondary distribution voltage require 5.4% additional average losses of amounts received by the Company for delivery to the customer.

**14. METER SERVICE PROVIDERS (MSPs)**

MSPs desiring to provide service to customers in the Company's Service Territory must submit a written application to the Company in order to provide metering services for ownership, installation, inspection and auditing. Such application shall include the following:

- a. A \$500.00 initial registration fee payable to the Company and a \$100.00 annual registration fee thereafter.
- b. Proof of creditworthiness to the Company, including an appropriate financial instrument to be held by the Company and used in the event of damages as a result of the MSP's actions.
- c. The name of the MSP, business and mailing addresses, and the names, telephone numbers and e-mail addresses of appropriate contact persons, including the 24-hour emergency contact telephone number and emergency contact person(s).
- d. Details of the MSP's dispute resolution process for customer complaints.

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- e. A signed statement by the officer(s) of the MSP committing it to adhere to the Company's open access distribution schedules, Terms and Conditions of Open Access Distribution Service, Supplier Terms and Conditions of Service and any additional requirements stated in any agreement between the MSP and the Company regarding services provided by either party.
- f. Proof of an electrical subcontractor's license issued by the Ohio Department of Commerce, including the name of the person or entity to which the license has been issued, license number and expiration date. Certification may require an employee to be a licensed electrician in the service area where work is performed.
- g. Description of the (a) applicant's electric meter installation, maintenance, repair and removal experience, (b) applicant's training and experience regarding electrical safety and (c) educational and training requirements in electrical work and safety that the MSP will require from its employees before they are permitted to install, maintain, repair or remove electric meters or metering devices.

The MSP must also agree to the following standards for metering services:

- a. The Company must approve the type of any and all metering equipment to be installed. Such metering and practices must conform with the Company's metering service guides and standards and must comply with the Meter Testing provision of the Company's Terms and Conditions of Open Access Distribution Service. A written agreement between the Company and the MSP shall specify those categories or types of meters for which the MSP is certified to install/remove or test/maintain.
- b. The MSP shall allow the Company to disconnect the MSP's meter, or promptly perform a disconnection as notified by the Company where a customer's service is subject to disconnection due to non-payment of distribution charges. The Company shall be permitted to audit the meter accuracy of MSP meters and to disconnect or remove a MSP's meter when necessary to maintain the safe and reliable delivery of electrical service. The MSP is responsible to acquire the right of ingress and egress from the customer to perform its functions. When necessary, the MSP must also seek written approval and secure from the customer any keys necessary to access locked premises.
- c. The MSP is responsible for detecting and immediately notifying the Company of hazardous conditions noted at the customer's electrical service and meter installation.
- d. The MSP is responsible for recording and notifying the Company of conditions detected on the customer's premises which present potential for injury.
- e. The MSP shall be responsible for conforming to Company standards for sealing and resealing meters as well as properly resetting and sealing demand measurement devices.

(Continued on Sheet No. 3-37D)

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**15. METER DATA MANAGEMENT AGENTS (MDMAs)**

MDMAs desiring to provide service to customers in the Company's Service Territory must submit a written application to the Company in order to provide any meter reading or data management services. Such application shall include the following:

- a. A \$100.00 annual registration fee payable to the Company.
- b. Proof of creditworthiness to the Company, including an appropriate financial instrument to be held by the Company and used in the event of damages as a result of the MDMA's actions.
- c. The name of the MDMA, business and mailing addresses, and the names, telephone numbers and e-mail addresses of appropriate contact persons, including the 24-hour emergency contact telephone number and emergency contact person(s).
- d. Details of the MDMA's dispute resolution process for customer complaints.
- e. A signed statement by the officer(s) of the MDMA committing it to adhere to the Company's Open Access Distribution Schedules, Terms and Conditions of Open Access Distribution Service, Supplier Terms and Conditions of Service and any additional requirements stated in any agreement between the MDMA and the Company regarding services provided by either party.
- f. Description of the (a) applicant's experience in meter reading, data validation, editing and estimation, and other data management activities and (b) educational and training requirements that the MDMA will require from its employees before they are permitted to perform such meter reading, data validation, editing and estimating and other data management activities.

The MDMA must also agree to the following standards for meter data management services:

- a. All billing meters shall be read each month, unless otherwise mutually agreed to by the MDMA and the Company.
- b. Meter data shall be read, validated, edited and transferred pursuant to Commission and Company approved standards. The Company and the MDMA must agree to common data formats for the exchange of validated data.
- c. The Company shall have reasonable access to the MDMA data server.
- d. The MDMA shall provide to the appropriate entities reasonable and timely access to meter data as required for billing, settlement, scheduling, forecasting and other functions.

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- e. The MDMA shall retain the most recent twelve (12) months of data for any customer who elects the MDMA to perform meter reading and data management services. Such data must be retained for a minimum period of 36 months and must be released upon request to either the customer or an entity authorized by the customer.
- f. Within five (5) business days after the installation of a meter, the MDMA must confirm with the Company that the meter and meter reading system are working properly and that the billing data is valid.
- g. No more than 10% of the individual meters read by the MDMA shall contain estimated data, with no single account being estimated more than two consecutive months. Estimated data must be based on historical data and load profile data as provided by the Company.
- h. The MDMA shall comply with the Company's time requirements for the posting of validated meter reading data on the MDMA server.
- i. The MDMA is responsible for acquiring the right of ingress and egress from the customer to perform its functions. When necessary, the MDMA must also seek written approval and secure from the customer any keys necessary to access locked premises.
- j. The MDMA is responsible for identifying suspected cases of the unauthorized use of energy and shall report such concerns to the customer's CRES Provider, Transmission Provider and the Company. The CRES Provider shall resolve such concerns and pursue the appropriate legal response and all necessary parties shall support this action. The customer's supplier of meter services (MSP or the Company) shall make the necessary meter corrections and/or repairs, and then notify the MDMA who shall correct the previous meter usage data and provide to the appropriate entities such data as required for billing, settlement, scheduling, forecasting and other functions. Any billing corrections shall be consistent with the provisions of the Company's Terms and Conditions of Service for Open Access Distribution Service.
- k. The MDMA is responsible for detecting and immediately notifying the Company of hazardous conditions noted at the customer's electrical service and meter installation.
- l. The MDMA is responsible for recording and notifying the Company of conditions detected on the customer's premises which present potential for injury.
- m. The MDMA shall be responsible for conforming to Company standards for sealing and resealing meters as well as properly resetting and sealing demand measurement devices.

**16. CONSOLIDATED BILLING BY A BILLING AGENT (BA)**

BAs desiring to provide service to customers in the Company's Service Territory must submit a written application to the Company in order to provide consolidated billing related services to customers. Such application shall include the following:

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- a. A \$100.00 annual registration fee payable to the Company.
- b. Proof of creditworthiness to the Company, including an appropriate financial instrument to be held by the Company and used in the event of damages as a result of the BA's actions.
- c. The name of the BA, business and mailing addresses, and the names, telephone numbers and e-mail addresses of appropriate contact persons, including the 24-hour emergency contact telephone number and emergency contact person(s).
- d. Details of the BA's dispute resolution process for customer complaints.
- e. A signed statement by the officer(s) of the BA committing it to adhere to the open access distribution schedules, Terms and Conditions of Open Access Distribution Service, Supplier Terms and Conditions of Service and any additional requirements stated in any agreement between the BA and the Company regarding services provided by either party.
- f. Description of the (a) applicant's training and experience in billing collections, payment services and billing inquiries and (b) educational and training requirements for BA employees regarding such services.
- g. The Company and the BA must agree to common data formats for the exchange of billing data.

A written agreement between the Company and the BA shall specify the bill format regarding transmission and distribution related services. Regardless of such format, each customer's bill rendered by the BA shall show charges for generation, transmission, distribution and other services covered under the particular bill and also indicate the provider of each service.

The BA must agree to be subject to the same provisions as the Company, including requirements as specified in the Company's Open Access Distribution Schedules, Terms and Conditions of Open Access Distribution, Ohio Revised Code, and all other legislative and regulatory mandates regarding billing. The BA is responsible for electronically transmitting funds received from the customer for charges from Company for distribution service, together with the associated customer account data, on the same day as receiving said funds. The BA assumes responsibility for outstanding distribution service charges from the Company and is responsible for providing payment in full of all charges for distribution service from the Company by the due date in accordance with terms of the applicable open access distribution schedule. Failure of the BA to transmit such funds by the due date will result in late charges applied to the affected customer's account according to the provisions of the customer's open access distribution schedule. If the BA fails to provide payment to the Company by the due date of the next bill, the Company will thereafter directly bill the customer for distribution service from the Company. In addition, the financial instrument will be forfeited to the extent necessary to cover bills due and payable to the Company.

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**17. CONSOLIDATED BILLING BY THE COMPANY**

Upon request, the Company will offer Company-issued consolidated bills to customers receiving service from a CRES Provider upon execution of an appropriate agreement between the CRES Provider and the Company. Company-issued consolidated billing will include budget billing as an option. The CRES Provider must electronically provide all information in a bill-ready format.

At the Company's discretion, any customer receiving Company consolidated billing with a CRES Provider billing arrearage of more than 60 days may be switched back to the Company's Standard Offer Service or if the customer has elected to be exempt from the POLR rider, in that case the customer will be returned to the applicable Market Based Service schedule, and will not be permitted to select a new CRES Provider until the arrearage is paid.

If the customer's CRES Provider defaults, the Company reserves the right to retain payments collected from the customer and to apply such payments to the Company's charges.

**18. METERING AND LOAD PROFILING**

All customers with maximum monthly billing demands of 200 kW or greater for the most recent twelve (12) months shall be interval metered. The customer or the customer's CRES Provider may request an interval meter for customers with maximum monthly billing demands less than 200 kW.

The cost of any interval metering facilities installed by the Company to comply with this requirement or as a result of such request shall be paid by the customer. The customer shall make a one-time payment for the metering facilities at the time of installation of the required facilities, or at the customer's option, up to 24 consecutive equal monthly payments reflecting an annual interest charge as determined by the Company, but not to exceed the cost of the Company's most recent issue of long-term debt. If the customer elects the installment payment option, the Company shall require an initial payment equal to 25% of the total cost of the metering facilities.

In addition, the customer shall pay a net charge to cover the incremental cost of operation and maintenance and meter data management associated with such interval metering as follows: Charges are for service performed on a Company installed standard interval meter.

Service Performed During Normal Business Hours	Charge (\$)
Connect phone line to meter at a time other than the initial interval meter installation	57.00
Perform manual meter reading	43.00
Check phone line and perform manual meter reading due to communication loss	47.00
Repair/replace surge protector	119.00
Repair/replace interval board	121.00
Repair/replace modem board	210.00
Repair/replace interval and modem boards	260.00

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The customer or the customer's CRES Provider may select a meter from the Company's approved equipment list. The customer or the customer's CRES Provider may communicate with the meter for the purpose of obtaining usage data, subject to the Company's communication protocol. The customer is responsible for providing a dedicated analog telephone line for purposes of reading the meter.

A customer that is required to have interval metering and provide a dedicated analog telephone line must have both the interval meter and dedicated analog telephone line installed and operational before a CRES Provider may serve such customer. Any DASR submitted by a CRES Provider will be rejected if this requirement is not met.

All load profiling shall be performed by the Company. Sample data and customer specific interval metering, when available, will be used in the development of the total load profile for which a CRES Provider is responsible for providing generation and possibly arranging transmission services. Such data shall be provided to the BA or other entities as required for monthly billing.

**19. DEPOSITS**

Security for the payment of bills for service from a CRES Provider will be governed, as specified in Chapter 4901:1-21-07 of the Ohio Administrative Code, which is herein incorporated by reference as it is from time to time amended.

**20. PAYMENTS**

Partial payment from a customer shall be applied to the various portions of the customer's total bill in the following order: (a) past due distribution, Standard Offer Service generation and transmission charges, (b) past due CRES Provider charges, (c) current CRES Provider charges, (d) current distribution, Standard Offer Service generation and transmission charges, and (e) other past due and current non-regulated charges.

**21. COMPANY'S LIABILITY**

In addition to the Company's liability as set forth in the Company's Terms and Conditions of Open Access Distribution Service, the following shall apply. The Company shall use reasonable diligence in delivering regular and uninterrupted supply of energy to the customer, but does not guarantee continuous, regular and uninterrupted service. The Company may, without liability, interrupt or limit the supply of service for the purpose of making repairs, changes, or improvements in any part of its system for the general good of the service or the safety of the public or for the purpose of preventing or limiting any actual or threatened instability or disturbance of the system. The Company is also not liable for any damages due to accident, strike, storm, riot, fire, flood, legal process, state or municipal interference, or any other cause beyond the Company's control. The Company shall not be liable for damages in case such service should be interrupted or fail by reason of failure of the customer's CRES Provider to provide appropriate energy to the Company for delivery to the customer. The Company shall not be liable for any damages, financial or otherwise, to any of the customer's CSPs resulting from an interruption of service.

Meters shall be provided and maintained by the Company unless the customer selects a MSP to provide metering services. Unless otherwise specified, such meters shall be and remain the property of the Company.

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OPEN ACCESS DISTRIBUTION SERVICE**22. COMPETITIVE SERVICE PROVIDER'S LIABILITY**

In the event of loss or injury to the Company's property through misuse by, or negligence of, the CRES Provider, MSP, MDMA or BA, or the CSP's agents and employees, the CSP shall be obligated and shall pay to the Company the full cost of repairing or replacing such property.

Unless authorized by the Company to do so, a CSP and its agents and employees shall not tamper with, interfere with or break the seals of meters or other equipment of the Company installed on the customer's premises, and, under any circumstances, the CSP assumes all liability for the consequences thereof. The CSP agrees that no one, except agents and employees of the Company, shall be allowed to make any internal or external adjustments to any meter or other piece of apparatus which belongs to the Company.

**23. METER ACCURACY AND TESTS**

A MSP's meter performance levels, testing methods and test schedules must comply with all standards specified by the Company. Such details shall be specified in the agreement between the Company and the MSP.

When metering is provided by an MSP, the Company may, at its discretion, direct meter-related inquiries from the customer to the MSP for response, or the Company may send notification to the MSP to perform a test of the accuracy of its meter. At the MSP's request, or should the MSP fail to perform a customer-requested test in a timely manner, the Company, at its discretion, may agree to test the accuracy of a meter supplied by the MSP. Regardless of the test results, the MSP shall pay to the Company a flat amount equal to the Company's current average cost of performing such meter tests. Such test will be conducted using a properly calibrated meter standard.

The Company, at its discretion, may perform a test of the accuracy of a meter supplied by the MSP at any time. If the meter fails to perform at the accuracy standards set forth in the Company's Terms and Conditions of Open Access Distribution Service, the MSP will be responsible to remedy the accuracy of the meter, and to pay to the Company a flat amount equal to the Company's current average cost of performing such meter tests.

**24. BILLING CORRECTIONS**

Any correction of bills due to a meter registration error must be coordinated with the other entities utilizing the billing data which is in error. Any entity which detects an error in billing data shall promptly notify the MDMA or the Company if it is performing the function of the MDMA. The MDMA shall then correct any necessary data and provide to the appropriate entities such data as required for billing, settlement, scheduling, forecasting and other functions. Any billing corrections shall be consistent with the provisions of the Company's Terms and Conditions of Open Access Distribution Service.

**25. TERMINATION OR SUSPENSION OF A CRES PROVIDER**

Notwithstanding any other provision of this Tariff or any agreement between the Company and the CRES Provider, in the event of a default by the CRES Provider, the Company shall serve written notice of such default in reasonable detail and with a proposed remedy to the CRES Provider

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and the Commission. On or after the date the default notice has been served, the Company may file with the Commission a written request for authorization to terminate or suspend the service agreement between the Company and the CRES Provider. Except for default due to non-delivery, if the Commission does not act within ten (10) business days upon receipt of the request, the Company's request to terminate or suspend shall be deemed authorized on the eleventh (11<sup>th</sup>) business day. If the default is due to non-delivery, and if the Commission does not act within five (5) business days upon receipt of the request, the Company's request to terminate or suspend shall be deemed authorized on the sixth (6<sup>th</sup>) business day. Termination or suspension shall require authorization from the Commission.

The Company shall send notices pursuant to this section by e-mail, fax, overnight mail, or hand delivery to the Commission and Staff at the Commission's offices. The Company shall notify all Commissioners, the Chief of Staff, the Director of the Consumer Services Department, the Director of the Utilities Department, the Director of the Legal Department, and the Chief of the Attorney General's Public Utilities Section. The Company shall send the notice to the address and fax number provided by the CRES Provider in its service agreement with the Company.

## 32. CODE OF CONDUCT

1. The Company shall not release any proprietary customer information (e.g., individual customer load profiles or billing histories) to an affiliate, or otherwise, without the prior authorization of the customer, except as required by a regulatory agency or court of law.
2. The Company shall make customer lists, which include name, address and telephone number, available on a nondiscriminatory basis to all nonaffiliated and affiliated certified retail electric competitors transacting business in its service territory, unless otherwise directed by the customer. This provision does not apply to customer-specific information, obtained with proper authorization, necessary to fulfill the terms of a contract, or information relating to the provision of general and administrative support services.
3. Employees of the Company's affiliates shall not have access to any information about the Company's transmission or distribution systems (e.g., system operations, capability, price, curtailments, and ancillary services), that is not contemporaneously and in the same form and manner available to a nonaffiliated competitor of retail electric service.
4. The Company shall treat as confidential all information obtained from a competitive supplier of retail electric service, both affiliated and nonaffiliated, and shall not release such information unless a competitive supplier provides authorization to do so, or unless the information was or thereafter becomes available to the public other than as a result of disclosure by the company.
5. The Company shall not tie (nor allow an affiliate to tie) or otherwise condition the provision of the Company's regulated services, discounts, rebates, fee waivers, or any other waivers of the Company's ordinary terms and conditions of service, including but not limited to tariff provisions, to the taking of any goods and/or services from the Company's affiliates.

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6. The Company shall not engage in joint advertising or marketing of any kind with its affiliates or directly promote or market any product or service offered by any affiliate. The Company shall also not give the appearance that the Company speaks on behalf of its affiliates or that the customer will receive preferential treatment as a consequence of conducting business with the affiliates.
7. The Company, upon request from a customer, shall provide a complete list of all suppliers operating on the system, but shall not endorse any suppliers nor indicate that any supplier will receive preference because of an affiliate relationship.
8. The Company shall not trade upon, promote or advertise its affiliate relationship nor allow the Company name or logo to be used by the affiliate in any material circulated by the affiliate, unless it discloses in plain legible or audible language, on the first page or at the first point where the utility name or logo is mentioned, that:
  - a. The affiliate is not the same company as the Company;
  - b. The affiliate is not regulated by the Commission; and
  - c. The customer does not have to buy the affiliate's products in order to continue to receive quality, regulated service from the Company.

The application of the name/logo disclaimer is limited to the use of the name or logo in Ohio.

9. The Company shall provide comparable access to products and services related to tariffed products and services and specifically comply with the following:
  - (a) The Company shall be prohibited from unduly discriminating in the offering of its products and/or services;
  - (b) The Company shall apply all tariff provisions in the same manner to the same or similarly situated entities, regardless of any affiliation or nonaffiliation;
  - (c) The Company shall not, through a tariff provision, a contract, or otherwise, give its affiliates preference over nonaffiliated competitors of retail electric service or their customers in matters relating to any product and/or service;
  - (d) The Company shall strictly follow all tariff provisions;
  - (e) Except to the extent allowed by state law, the Company shall not be permitted to provide discounts, rebates, or fee waivers for any state regulated monopoly service; and
  - (f) Violations of the provisions of this rule shall be enforced and subject to the disciplinary actions described in divisions (C) and (D) of Section 4928.18, Ohio Revised Code.
10. Notwithstanding any provision of this Code of Conduct, in a declared emergency situation, the Company may take actions necessary to ensure public safety and system reliability. The Company shall maintain a log of all such actions that do not comply with this Code of Conduct, which log shall be review by the Commission.

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11. The Company shall establish a complaint procedure for the issues concerning compliance with this rule. All complaints, whether written or verbal, shall be referred to the general counsel of the Company or their designee. The legal counsel shall orally acknowledge the complaint within five (5) business days of its receipt. The legal counsel shall prepare a written statement of the complaint that shall contain the name of the complainant and a detailed factual report of the complaint, including all relevant dates, companies involved, employees involved, and the specific claim. The legal counsel shall communicate the results of the preliminary investigation to the complainant in writing within thirty (30) days after the complaint was received, including a description of any course of action that was taken. The legal counsel shall keep a file in the Cost Allocation Manual, of all such complaint statements for a period of not less than three (3) years. This complaint procedure shall not in any way limit the rights if a party to file a complaint with the Commission.

## 33. MINIMUM REQUIREMENTS FOR DISTRIBUTION SYSTEM INTERCONNECTION

Applicability

This schedule is applicable to any customer with cogeneration, small power production facilities, and/or other on-site facilities producing electrical energy who wishes to operate such facilities in parallel with the Company's distribution system at voltages up to 35 kV. This schedule is not applicable to the interconnection and parallel operation of facilities which the Federal Energy Regulatory Commission has determined to be subject to its jurisdiction. A customer who has a facility that does not qualify for simplified interconnection pursuant to the PUCO's distribution interconnection rules (O.A.C. § 4901:1-22) (Commission Rules) and the Company's technical requirements for interconnection (Technical Requirements), incorporated herein by reference, may negotiate a separate interconnection agreement with the Company and the terms and conditions of this schedule shall apply to such customers to the extent that the negotiated interconnection agreement does not conflict with this schedule.

Purpose

The purpose of this schedule is to implement Ohio Revised Code Section 4928.11, which calls for uniform interconnection standards that are not unduly burdensome or expensive and also ensure safety and reliability, to the extent governing authority is not preempted by federal law. This schedule states the terms and conditions that govern the interconnection and parallel operation of a customer's facility with the Company's distribution system.

Customer Request For Interconnection

Any customer seeking to physically connect facilities to the Company's distribution system, which facilities may be used in parallel operation with the Company's distribution system, shall file an interconnection application and sign an interconnection agreement with the Company. For facilities for which the referenced Technical Requirements are applicable, the customer and Company shall execute a simplified interconnection agreement. For all other facilities, the customer and the Company shall execute an interconnection agreement which may be different from the simplified agreement, but which shall conform with the provisions of this schedule, to the extent applicable. Copies of all applicable forms and the Company's Technical Requirements are available upon request.

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To the extent possible, interconnection to the Company's distribution system shall take place within the following time frames:

1. Where no construction is required by the Company and the facility qualifies for simplified interconnection pursuant to the review procedure contained in the Commission Rules, interconnection shall be permitted within four weeks of the Company's receipt of a completed interconnection application in compliance with the terms and conditions of this schedule. Prior to actual interconnection, the customer must execute the interconnection agreement.
2. Where construction or system upgrades of the Company's distribution system are required, the Company shall provide the customer, in a timely fashion, an estimate of the schedule and the customer's cost for the construction or upgrades. If the customer desires to proceed with the construction or upgrades, the customer and the Company shall enter into a contract. The contract shall contain a construction schedule listing target commencement and completion dates, and an estimate of the customer's costs for construction or upgrades. Assuming the customer is ready, the interconnection shall take place no later than two weeks following the completion of such construction or upgrades. The Company shall employ best reasonable efforts to complete such system construction or upgrades in the shortest time reasonably practical.
3. All interconnection applications shall be processed by the Company in a nondiscriminatory manner. The Company shall promptly provide the customer a written notice of the Company's receipt of the application. The Company will endeavor to place such notice in the U.S. Mail or respond by Email within three business days after the application has been received by the Company's personnel designated on the application form. The Company shall provide the customer with a copy of the review process and a target date for processing the application. If the application is viewed as incomplete, the Company must provide a written notice within 10 days of receipt of the application by the Company's personnel designated on the application form that the application is not complete together with a description of the information needed to complete the application and a statement that processing of the application cannot begin until the information is received. The Company's target date shall permit interconnection in a timely manner pursuant to the requirements of the Commission Rules. Interconnection applications will be processed in the order that they are received. It is recognized that certain interconnection applications may require minor modifications while they are being reviewed by the Company. Such minor modifications to a pending application shall not require that it be considered incomplete and treated as a new or separate application. Minor modifications would not include at least the following: changes in facility size or location; any change requiring a new impact study; or any other substantive change.
4. If the Company determines that it cannot connect the customer's facility within the time frames required by the Commission Rules, the Company will notify the customer in writing of that fact as soon as possible. The notification will identify the reason or reasons the interconnection could not be completed within the time frames stated, and provide an estimated date for completion. This section shall not limit the rights of a customer for relief under Ohio Revised Code Chapter 4905.

Technical Requirements

The Company shall maintain a copy of the Technical Requirements at its business office such that the Technical Requirements are readily available to the public. The Company shall provide

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the Commission Staff with a copy of the Technical Requirements. Standards adopted by IEEE shall supersede the applicable provisions of the Company's Technical Requirements effective the date that IEEE adopts such standards. However, any interconnection made or initiated prior to the adoption of any national standard promulgated by IEEE shall not be subject to that standard. Regarding any IEEE minimum standard, or any guideline that the IEEE may promulgate, the Company may amend the Technical Requirements to the minimum extent required to address unique local conditions, and shall provide such amendments to the Staff and make such amendments available to customers. All Technical Requirements, including superseding standards adopted by IEEE, are incorporated herein by reference.

Metering

Any metering installation, testing, or recalibration required by the installation of the customer's generation facilities shall be provided consistent with the Electric Service and Safety Standards pursuant to Ohio Revised Code Chapter 4928, and specifically O.A.C. § 4901:1-10-05 (Metering) and, as applicable, § 4901:1-10-28 (C) (Net Metering).

Liability Insurance

Prior to interconnection with the Company, the customer must provide the Company with proof of insurance or other suitable financial instrument sufficient to meet its construction, operating and liability responsibilities pursuant to this schedule. At no time shall the Company require that the applicant negotiate any policy or renew any policy covering any liability through a particular insurance company, agent, solicitor, or broker. The Company's receipt of evidence of liability insurance does not imply an endorsement of the terms and conditions of the coverage.

System Impact and Facilities Studies

For those facilities that do not qualify for simplified interconnection pursuant to the review procedure included in the Commission Rules, the Company may require a supplemental review, service study, coordination study, facilities study or Company system impact study prior to interconnection. In instances where such studies are required, the scope of such studies shall be based on the characteristics of the particular generation facility to be interconnected and the Company's system at the specific proposed location. By agreement between the Company and the customer, studies related to interconnection of the generation facility may be conducted by a qualified third party. The cost of an impact facilities study performed by the Company shall be included in the costs set forth in the Interconnection Fees section of this schedule. The Company shall provide the customer with a target date for completion of any required system impact or facilities study. Any such study conducted by the Company shall be shared with the customer.

Interconnection Fees

The Company shall not charge any fees for interconnection other than those authorized by this schedule. Fees contained herein apply to each installation at the Company's distribution voltages up to 35 kV.

The Company shall charge each customer that applies for interconnection service an application fee as set forth in the Commission Rules. Fees for customer applications for interconnection that meet

(Continued on Sheet No. 3-48D)

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P.U.C.O. NO. 20

TERMS AND CONDITIONS OF  
 OPEN ACCESS DISTRIBUTION SERVICE

the qualifications for level 1, level 1.1 or level 1.2 simplified review procedures will be based on the actual costs per one-tenth of an hour of time spent by Company personnel on the simplified review. Customer applications for interconnection that meet the qualifications for level 2 expedited review will be subject to an application fee of \$50.00, plus one dollar per kilowatt of the applicant's system nameplate capacity rating. Interconnection customers whose facilities qualify for level 3 standard review procedures shall pay an application fee of \$100.00, plus two dollars per kilowatt of the applicant's system nameplate capacity rating.

Level 2 and level 3 interconnection review processes may require that one or more interconnection studies be performed to determine the feasibility, system impact, and cost of safely connecting the customer's generation facilities to the Company's distribution system. As specified in the Commission Rules, the cost of engineering work done as part of any feasibility, system impact or facilities study shall be billed to the customer at the Company's actual cost of performing such study.

Additional Fees

The customer is responsible for all equipment and installation costs of the customer's facility.

The customer shall pay any additional charges, as determined by the Company, for equipment, labor, metering, testing or inspections requested by the customer.

Construction or Upgrade Fees

If the interconnection requires construction or an upgrade of the Company's system which, save for the generation facility would not be required, the Company will assess the customer the actual cost including applicable taxes of such construction or upgrade. Payment terms for such construction or upgrade will be agreed to and specified in the construction contract. The Company and the customer may negotiate for alternatives in order to reduce any costs or taxes applicable thereto.

Resolution of Disputes

The Company or the customer who is a non-mercantile, non-residential customer may seek resolution of any disputes which may arise out of this schedule, including the interconnection and the referenced Technical Requirements in accordance with the Commission Rules.

Special Terms and Conditions of Service

This schedule is subject to the Company's Terms and Conditions of Open Access Distribution Service and all provisions of the OAD service schedule under which the customer takes service. If applicable, the customer shall also take the appropriate service under the provisions of Schedule OAD-SBS and/or Schedule OAD-NEMS.

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OHIO POWER COMPANY

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P.U.C.O. NO. 20

Applicable Supply and Delivery Riders

Rider Description	Supply	Delivery	Sheet No.
Universal Service Fund Rider	Yes	Yes	60-1D
KWH Tax Rider	Yes	Yes	62-1D
Provider of Last Resort Charge Rider	Yes	Yes	69-1D
Electronic Transfer Rider	Yes	Yes	70-1D
Monongahela Power Litigation Termination Rider	Yes	Yes	73-1D
Transmission Cost Recovery Rider	Yes		75-1D
Fuel Adjustment Clause Rider	Yes		80-1D
Energy Efficiency and Peak Demand Reduction Cost Recovery Rider	Yes	Yes	81-1D
Economic Development Cost Recovery Rider	Yes	Yes	82-1D
Enhanced Service Reliability Rider	Yes	Yes	83-1D
gridSMART™ Rider	Yes	Yes	84-1D
Environmental Investment Carrying Cost Rider	Yes		85-1D
Deferred Asset Recovery Rider	Yes	Yes	87-1D
Standard Offer Generation Service Rider	Yes		88-1D
Distribution Investment Rider	Yes	Yes	89-1D

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OHIO POWER COMPANY

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P.U.C.O. NO. 20

SCHEDULE OAD - RS  
(Open Access Distribution - Residential Service)

Availability of Service

Available for residential electric service through one meter to individual residential customers who request and receive electric generation service from a qualified CRES Provider.

Monthly Rate (Schedule Code 820)

Customer Charge (\$)	8.40
Energy Charge (¢/KWH):	2.140

Minimum Charge

The minimum monthly charge under this schedule shall be the sum of the customer charge and all applicable riders.

Transmission Service

Transmission service for customers served under this schedule will be made available under the terms and conditions contained within the applicable Open Access Transmission Tariff as filed with the Federal Energy Regulatory Commission and as specified in the Company's Terms and Conditions of Open Access Distribution Service.

Metering and Billing Options

The customer has the option of selecting the Company and/or an alternative supplier for metering, meter data management or billing services. Such services provided to the customer by an alternative supplier must be arranged through the CRES Provider who provides energy services to the customer. Unless the customer explicitly designates otherwise, the Company shall continue to provide such services.

1. An alternative provider of metering services must be registered with the Company as a qualified Meter Service Provider (MSP) as specified in the Company's Supplier Terms and Conditions of Service. The MSP shall be responsible for providing, installing and maintaining the billing meter. Such metering must be of a type approved by the Company and must meet the Company's standards for safety, reliability and accuracy. The Company's meter must be removed by qualified personnel and returned to the Company at either the expense of the MSP or the customer. Once the Company's meter has been received and inspected by the Company, then a credit of \$0.11/month shall apply.

If the customer has received metering services from an MSP and subsequently elects to have the Company once again provide, install and maintain the metering, then the customer shall pay a one-time charge based on the type of meter required.

2. An alternative provider of meter data management services must be registered with the Company as a qualified Meter Data Management Agent (MDMA) as specified in the Company's Supplier Terms and Conditions of Service. The MDMA shall be responsible for the collection of metered data and for providing data to the Company and other entities as required for billing purposes.

(Continued on Sheet No. 10-2D)

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OHIO POWER COMPANY

Original Sheet No. 10-2D

P.U.C.O. NO. 20

SCHEDULE OAD - RS  
(Open Access Distribution - Residential Service)

3. A provider of consolidated billing must be registered with the Company as a qualified Billing Agent (BA) as specified in the Company's Supplier Terms and Conditions of Service. The BA shall then provide to the customer a consolidated monthly bill specifying the supplier and charges for generation, transmission, distribution and other services. Unless the customer chooses a BA to provide a consolidated bill, or the customer's CRES Provider has made arrangements with the Company to provide a Company-issued consolidated bill, the Company will provide a separate billing for distribution services under the provisions of this schedule.

Payment

1. Bills from the Company are due and payable in full by mail, checkless payment plan, electronic payment plan, or at an authorized payment agent of the Company within 15 days after the mailing of the bill.
2. Should a partial payment be made in lieu of the total payment of the amount owed to the Company, the payment provisions of this schedule shall apply. If a partial payment is made, such partial payment shall be applied to the various portions of the customer's bill in the following order: (a) past due CRES Provider charges, (b) past due distribution, Standard Offer Service generation and transmission charges, (c) current distribution, Standard Offer Service generation and transmission charges, (d) current CRES Provider charges, and (e) other past due and current non-regulated charges.
3. If the BA fails to provide payment to the Company by the date of the next monthly bill, the Company will thereafter directly bill the customer for distribution service. In addition, the financial instrument, as specified in the Supplier Terms and Conditions of Service, will be forfeited to the extent necessary to cover bills due and payable to the Company. Any remaining unpaid amounts and associated fees are the responsibility of the customer.

Applicable Riders

Monthly charges computed under this schedule shall be adjusted in accordance with the Commission-approved riders on Sheet No. 4-1D.

Term of Contract

A written agreement may, at the Company's option, be required.

Special Terms and Conditions

This schedule is subject to the Company's Terms and Conditions of Open Access Distribution Service.

This schedule is available to customers engaged in agricultural enterprises where service is taken through one meter for that customer's primary residence, and not more than 100 KW of connected electrical load is outside the residence. This schedule is not extended to operations of a commercial nature or operations such as processing, preparing, or distributing products not raised or produced on the farm, unless such operation is incidental to the usual residential and farm uses.

(Continued on Sheet No. 10-3D)

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SCHEDULE OAD - RS  
(Open Access Distribution - Residential Service)

This schedule is intended for single-phase service. Where the residential customer requests three-phase service, this schedule will apply if the residential customer pays to the Company the difference between constructing single-phase service and three-phase service. Where motors or heating equipment are used for commercial or industrial purposes, the applicable general service schedule will apply to such service.

Customers with cogeneration, small power production facilities, and/or other on-site sources of electrical energy supply shall take any required distribution service under Schedule OAD - SBS or Schedule OAD - NEMS.

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OHIO POWER COMPANY

Original Sheet No. 20-1D

P.U.C.O. NO. 20

SCHEDULE OAD - GS-1  
(Open Access Distribution - General Service - Small)

Availability of Service

Available for general service to secondary customers with maximum demands less than 10 kW and who request and receive electric generation service from a qualified CRES Provider.

Monthly Rate (Schedule Codes 830, 835) Non-Demand Metered

Customer Charge (\$)	7.85
Distribution Charge (¢/KWH)	1.747

Minimum Charge

The minimum charge under this schedule shall be the sum of the customer charge and all applicable riders.

Transmission Service

Transmission service for customers served under this schedule will be made available under the terms and conditions contained within the applicable Open Access Transmission Tariff as filed with the Federal Energy Regulatory Commission and as specified in the Company's Terms and Conditions of Open Access Distribution Service.

Metering and Billing Options

The customer has the option of selecting the Company and/or an alternative supplier for metering, meter data management or billing services. Such services provided to the customer by an alternative supplier must be arranged through the CRES Provider who provides energy services to the customer. Unless the customer explicitly designates otherwise, the Company shall continue to provide such services.

1. An alternative provider of metering services must be registered with the Company as a qualified Meter Service Provider (MSP) as specified in the Company's Supplier Terms and Conditions of Service. The MSP shall be responsible for providing, installing and maintaining the billing meter. Such metering must be of a type approved by the Company and must meet the Company's standards for safety, reliability and accuracy. The Company's meter must be removed by qualified personnel and returned to the Company at either the expense of the MSP or the customer. Once the Company's meter has been received and inspected by the Company, then a credit of \$0.34/month shall apply.

If the customer has received metering services from an MSP and subsequently elects to have the Company once again provide, install and maintain the metering, then the customer shall pay a one-time charge based on the type of meter required.

2. An alternative provider of meter data management services must be registered with the Company as a qualified Meter Data Management Agent (MDMA) as specified in the Company's Supplier Terms and Conditions of Service. The MDMA shall be responsible for the collection of metered data and for providing data to the Company and other entities as required for billing purposes.

(Continued on Sheet No. 20-2D)

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Original Sheet No. 20-2D

P.U.C.O. NO. 20

**SCHEDULE OAD - GS-1**  
(Open Access Distribution - General Service - Small)

3. A provider of consolidated billing must be registered with the Company as a qualified Billing Agent (BA) as specified in the Company's Supplier Terms and Conditions of Service. The BA shall then provide to the customer a consolidated monthly bill specifying the supplier and charges for generation, transmission, distribution and other services. Unless the customer chooses a BA to provide a consolidated bill, or the customer's CRES Provider has made arrangements with the Company to provide a Company-issued consolidated bill, the Company will provide a separate billing for distribution services under the provisions of this schedule.

Delayed Payment Charge

1. Bills are due and payable in full by mail, checkless payment plan, electronic payment plan, or at an authorized payment agent of the Company within 21 days after the mailing of the bill. On all accounts not so paid, an additional charge of 5% of the unpaid balance will be made.
2. Should a partial payment be made in lieu of the total payment of the amount owed to the Company, the payment provisions of this schedule shall apply. If a partial payment is made, such partial payment shall be applied to the various portions of the customer's bill in the following order: (a) past due CRES Provider charges, (b) past due distribution, Standard Offer Service generation and transmission charges, (c) current distribution, Standard Offer Service generation and transmission charges, (d) current CRES Provider charges, and (e) other past due and current non-regulated charges.
3. If the BA fails to provide payment to the Company by the date of the next monthly bill, the Company will thereafter directly bill the customer for distribution service. In addition, the financial instrument, as specified in the Supplier Terms and Conditions of Service, will be forfeited to the extent necessary to cover bills due and payable to the Company. Any remaining unpaid amounts and associated fees are the responsibility of the customer.

Optional Unmetered Service Provision (Schedule Codes 831, , 834, 836)

Available to customers who qualify for Schedule OAD-GS-1 and use the Company's distribution service for commercial purposes consisting of small fixed electric loads such as traffic signals and signboards which can be served by a standard service drop from the Company's existing secondary distribution system. This service will be offered at the option of the Company.

Each separate service delivery point will be considered a contract location and shall be separately billed under the service contract.

The customer shall furnish switching equipment satisfactory to the Company. The customer shall notify the Company in advance of every change in connected load, and the Company reserves the right to inspect the customer's equipment at any time to verify the actual load. In the event of the customer's failure to notify the Company of an increase in load, the Company reserves the right to refuse to serve the contract location thereafter under this provision, and shall be entitled to bill the customer retroactively under this schedule on the basis of the increased load for the full period such load was connected plus three months.

Calculated energy use per month shall be equal to the contract capacity specified at the contract location times the number of days in the billing period times the specified hours of operation. Such calculated energy shall then be billed at 1.747¢ per KWH plus a monthly Customer charge of \$6.30.

(Continued on Sheet No. 20-3D)

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P.U.C.O. NO. 20

SCHEDULE OAD - GS-1  
(Open Access Distribution - General Service - Small)

Applicable Riders

Monthly charges computed under this schedule shall be adjusted in accordance with the Commission approved Riders on Sheet No. 4-1D.

Term of Contract

A written agreement may, at the Company's option, be required.

Special Terms and Conditions

This schedule is subject to the Company's Terms and Conditions of Open Access Distribution Service.

Customers with cogeneration, small power production facilities which qualify under Section 210 of the Public Utility Regulatory Policies Act of 1978 and/or other on-site sources of electrical energy supply shall take any required distribution service under Schedule OAD - SBS or Schedule OAD - NEMS.

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Original Sheet No. 21-1D

P.U.C.O. NO. 20

## SCHEDULE OAD - GS-2

(Open Access Distribution - General Service - Large)

Availability of Service

Available for general service to customers with maximum demands greater than or equal to 10 kW or greater and who request and receive electric generation service from a qualified CRES Provider.

Monthly Rate

	Secondary	Primary	Subtrans. Trans.
Schedule Codes	840, 842, 844, 845, 847, 881, 885, 886, 887	841, 849, 846	842, 843, 847, 848
Customer Charge (\$)	12.85	52.60	806.10
Distribution Demand Charge (\$/kW)	4.90	3.81	
Excess KVA Demand Charge (\$/KVA)	2.04	2.04	2.04
Excess KVAR Charge (\$/KVAR)	0.69	0.69	0.69

Minimum Charge

The minimum monthly charge under this schedule shall be the sum of the customer charge, the product of the demand charge and the monthly billing demand, and all Commission-approved riders shown on Sheet Number 4-1D.

Transmission Service

Transmission service for customers served under this schedule will be made available under the terms and conditions contained within the applicable Open Access Transmission Tariff as filed with the Federal Energy Regulatory Commission and as specified in the Company's Terms and Conditions of Open Access Distribution Service.

Metering and Billing Options

The customer has the option of selecting the Company and/or an alternative supplier for metering, meter data management or billing services. Such services provided to the customer by an alternative supplier must be arranged through the CRES Provider who provides energy services to the customer. Unless the customer explicitly designates otherwise, the Company shall continue to provide such services.

1. An alternative provider of metering services must be registered with the Company as a qualified Meter Service Provider (MSP) as specified in the Company's Supplier Terms and Conditions of Service. The MSP shall be responsible for providing, installing and maintaining the billing meter. Such metering must be of a type approved by the Company and must meet the Company's standards for safety, reliability and accuracy. The Company's meter must be removed by qualified personnel and returned to the Company at either the expense of the MSP or the customer. Once the Company's meter has been received and inspected by the Company, then a credit shall apply:

	Secondary	Primary	Subtrans. Trans.
Credit (\$/month)	1.20	1.63	1.64

(Continued on Sheet No. 21-2D)

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P.U.C.O. NO. 20

## SCHEDULE OAD - GS-2

(Open Access Distribution - General Service - Large)

If the customer has received metering services from an MSP and subsequently elects to have the Company once again provide, install and maintain the metering, then the customer shall pay a one-time charge based on the type of meter required.

2. An alternative provider of meter data management services must be registered with the Company as a qualified Meter Data Management Agent (MDMA) as specified in the Company's Supplier Terms and Conditions of Service. The MDMA shall be responsible for the collection of metered data and for providing data to the Company and other entities as required for billing purposes.
3. A provider of consolidated billing must be registered with the Company as a qualified Billing Agent (BA) as specified in the Company's Supplier Terms and Conditions of Service. The BA shall then provide to the customer a consolidated monthly bill specifying the supplier and charges for generation, transmission, distribution and other services. Unless the customer chooses a BA to provide a consolidated bill, or the customer's CRES Provider has made arrangements with the Company to provide a Company-issued consolidated bill, the Company will provide a separate billing for distribution services under the provisions of this schedule.

Delayed Payment Charge

1. Bills are due and payable in full by mail, checkless payment plan, electronic payment plan or at an authorized payment agent of the Company within 21 days after the mailing of the bill. On all accounts not so paid, an additional charge of 2% of the unpaid balance will be made.
2. Should a partial payment be made in lieu of the total payment of the amount owed to the Company, the payment provisions of this schedule shall apply. If a partial payment is made, such partial payment shall be applied to the various portions of the customer's bill in the following order: (a) past due CRES Provider charges, (b) past due distribution, Standard Offer Service generation and transmission charges, (c) current distribution, Standard Offer Service generation and transmission charges, (d) current CRES Provider charges, and (e) other past due and current non-regulated charges.
3. If the BA fails to provide payment to the Company by the date of the next monthly bill, the Company will thereafter directly bill the customer for distribution service. In addition, the financial instrument, as specified in the Supplier Terms and Conditions of Service, will be forfeited to the extent necessary to cover bills due and payable to the Company. Any remaining unpaid amounts and associated fees are the responsibility of the customer.

Applicable Riders

Monthly charges computed under this schedule shall be adjusted in accordance with the Commission-approved riders on Sheet No. 4-1D.

(Continued on Sheet No. 21-3D)

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P.U.C.O. NO. 20

## SCHEDULE OAD - GS-2

(Open Access Distribution - General Service - Large)

Monthly Billing Demand

Energy delivered hereunder will be delivered through not more than 1 single-phase or 1 poly-phase meter. Billing demand in KW shall be taken each month as the single highest 30-minute integrated peak in KW as registered during the month by a 30-minute integrating demand meter or indicator or, at the Company's option, as the highest registration of a thermal-type demand meter. For accounts over 100 KW, monthly billing demand established hereunder shall not be less than 60% of the greater of (a) the customer's contract capacity in excess of 100 KW, or (b) the customer's highest previously established monthly billing demand during the past 11 months in excess of 100 KW. In no event shall the monthly billing demand be less than (a) minimum billing demand, if any, specified in the service contract, or (b) 5 KW for any account.

If more than 50% of the customer's connected load is for electric space heating purposes, the minimum monthly billing demand for the billing months of June through October will be 25% of the greater of (a) the customer's contract capacity in excess of 100 KW, or (b) the customer's highest previously established monthly billing demand during the past 11 months in excess of 100 KW.

For customers primarily engaged in seasonal agricultural related activities, the minimum monthly billing demand will be 25% greater of (a) the customer's contract capacity in excess of 100 KW, or (b) the customer's highest previously established monthly billing demand during the past 11 months in excess of 100 KW.

The Metered Voltage adjustment, as set forth below, shall not apply to the customer's minimum monthly billing demand.

Excess KVAR/KVA Demand

For customers with contract capacities of 8,000 KW or greater, the monthly excess KVAR demand shall be the metered KVAR, leading or lagging, in excess of 50% of the maximum metered KW demand.

For all other customers, the monthly KVA demand shall be determined by dividing the maximum metered KW demand by the average monthly power factor. The excess KVA demand, if any, shall be the amount by which the monthly KVA demand exceeds the greater of (a) 115% of the maximum metered KW demand or (b) 100 KVA.

The Metered Voltage adjustment, as set forth below, shall apply to the customer's excess KVAR/KVA demand.

(Continued on Sheet No. 21-4D)

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SCHEDULE OAD - GS-2  
(Open Access Distribution - General Service - Large)

Metered Voltage

The rates set forth in this schedule are based upon the delivery and measurement of energy at the same voltage, thus measurement will be made at or compensated to the delivery voltage. At the sole discretion of the Company, such compensation may be achieved through the use of loss compensating equipment, the use of formulas to calculate losses or the application of multipliers to the metered quantities. In such cases, the metered KWH, KW, KVAR and RKVAH values will be adjusted for billing purposes. If the Company elects to adjust KWH, KW, KVAR and RKVAH based on multipliers, the adjustment shall be in accordance with the following:

1. Measurements taken at the low-side of a customer-owned transformer will be multiplied by 1.01.
2. Measurements taken at the high-side of a Company-owned transformer will be multiplied by 0.98.

Term of Contract

For customers with annual average demands greater than 500 KW, contracts will be required for an initial period of not less than 1 year and shall remain in effect thereafter until either party shall give at least 6 months written notice to the other of the intention to discontinue service under the terms of this schedule. For customers with demands less than 500 KW, a written agreement may, at the Company's option, be required.

A new initial contract period will not be required for existing customers who increase their contract requirements after the original initial period unless new or additional facilities are required. The Company may, at its option, require a longer initial term of contract to fulfill the terms and conditions of service and/or in order to protect the Company's ability to recover its investment of costs over a reasonable period of time.

The Company shall not be required to supply capacity in excess of that contracted for except by mutual agreement.

Special Terms and Conditions

This schedule is subject to the Company's Terms and Conditions of Open Access Distribution Service.

In the event the Company, in order to prevent voltage fluctuation or disturbances on its system, installs separate transformer or transformers to supply service to welders, X-ray machines, or other equipment having similar electrical operating characteristics, such service will be metered and billed separately from customer's other service. The minimum monthly charge for separate service to welders, X-ray machines, etc., will be the amount determined pursuant to the Minimum Charge section above, plus a distribution charge of \$0.59/KVA of installed transformer capacity.

Customers with cogeneration, small power production facilities which qualify under Section 210 of the Public Utility Regulatory Policies Act of 1978 and/or other on-site sources of electrical energy supply shall take any required distribution service under Schedule OAD - SBS or Schedule OAD - NEMS.

(Continued on Sheet No. 21-5D)

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## SCHEDULE OAD - GS-2

(Open Access Distribution - General Service - Large)

Customers who receive distribution service from the City of Columbus who desire to purchase breakdown distribution service from the Company shall take such service under Schedule OAD - SBS.

This Schedule is also available to customers in the City of Columbus having other sources of energy supply, but who desire to purchase breakdown service from the Company. Where such conditions exist, the customer shall contract for the maximum amount of demand in KW as determined from the customer's connected load or the capacity of transformer and service facilities. Where service is supplied under the provisions of this paragraph, the minimum charge shall be the sum of the Breakdown Service Minimum Demand Charge per KW and the Customer Charge and shall be subject to charges and adjustments under all applicable riders. The customer shall guarantee not to operate the Company's service in parallel with the other source or sources of power supply.

	Distribution
Breakdown Service Minimum Demand Charge (\$ per KW)	4.90

Recreational Lighting Service (Schedule Code 839)

Available to customers for separately metered non-profit outdoor recreation facilities.

Monthly Rate

Customer Charge (\$)	12.00
Distribution Energy Charge (¢/KWH)	1.468

Metering Options

The customer has the option of selecting the Company and/or an alternative supplier for metering or meter data management services. Such services provided to the customer by an alternative supplier must be arranged through the CRES Provider who provides energy services to the customer. Unless the customer explicitly designates otherwise, the Company shall continue to provide such services.

- 1) An alternative provider of metering services must be registered with the Company as a qualified Meter Service Provider (MSP) as specified in the Company's Supplier Terms and Conditions of Service. The MSP shall be responsible for providing, installing and maintaining the billing meter. Such metering must be of a type approved by the Company and must meet the Company's standards for safety, reliability and accuracy. The Company's meter must be removed by qualified personnel and returned to the Company at either the expense of the MSP or the customer. Once the Company's meter has been received and inspected by the Company, then a credit of \$1.05/month shall apply.

If the customer has received metering services from an MSP and subsequently elects to have the Company once again provide, install and maintain the metering, then the customer shall pay a one-time charge based on the type of meter required.

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OHIO POWER COMPANY

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P.U.C.O. NO. 20

## SCHEDULE OAD - GS-2

(Open Access Distribution - General Service - Large)

- 2) An alternative provider of meter data management services must be registered with the Company as a qualified Meter Data Management Agent (MDMA) as specified in the Company's Supplier Terms and Conditions of Service. If the customer chooses a MDMA to provide such services, then a credit of \$1.05/month shall apply.

The MDMA shall be responsible for the collection of metered data and for providing data to the Company and other entities as required for billing purposes.

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P.U.C.O. NO. 20

**SCHEDULE OAD - SBS**  
**(Open Access Distribution - Standby Service)**

Availability of Service

This schedule is available to customers with cogeneration, small power production facilities, and/or other on-site sources of electrical energy supply with standby distribution service requirements of 50,000 KW or less and who request and receive electric generation service from a qualified CRES Provider.

Conditions of Standby Service Availability

The provision for the Company providing standby distribution service to the customer is conditionally provided on the assumption that the customer installs, operates and maintains suitable and sufficient equipment, as specified in the "Guide for Safe Integration of Non-Utility (NUG) Facilities Interconnected To The Company's Electric System," to protect the customer's facilities and the Company's system from damages resulting from such parallel operation, and upon the further condition that the Company shall not be liable to the customer for any loss, cost, damage, or expense which the customer may suffer by reason of damage to or destruction of any property, including the loss of use thereof, arising out of or in any manner connected with such parallel operation, unless such loss, cost, damage, or expense is caused by the negligence of the Company, its agents, or employees, and upon further condition that the customer shall not be liable to the Company for any loss, cost, damage or expense which the Company may suffer by reason of damage to or destruction of any property, including the loss of use thereof, arising out of, or in any manner connected with such parallel operation, unless such loss, cost, damage, or expense is caused by the negligence of the customer, its agents or employees.

Detents shall be used on the necessary metering to prevent reverse rotation.

Determination of Standby Contract Capacity

The standby contract capacity in KW shall be initially established by mutual agreement between the customer and the Company for distribution capacity sufficient for the delivery of the customer's maximum standby requirements to be provided by a qualified CRES Provider.

The customer shall specify the desired standby contract capacity to the nearest 50 KW. Changes in the standby contract capacity are subject to the provisions set forth in the Term of Contract.

Monthly Standby Charge

	Secondary	Primary	Subtransmission/	Transmission
Demand Charge (\$/KW)	4.90	3.81	0.00	0.00
Energy Charge (¢/KWH)	0.00	0.00	0.00	0.00

The minimum monthly standby charge is equal to the demand charge times the standby contract capacity plus all applicable riders.

(Continued on Sheet No. 27-2D)

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OHIO POWER COMPANY

Original Sheet No. 27-2D

P.U.C.O. NO. 20

SCHEDULE OAD - SBS  
(Open Access Distribution - Standby Service)

Local Facilities Charge

Charges to cover interconnection costs (including but not limited to suitable meters, relays and protective apparatus) incurred by the Company shall be determined by the Company and shall be collected from the customer. Such charges shall include the total installed cost of all local facilities. The customer shall make a one time payment of the Local Facilities Charge at the time of the installation of the required additional facilities, or, at the customer's option, up to 36 consecutive equal monthly payments reflecting an annual interest charge as determined by the Company, but not to exceed the cost of the Company's most recent issue of long-term debt nor the maximum rate permitted by law. If the customer elects the installment payment option, the Company may require a security deposit equal to 25% of the total cost of interconnection.

Special Provision for Customers with Standby Contract Capacities of Less than 100 KW

Customers requesting standby service with contract capacities of less than 100 KW shall be charged a monthly demand rate of \$3.72/KW. However, in those months when standby service is used, the demand charge shall be waived provided the customer notifies the Company in writing prior to the meter reading date and such services shall be billed according to the applicable demand-metered open access distribution rate schedule.

Contracts for such service shall be executed on a special contract form for a minimum of one year. Standby contract capacity in KW shall be set equal to the capacity of the customer's largest power production facility.

Transmission Service

Transmission service for customers served under this schedule will be made available under the terms and conditions contained within the applicable Open Access Transmission Tariff as filed with the Federal Energy Regulatory Commission and as specified in the Company's Terms and Conditions of Open Access Distribution Service.

Metering and Billing Options

The customer has the option of selecting the Company and/or an alternative supplier for metering, meter data management or billing services. Such services provided to the customer by an alternative supplier must be arranged through the CRES Provider who provides energy services to the customer. Unless the customer explicitly designates otherwise, the Company shall continue to provide such services.

1. An alternative provider of metering services must be registered with the Company as a qualified Meter Service Provider (MSP) as specified in the Company's Supplier Terms and Conditions of Service. The MSP shall be responsible for providing, installing and maintaining the billing meter. Such metering must be of a type approved by the Company and must meet the Company's standards for safety, reliability and accuracy. The Company's meter must be removed by qualified personnel and returned to the Company at either the expense of the MSP or the customer. Once the Company's meter has been received and inspected by the Company, then a credit equal to the credit specified in the applicable demand-metered open access distribution schedule shall apply.

(Continued on Sheet No. 27-3D)

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SCHEDULE OAD - SBS  
(Open Access Distribution - Standby Service)

If the customer has received metering services from an MSP and subsequently elects to have the Company once again provide, install and maintain the metering, then the customer shall pay a one-time charge based on the type of meter required.

2. An alternative provider of meter data management services must be registered with the Company as a qualified Meter Data Management Agent (MDMA) as specified in the Company's Supplier Terms and Conditions of Service. The MDMA shall be responsible for the collection of metered data and for providing data to the Company and other entities as required for billing purposes.
3. A provider of consolidated billing must be registered with the Company as a qualified Billing Agent (BA) as specified in the Company's Supplier Terms and Conditions of Service. The BA shall then provide to the customer a consolidated monthly bill specifying the supplier and charges for generation, transmission, distribution and other services. Unless the customer chooses a BA to provide a consolidated bill, or the customer's CRES Provider has made arrangements with the Company to provide a Company-issued consolidated bill, the Company will provide a separate billing for distribution services under the provisions of this schedule.

Delayed Payment Charge

1. Bills from the Company are due and payable in full by mail, checkless payment plan, electronic payment plan, or at an authorized payment agent of the Company within 21 days after the mailing of the bill. On accounts not so paid, an additional charge of 5% of the total amount billed will be made.
2. Should a partial payment be made in lieu of the total payment of the amount owed to the Company, the payment provisions of this schedule shall apply. If a partial payment is made, such partial payment shall be applied to the various portions of the customer's bill in the following order: (a) past due CRES Provider charges, (b) past due distribution, Standard Offer Service generation and transmission charges, (c) current distribution, Standard Offer Service generation and transmission charges, (d) current CRES Provider charges, and (e) other past due and current non-regulated charges.
3. If the BA fails to provide payment to the Company by the date of the next monthly bill, the Company will thereafter directly bill the customer for distribution service. In addition, the financial instrument, as specified in the Supplier Terms and Conditions of Service, will be forfeited to the extent necessary to cover bills due and payable to the Company. Any remaining unpaid amounts and associated fees are the responsibility of the customer.

Applicable Riders

Monthly charges computed under this schedule shall be adjusted in accordance with the Commission-approved riders on sheet No. 4-1D.

Term of Contract

Contracts under this schedule will be made for an initial period of not less than one year and shall continue thereafter until either party has given 6 months' written notice to the other of the intention to terminate the contract. The Company will have the right to make contracts for initial periods longer than one year.

(Continued on Sheet No. 27-4D)

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P.U.C.O. NO. 20

SCHEDULE OAD - SBS  
(Open Access Distribution - Standby Service)

Special Terms and Conditions

This schedule is subject to the Company's Terms and Conditions of Open Access Distribution Service.

At its discretion, the Company may require that metering be installed to monitor the customer's generation. The Company reserves the right to inspect the customer's relays and protective equipment at all reasonable times.

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Original Sheet No. 28-1D

P.U.C.O. NO. 20

SCHEDULE OAD-NEMS  
(Open Access Distribution - Net Energy Metering Service)

Availability of Service

This schedule is available to customers with qualifying customer-generator facilities designed to operate in parallel with the Company's system. Customers served under this schedule must also take service under the applicable Open Access Distribution (OAD) service schedule.

Conditions of Service

1. A qualifying customer is one whose generating facility complies with all the following requirements:
  - a. is fueled by solar, wind, biomass, landfill gas, or hydropower, or uses a microturbine or a fuel cell;
  - b. is located on the customer-generator's premises;
  - c. is designed and installed to operate in parallel with the Company's system without adversely affecting the operation of equipment and service of the Company and its customers and without presenting safety hazards to Company and customer personnel; and
  - d. is intended primarily to offset part or all of the customer-generator's electricity needs.
2. The customer's generating equipment shall be installed in accordance with the manufacturer's specifications as well as all applicable provisions of the National Electrical Code. All equipment and installations shall comply with all applicable safety and performance standards established by the National Electrical Code, the Institute of Electrical and Electronic Engineers and Underwriters Laboratories, as well as any additional control and testing requirements adopted by the Commission.

Metering

Net energy metering shall be accomplished using a single meter capable of registering the flow of electricity in each direction. If the existing electrical meter installed at the customer's facility is not capable of measuring the flow of electricity in two directions, the Company, upon written request of the customer, shall install at the customer's expense an appropriate meter with such capability.

The Company may, at its own expense and with written consent of the customer, install one or more additional meters to monitor the flow of electricity.

(Continued on Sheet No. 28-2D)

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**SCHEDULE OAD-NEMS**  
 (Open Access Distribution - Net Energy Metering Service)

Monthly Charges

Monthly charges for energy, and demand where applicable, to serve the customer's net or total load shall be determined according to the Company's OAD service schedule under which the customer would otherwise be served, absent the customer-owned generation source. If a non-residential customer's qualifying customer-generator facility has a total rated generating capacity of more than 10 kW, service shall be provided under the Company's OAD demand-metered schedule (Schedule OAD-GS-2 or OAD-GS-3 depending on the customer's load characteristics).

Energy charges under the OAD service schedule shall be based on the customer's net energy for the billing period. In no event shall the customer's net energy for the billing period be less than zero for purposes of billing under the OAD service schedule.

Special Terms and Conditions

This schedule is subject to the Company's Terms and Conditions of Open Access Distribution Service and all provisions of the OAD service schedule under which the customer takes service. This schedule is also subject to the applicable provisions of the Company's Minimum Requirements for Distribution System Interconnection.

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P.U.C.O. NO. 20

**OAD - SCHEDULE AFS**  
**(Open Access Distribution - Alternative Feed Service Rider)**

Availability of Service

Standard Alternate Feed Service (AFS) is a premium service available to customers served under Schedule OAD GS-2, who request an AFS from existing distribution facilities which is in addition to the customer's basic service, provided that the Company can reasonably provide available capacity from alternate distribution facilities. Schedule AFS applies to those customers requesting new or upgraded AFS after the effective of this Schedule or those customers provided AFS under a contract.

System Impact Study Charge

The Company shall charge the customer for the cost incurred by the Company to conduct a system impact study for each site reviewed. The study will consist of, but is not limited to, the following: (1) identification of customer load requirements, (2) identification of the potential facilities needed to provide the AFS, (3) determination of the impact of AFS loading on all electrical facilities under review, (4) evaluation of the impact of the AFS on system protection and coordination issues including the review of the transfer switch, (5) evaluation of the impact of the AFS request on system reliability indices and power quality, (6) development of cost estimates for any required system improvements or enhancements required by the AFS, and (7) documentation of the results of the study. The Company will provide to the customer an estimate of charges for this study and payment is required prior to its initiation. Should the customer plan to increase the AFS demand the customer will be charged for any subsequent system impact studies.

Equipment and Installation Charge

The customer shall pay, in advance of construction, a nonrefundable amount for the equipment and installation costs for all dedicated and/or local facilities provided by the Company required to furnish either a new or upgraded AFS. The payment shall be grossed-up for federal and state income taxes. The customer will not acquire any title in said facilities by reason of such payment. The equipment and installation charge shall be determined by the Company and shall include, but not be limited to, the following: (1) all costs associated with the AFS dedicated and/or local facilities provided by the Company and (2) any costs or modifications to the customer's basic service facilities.

The customer is responsible for all costs associated with providing and maintaining telephone service for use with metering to notify the Company of a transfer of service to the AFS or return to basic service.

Monthly Rate

The customer will pay all monthly charges for the basic service as determined under the appropriate Schedule. In addition, for each kW of contract capacity or highest demand established during the last eleven (11) months, whichever is greater, the customer shall pay the following:

Primary Voltage (Standard) AFS	\$3.81/ kW
Secondary Voltage AFS installed prior to January 1, 2009 (Not available for new service)	\$4.90/ kW

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P.U.C.O. NO. 20

OAD - SCHEDULE AFS  
(Open Access Distribution - Alternative Feed Service Rider)

Payment

Bills are due and payable in full by mail, checkless payment plan, electronic payment plan or at an authorized payment agent of the Company within 21 days after the mailing of the bill. On accounts not so paid, an additional charge of 5% of the unpaid balance will be made.

AFS Capacity Reservation

The customer shall reserve a specific amount of AFS capacity equal to or less than the customer's normal maximum requirements, but in no event shall the customer's AFS capacity reservation under this Schedule exceed the capacity reservation for the customer's basic service under the appropriate tariff. The Company shall not be required to supply AFS capacity in excess of that reserved except by mutual agreement.

In the event the customer plans to increase the AFS demand at any time, the customer shall promptly notify the Company of such additional demand requirements. The customer's AFS capacity reservation and billing will be adjusted accordingly. The customer will pay the Company the actual costs of any and all additional dedicated and/or local facilities required to provide AFS in advance of construction and pursuant to a new electric service agreement for such additional AFS capacity reservation requirements. In the event the customer exceeds the agreed upon AFS capacity reservation, the Company reserves the right to disconnect the AFS. In the event the customer's AFS metered demand exceeds the agreed upon AFS capacity reservation, which jeopardizes company facilities or the electrical service to other customers, the Company reserves the right to disconnect the AFS immediately. If the Company agrees to allow the customer to continue AFS, the customer will be required to sign a new AFS agreement reflecting the new AFS capacity reservation. In addition, the customer will promptly notify the Company regarding any reduction in the AFS capacity reservation.

The customer may reserve partial-load AFS capacity, which shall be less than the customer's full requirements for basic service subject to the conditions in this provision. Prior to the customer receiving partial-load AFS capacity, the customer shall be required to demonstrate or provide evidence to the Company that they have installed demand-controlling equipment that is capable of curtailing load when a switch has been made from the basic service to the AFS. The Company reserves the right to test and verify the customer's ability to curtail load to meet the agreed upon partial-load AFS capacity reservation.

Determination of Billing Demand

Full-Load Requirement:

For customers requesting AFS equal to their load requirement for basic service, the AFS billing demand shall be taken each month as the single-highest thirty (30) minute integrated peak as registered during the month by a demand meter or indicator, but the monthly AFS billing demand so established shall in no event be less than the greater of (a) the customer's AFS capacity reservation, (b) the customer's highest previously established monthly billing demand on the AFS during the past eleven (11) months, (c) the customer's basic service capacity reservation, or (d) the customer's highest previously established monthly billing demand on the basic service during the past eleven (11) months.

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OAD - SCHEDULE AFS  
(Open Access Distribution - Alternative Feed Service Rider)

**Partial-Load Requirement:**

For customers requesting partial-load AFS capacity reservation that is less than the customer's full requirements for basic service, the AFS billing demand shall be taken each month as the single-highest thirty (30) minute integrated peak on the AFS as registered during the month by a demand meter or indicator, but the monthly AFS billing demand so established shall in no event be less than the greater of (a) the customer's AFS capacity reservation or (b) the customer's highest previously established monthly metered demand on the partial-load AFS during the past eleven (11) months.

The Company shall designate the demand meter or indicator, demand interval, and any metered voltage adjustments used in the determination of demand under this Schedule.

**Equipment Requirements and Ownership**

The customer agrees to own, install, maintain, test, inspect, operate and replace as necessary the transfer switch. The customer's transfer switch shall be set with an automatic return to the basic service and shall remain with this setting unless otherwise mutually agreed upon by the Company and customer.

The customer agrees that any replacement of transfer switches be automatic-load transfer switches, and shall be set to return from the AFS circuit automatically with a closed transition except where Company's distribution system can not accept a closed transition. In addition, the customer-owned transfer switches are required to be at primary voltage and must meet the Company's engineering, operational and maintenance specifications and shall be approved by the Company's engineering group prior to installing the switchgear. Customer-owned secondary transfer switches in service prior to January 1, 2009, can be replaced with like-kind equipment with approval of the Company.

The Company reserves the right to periodically inspect the customer-owned transfer switch and controls and to disconnect the AFS for adverse impacts on reliability or safety. The customer agrees to test and inspect the switching facilities every twelve (12) months and perform maintenance as required. The testing, inspection and maintenance will be performed by the customer or by an outside contractor (for the customer) to ensure that the functional requirements as defined and provided by the Company continue to be met. Results of testing and inspections will be provided to the Company upon request.

Customer owned transfer switches in service prior to January 1, 2009, that are not automatic-load transfer switches, may continue to be used upon approval of the Company until it is determined by the Company that replacement of the transfer switch is necessary. However, during such period of use the Company and customer agree to adhere to the following operating guidelines:

- o After a transfer of service to the AFS, the customer agrees to return to the basic service within twelve (12) hours following the availability of basic service, or as mutually agreed upon by the Company and customer.
- o In the event of system constraints, the customer shall accomplish the transfer back to the basic service within ten (10) minutes after notification by the Company. However, the Company will endeavor to provide as much advance notice as possible to the customer.
- o Return to the basic service circuit will be performed manually by the customer, and will be coordinated with the Company load dispatcher.

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OAD - SCHEDULE AFS  
(Open Access Distribution - Alternative Feed Service Rider)

- o In the event the customer fails to return to basic service within twelve (12) hours following the availability of basic service, or as mutually agreed upon by the Company and customer, or within ten (10) minutes of notification of system constraints, the Company reserves the right to immediately disconnect the customer's load from the AFS source.
- o If the customer does not return to the basic service as agreed upon, or as requested by the Company, the Company may also provide thirty (30) days' notice to terminate the AFS electric service agreement with the customer.
- o All of the above testing, inspection and maintenance conditions will apply.
- o All planned, non-emergency transfers requested by either the customer or the Company will be coordinated between the customer and the Company load dispatcher. The customer shall provide for a trained individual to conduct all manual switching.

Company owned transfer switches in service prior to January 1, 2009, may continue to be used upon approval of the Company until it is determined by the Company that replacement of the transfer switch is necessary. At that time the customer will be required to own, install, maintain, test, inspect and operate the transfer switch in accordance with the above terms. Prior to the time the Company determines that replacement is necessary, the customer authorizes the Company to accept ownership and maintenance responsibility of the transfer switch. In addition, the customer will pay a monthly rate of \$11.55 for the Company to annually test the transfer switch control module. The customer also agrees to reimburse the Company actual costs involved in maintaining the Company-owned transfer switch.

Term of Contract

The customer shall contract for a definite amount of electrical capacity in kW which shall be sufficient to meet normal maximum requirements under this Schedule, but in no event shall the customer's contract capacity under this Schedule exceed the contract capacity for the customer's basic service under the appropriate general service schedule. The Company shall not be required to supply capacity in excess of that for which the customer has contracted.

Contracts will be required for an initial period of not less than one (1) year and shall remain in effect thereafter until either party shall give the other at least six (6) months written notice of the intention to discontinue service under this Schedule.

A new initial contract period will not be required for existing customers who change their contract requirements after the original initial period unless new or additional facilities are required. The Company reserves the right to make initial contracts for periods longer than one (1) year.

Special Terms and Conditions

The Company will maintain operational control of the transfer switch, including the designation of the AFS and the timing of the return from the AFS to the basic service following an interruption of service or any other operating condition. At no time will the AFS be operated in parallel with the basic service without the Company's advance written approval. The Company will have sole discretion in designating the AFS circuit and the basic service circuit.

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OAD - SCHEDULE AFS  
(Open Access Distribution - Alternative Feed Service Rider)

Upon receipt of a request from the customer for non-standard AFS (AFS which includes unique service characteristics different from standard AFS), the Company will provide the customer with a written estimate of all costs, including system impact study costs, and any applicable unique terms and conditions of service related to the provision of the non-standard AFS.

Disconnection of AFS under this Schedule due to reliability or safety concerns associated with customer-owned transfer switches or AFS metered demand in excess of the AFS Capacity Reservation will not relieve the customer of payments required during the remaining term of the electric service agreement.

The provisions and charges under this Schedule are subject to revision should the customer's electric service agreement for basic service be modified.

In the event the customer's electric service agreement for basic service terminates for any reason, the customer is required to fulfill all payments according to the terms of this Schedule.

The Company assumes no responsibility should the alternate distribution circuit, the transfer switch, or other equipment required to provide the AFS fail to operate as designed or be unavailable for any reason. Service under this Schedule does not guarantee that power will be available through the AFS at all times.

This Schedule is subject to the Company's Terms and Conditions of Service.

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Original Sheet No. 40-1D

P.U.C.O. NO. 20

SCHEDULE OL  
(Outdoor Lighting)

Availability of Service

Available to residential and general service customers where appropriate existing secondary distribution facilities are readily available for the lighting of private areas and who request and receive electric generation service from a qualified CRES Provider. This service is not available for street and highway lighting.

Monthly RateOverhead Lighting ServiceMonthly Rate

For each lamp with luminaire and an upsweep arm not over six (6) feet in length or bracket mounted floodlight, controlled by photoelectric relay, where service is supplied from an existing pole and secondary facilities of the Company (a pole which presently serves another function besides supporting an area light) except in the case of post top lamps for which the rates per month already include the cost of a pole, the following charges apply. Charges are \$ per lamp per month.

Type of Lamp	Nominal Lamp Wattage	Distribution
Luminaire:		
High Pressure Sodium		
9,000 lumen	100	7.25
16,000 lumen	150	8.04
22,000 lumen	200	9.14
27,500 lumen	250	10.08
50,000 lumen	400	10.79
9,000 lumen Post Top	100	13.77
16,000 lumen Post Top	150	13.93
9,000 lumen cutoff	100	8.37
27,500 lumen cutoff	250	11.33
50,000 lumen cutoff	400	13.15

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P.U.C.O. NO. 20

SCHEDULE OL  
(Outdoor Lighting)

Floodlight:		
High Pressure Sodium		
9,000 lumen	100	8.17
22,000 lumen	200	9.11
27,500 lumen	250	10.80
50,000 lumen	400	10.12
140,000 lumen	1000	18.66
Metal Halide		
17,000 lumen	250	10.58
29,000 lumen	400	10.62
110,000 lumen	1000	17.11

Discontinued Lamps – Not Available for new installations.

Type of Lamp	Nominal Lamp Wattage	Distribution
Luminaire:		
Mercury Vapor		
4,000 lumen	100	8.33
7,000 lumen	175	7.66
20,000 lumen	400	9.81
7,000 lumen Post Top	175	13.27
Incandescent:		
2,500 lumen	150	9.75
4,000 lumen	250	10.51
Floodlight:		
Mercury Vapor		
20,000 lumen	400	12.38
50,000 lumen	1000	14.18

Company will provide lamp, photoelectric relay control, post top luminaire, post, and installation, including underground wiring for a distance of 30 feet from the Company's existing secondary circuits.

Current CSP Area existing installations prior to December 31, 2011, will continue to pay:

(Continued on Sheet No. 40-3D)

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SCHEDULE OL  
(Outdoor Lighting)

Other Equipment

When other new facilities are to be installed by the Company, in addition to the above monthly charge, the customer shall pay in advance the installation cost of such new overhead facilities extending from the nearest or most suitable pole of the Company to the point designated by the customer for the installation of said lamp. In lieu of such payment of the installation cost, for the following facilities, the customer may pay the following distribution charges:

		Per Month
1.	For each additional wood pole	\$ 3.54
2.	For each aluminum pole	\$18.07
3.	For each fiberglass pole	\$17.88
4.	For each additional 150 foot overhead wire span or part thereof	\$ 1.15
5.	For mounting other than standard bracket:	
	8 foot mastarm	\$ 0.92
	12 foot mastarm	\$ 1.62
	16 foot mastarm	\$ 2.15
	20 foot mastarm	\$ 3.29
6.	For each additional riser pole connection	\$ 3.52
7.	For each underground wire lateral not over 50 feet	\$ 1.70
8.	The Company may require the customer to pay for or furnish duct under pavements or adverse soil conditions should this be necessary for initial installation or due to paving over underground feed after placement.	

For all new installations Other Equipment:

When a customer requires an underground circuit longer than thirty (30) feet for post top lighting service, the customer will:

- 1) Pay to the Company in advance a Distribution charge of \$4.60 per foot for the length of underground circuit in excess of thirty (30) feet, and
- 2) Pay a monthly Distribution facilities charge of \$.89 for each 25 feet (or fraction thereof) of underground circuit in excess of thirty (30) feet.

The customer will, where applicable, be subject to the following conditions in addition to paying the charges set forth above.

- 1) Customers requiring service where rock or other adverse soil conditions are encountered will be furnished service provided the excess cost of trenching and backfilling (cost in excess of \$3.58/foot of the total trench length) is paid to the Company by the customer.  
(Continued on Sheet No. 40-4D)

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**SCHEDULE OL**  
**(Outdoor Lighting)**

- 2) In the event the customer requires that an underground circuit be located beneath a driveway or other pavement, the Company may require the customer to install protective conduit in the paved areas.

Other Equipment

When service cannot be supplied from an existing pole of the Company carrying a secondary circuit, the Company will install one (1) wood pole and/or one (1) span of secondary circuit of not over 150 feet for an additional distribution charge of \$6.34 per month.

When facilities other than those specified above are to be installed by the Company, the customer will, in addition to the above monthly charge or charges, pay in advance the installation cost for the new overhead facilities in excess of one (1) wood pole and/or 150 feet of secondary circuit.

Transmission Service

Transmission service for customers served under this schedule will be made available under the terms and conditions contained within the applicable Open Access Transmission Tariff as filed with the Federal Energy Regulatory Commission and as specified in the Company's Terms and Conditions of Open Access Distribution Service.

Billing Options

The customer has the option of selecting the Company and/or an alternative supplier for billing services. Such services provided to the customer by an alternative supplier must be arranged through the CRES Provider who provides energy services to the customer.

1. A provider of consolidated billing must be registered with the Company as a qualified Billing Agent (BA) as specified in the Company's Supplier Terms and Conditions of Service. The BA shall then provide to the customer a consolidated monthly bill specifying the supplier and charges for generation, transmission, distribution and other services. Unless the customer chooses a BA to provide a consolidated bill, or the customer's CRES Provider has made arrangements with the Company to provide a Company-issued consolidated bill, the Company will provide a separate billing for distribution services under the provisions of this schedule.

Delayed Payment Charge

1. For non-residential customers, bills from the Company are due and payable in full by mail, checkless payment plan, electronic payment plan, or at an authorized payment agent of the Company within 15 days after the mailing of the bill. On all accounts not so paid, an additional charge of five percent (5%) of the total amount billed will be made.

(Continued on Sheet 40-5D)

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OHIO POWER COMPANY

Original Sheet No. 40-5D

P.U.C.O. NO. 20

SCHEDULE OL  
(Outdoor Lighting)

2. Should a partial payment be made in lieu of the total payment of the amount owed to the Company, the payment provisions of this schedule shall apply. If a partial payment is made, such partial payment shall be applied to the various portions of the customer's bill in the following order: (a) past due CRES Provider charges, (b) past due distribution, Standard Offer Service generation and transmission charges, (c) current distribution, Standard Offer Service generation and transmission charges, (d) current CRES Provider charges, and (e) other past due and current non-regulated charges.
3. If the BA fails to provide payment to the Company by the date of the next monthly bill, the Company will thereafter directly bill the customer for distribution service. In addition, the financial instrument, as specified in the Supplier Terms and Conditions of Service, will be forfeited to the extent necessary to cover bills due and payable to the Company. Any remaining unpaid amounts and associated fees are the responsibility of the customer.

Applicable Riders

Monthly charges computed under this schedule shall be adjusted in accordance with the Commission-approved riders on Sheet No. 4-1D.

Monthly Kilowatt-hour Usage

The monthly kilowatt-hours for each lamp type are as follows:

Lamp	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2,500 Inc.	79	67	57	57	51	45	48	55	60	71	75	81
4,000 Inc.	124	104	104	89	79	71	76	86	94	111	116	126
4,000 Merc.	55	46	46	39	35	31	33	38	41	49	51	56
7,000 Merc.	91	76	76	65	58	52	55	63	69	81	86	92
20,000 Merc.	199	167	167	142	127	114	121	138	152	178	188	203
50,000 Merc.	477	400	400	340	304	272	291	331	363	427	449	486
9,000 HPS	51	43	43	36	32	29	31	35	39	45	48	52
16,000 HPS	74	62	62	53	47	42	45	51	57	66	70	75
22,000 HPS	106	89	89	76	68	61	65	74	81	95	100	108
27,500 HPS	130	109	109	93	83	74	79	90	99	116	122	132
50,000 HPS	210	176	176	150	134	120	128	146	160	188	198	214
140,000 HPS	477	400	400	340	304	272	291	331	363	427	449	486
17,000 M. Hal.	127	106	106	90	81	72	77	88	96	113	119	129
29,000 M. Hal.	199	167	167	142	127	114	121	138	152	178	188	203
110,000 M. Hal.	477	400	400	340	304	272	291	331	363	427	446	486

(Continued on Sheet No. 40-6D)

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OHIO POWER COMPANY

Original Sheet No. 40-6D

P.U.C.O. NO. 20

**SCHEDULE OL**  
**(Outdoor Lighting)**

Ownership of Facilities

All facilities necessary for service including fixtures, controls, poles, transformers, secondaries, lamps and other appurtenances shall be owned and maintained by the Company. All service and necessary maintenance will be performed only during regular scheduled working hours of the Company.

Hours of Lighting

Dusk to dawn lighting shall be provided, approximately 4,000 hours per annum.

Term of Contract

Contracts under this schedule will ordinarily be made for an initial term of one year with self-renewal provisions for successive terms of one year until either party shall give at least 60 days' notice to the other of the intention to discontinue service at the end of any term. The Company may, at its option, require a longer initial term of contract to fulfill the terms and conditions of service and/or in order to protect the Company's ability to recover its investment of costs over a reasonable period of time.

Special Terms and Conditions

This schedule is subject to the Company's Terms and Conditions of Open Access Distribution Service.

Service will not be provided hereunder if in the judgment of the Company a danger or nuisance will be created thereby. Service will be terminated if after installation it proves to be a danger or nuisance.

Rates contained herein are based upon continuous use of facilities and are not applicable to seasonal use.

Customers with cogeneration, small power production facilities, and/or other on-site sources of electrical energy supply shall take any required distribution service under Schedule OAD - SBS or Schedule OAD - NEMS.

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Original Sheet No. 41-1D

P.U.C.O. NO. 20

SCHEDULE OAD - SL  
(Open Access Distribution - Street Lighting Service)

Availability of Service

Available for street lighting service to municipalities, counties and other governmental subdivisions supplied through Company-owned systems and who request and receive electric generation service from a qualified CRES Provider.

Service rendered hereunder, is predicated upon the existence of a valid contract between the Company and the customer specifying the type, number and location of lamps to be supplied and lighted. This service is not available for non-roadway lighting.

Service to be Rendered

The Company agrees to provide and maintain a street lighting system for the customer, together with electric energy through a general system of overhead distribution sufficient to continuously operate the lamps to give the maximum amount of illumination obtainable under commercial conditions approximately 4,000 hours per annum. An underground system of distribution will be provided at prices applicable to overhead distribution where the customer pays for trenching and backfilling or provides underground ducts designed to Company specifications.

Monthly RatesOhio Power Existing Installations through December 31, 2011

Prices applicable to existing installations. Prices also applicable to high pressure sodium for new installations and for replacing incandescent, fluorescent or mercury vapor lamps where installation can be made on an existing pole within 150' of existing secondary electric service. The Company will be the sole judge of the adequacy of existing facilities necessary to make these installations. Prices are \$ per lamp per month.

	Nominal Lamp Wattage	Distribution
<b>On Wood Pole:**</b>		
Mercury Vapor:		
7,000 lumen	175	4.19
11,000 lumen	250	4.86
20,000 lumen	400	5.20
50,000 lumen	1,000	9.43
High Pressure Sodium:		
9,000 lumen	100	3.82
16,000 lumen	150	3.89
22,000 lumen	200	4.46
50,000 lumen	400	4.83

\*\*Applicable to Company-owned fixture on customer-owned facilities approved by the Company.

(Continued on Sheet No. 41-2D)

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OHIO POWER COMPANY

Original Sheet No. 41-2D

P.U.C.O. NO. 20

SCHEDULE OAD - SL  
(Open Access Distribution - Street Lighting Service)

	Nominal Lamp Wattage	Distribution
<b>On Metal Pole:</b>		
Mercury Vapor:		
7,000 lumen	175	8.14
11,000 lumen	250	9.56
20,000 lumen	400	10.26
50,000 lumen	1,000	14.98
High Pressure Sodium:		
9,000 lumen	100	9.50
16,000 lumen	150	9.55
22,000 lumen	200	10.15
50,000 lumen	400	10.51
<b>Multiple Lamps On Metal Pole:</b>		
20,000 lumen Mercury Vapor	400	7.97
High Pressure Sodium:		
9,000 lumen	100	6.65
16,000 lumen	150	6.71
22,000 lumen	200	7.31
50,000 lumen	400	7.67
<b>Post Top Unit:*</b>		
9,000 lumen High Pressure Sodium	100	6.77

(Continued on Sheet No. 41-3D)

\*Available where customer pays for trenching and backfilling or provides for underground ducts designed to Company specifications.

Prices applicable to installations after November 4, 1988 and before December 31, 2011 that require a new pole and secondary electric service. Fixtures and poles will be standard utility grade secured from the Company normal suppliers. The Company will be the sole judge of the suitability of the types of fixtures and poles used. Prices are \$ per lamp per month.

(Continued on Sheet No. 41-3D)

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OHIO POWER COMPANY

Original Sheet No. 41-3D

P.U.C.O. NO. 20

SCHEDULE OAD - SL  
(Open Access Distribution - Street Lighting Service)

	Nominal Lamp Wattage	Distribution
<b>On Wood Pole:</b>		
High Pressure Sodium:		
9,000 lumen	100	10.55
16,000 lumen	150	10.62
22,000 lumen	200	11.20
50,000 lumen	400	11.58
<b>On Metal Pole:</b>		
High Pressure Sodium:		
9,000 lumen	100	23.22
16,000 lumen	150	23.28
22,000 lumen	200	23.77
50,000 lumen	400	24.09
<b>Multiple Lamps On Metal Pole:</b>		
High Pressure Sodium:		
9,000 lumen	100	13.23
16,000 lumen	150	13.28
22,000 lumen	200	13.79
50,000 lumen	400	14.48
<b>Post Top Unit:*</b>		
9,000 lumen High Pressure Sodium	100	9.76

\*Available where customer pays for trenching and backfilling or provides for underground ducts designed to Company specifications.

(Continued on Sheet No. 41-4D)

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OHIO POWER COMPANY

Original Sheet No. 41-4D

P.U.C.O. NO. 20

SCHEDULE OAD - SL  
(Open Access Distribution - Street Lighting Service)

Columbus Southern Power Existing Installations through December 31, 2011

Prices are \$ per lamp per month.

Type of Lamp	Nominal Lamp Wattage	Avg. Monthly KWH Use	Distribution
<b>High Pressure Sodium:</b>			
Standard	100	40	6.97
Standard	150	59	7.46
Standard	200	84	9.59
Standard	250*	103	10.58
Standard	400	167	11.92
Cut Off	100	40	9.43
Cut Off	250	103	15.14
Cut Off	400	167	19.34
<b>Mercury Vapor:</b>			
Standard	100*	43	6.87
Standard	175*	72	7.89
Standard	400*	158	12.79

\* Discontinued, not available for new installations

(Continued on Sheet No. 41-5D)

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Original Sheet No. 41-5D

P.U.C.O. NO. 20

SCHEDULE OAD - SL  
(Open Access Distribution - Street Lighting Service)

Other Equipment

When other new facilities are to be installed by the Company, in addition to the above charges, the customer shall pay the following distribution charges:

		Per Month
1.	For each lamp supported by a wood pole serving no other function than street lighting	\$1.34
2.	For each aluminum pole	\$13.91
3.	For each fiberglass pole	\$17.65
4.	For each additional 150 foot overhead wire span or part thereof	\$0.79
5.	For mounting other than standard bracket:	
	12 foot mastarm	\$1.17
	16 foot mastarm	\$1.56
	20 foot mastarm	\$2.67
6.	For each additional riser pole connection installed on or after May 21, 1992	\$3.42
7.	For each underground wire lateral not over 50 feet	\$1.28
8.	The Company may require the customer to pay for or furnish duct under pavements or adverse soil conditions should this be necessary for initial installation or due to paving over underground feed after placement.	

All installations after December 31, 2011 will be charged the following rates:

Prices applicable to new installations on an existing pole. Prices also applicable to high pressure sodium for new installations and for replacing mercury vapor lamps where installations can be made on an existing pole within 150' of existing secondary electric service, using an eight (8) foot or less mast arm. The Company will be the sole judge of the adequacy of existing facilities necessary to make these installations.

Prices are \$ per lamp per month.

Type of Lamp	Nominal Lamp Wattage	Standard	Cutoff
<b>High Pressure Sodium:</b>			
9,000 lumens	100	10.79	16.04
16,000 lumens	150	11.38	-
22,000 lumens	200	12.71	18.51
50,000 lumens	400	16.24	21.44

(Continued on Sheet No. 41-6D)

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Original Sheet No. 41-6D

P.U.C.O. NO. 20

SCHEDULE OAD - SL  
(Open Access Distribution - Street Lighting Service)

Prices applicable to new installations that require a new pole, secondary electric service and an eight (8) foot or less mast arm. Fixtures and poles will be standard utility grad secured from the Company normal suppliers. The Company will be the sole judge of the suitability of the types of fixtures and poles used. Prices are \$ per lamp per month.

Type of Lamp	Nominal Lamp Wattage	Standard	Cutoff
On Wood Pole:			
High Pressure Sodium:			
9,000 lumen	100	17.81	23.06
16,000 lumen	150	18.39	-
22,000 lumen	200	19.73	20.02
50,000 lumen	400	23.26	22.95
On Metal Pole:			
High Pressure Sodium:			
9,000 lumen	100	28.45	33.70
16,000 lumen	150	29.04	-
22,000 lumen	200	30.38	36.17
50,000 lumen	400	33.90	39.10
Multiple Lamps on Metal Pole:			
High Pressure Sodium			
9,000 lumen	100	16.87	22.12
16,000 lumen	150	17.45	-
22,000 lumen	200	18.79	24.59
50,000 lumen	400	22.31	27.51
Component Units*			
High Pressure Sodium:			
9,000 lumen post top	100	16.91	-

\* Available where customer pays for trenching and backfilling or provides for underground ducts designed to Company specifications

(Continued on Sheet No. 41-7D)

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Original Sheet No. 41-7D

P.U.C.O. NO. 20

SCHEDULE OAD - SL  
(Open Access Distribution - Street Lighting Service)

Other Equipment

When facilities other than those specified above are to be installed by the Company, the customer will, in addition to the above monthly charge or charges, pay in advance the installation cost for the new facilities.

The Company may require the customer to pay for or furnish duct under pavements or adverse soil conditions should this be necessary for initial installation or due to paving underground feed after placement.

Transmission Service

Transmission service for customers served under this schedule will be made available under the terms and conditions contained within the applicable Open Access Transmission Tariff as filed with the Federal Energy Regulatory Commission and as specified in the Company's Terms and Conditions of Open Access Distribution Service.

Billing Options

The customer has the option of selecting the Company and/or an alternative supplier for billing services. Such services provided to the customer by an alternative supplier must be arranged through the CRES Provider who provides energy services to the customer. Unless the customer explicitly designates otherwise, the Company shall continue to provide such services.

1. A provider of consolidated billing must be registered with the Company as a qualified Billing Agent (BA) as specified in the Company's Supplier Terms and Conditions of Service. The BA shall then provide to the customer a consolidated monthly bill specifying the supplier and charges for generation, transmission, distribution and other services. Unless the customer chooses a BA to provide a consolidated bill, or the customer's CRES Provider has made arrangements with the Company to provide a Company-issued consolidated bill, the Company will provide a separate billing for distribution services under the provisions of this schedule.

Delayed Payment Charge

1. Due Bills are due and payable in full by mail, checkless payment plan, electronic payment plan or at an authorized payment agent of the Company within 21 days after the mailing of the bill. On accounts not so paid, an additional charge of 2% of the unpaid balance will be made.
2. Should a partial payment be made in lieu of the total payment of the amount owed to the Company, the payment provisions of this schedule shall apply. If a partial payment is made, such partial payment shall be applied to the various portions of the customer's bill in the following order: (a) past due CRES Provider charges, (b) past due distribution, Standard Offer Service generation and transmission charges, (c) current distribution, Standard Offer Service generation and transmission charges, (d) current CRES Provider charges, and (e) other past due and current non-regulated charges.
3. If the BA fails to provide payment to the Company by the date of the next monthly bill, the Company will thereafter directly bill the customer for distribution service. In addition, the financial instrument, as specified in the Supplier Terms and Conditions of Service, will be forfeited to the extent necessary to cover bills due and payable to the Company. Any remaining unpaid amounts and associated fees are the responsibility of the customer.

(Continued on Sheet No. 41-8D)

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Original Sheet No. 41-8D

P.U.C.O. NO. 20

SCHEDULE OAD - SL  
(Open Access Distribution - Street Lighting Service)

Applicable Riders

Monthly charges computed under this schedule shall be adjusted in accordance with the Commission approved Riders on Sheet Number 4-1D.

Monthly Kilowatt-hour Usage

The monthly kilowatt-hours for each lamp type are as follows:

Lamp	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
4,000 Merc.	51	43	43	36	32	29	31	35	39	45	48	52
7,000 Merc.	91	76	76	65	58	52	55	63	69	81	86	92
11,000 Merc.	126	106	106	90	81	72	77	88	97	113	119	129
20,000 Merc.	199	167	167	142	127	114	121	138	152	178	188	203
50,000 Merc.	477	400	400	340	304	272	291	331	363	427	449	486
9,000 HPS	51	43	43	36	32	29	31	35	39	45	48	52
16,000 HPS	74	62	62	53	47	42	45	51	57	66	70	75
22,000 HPS	106	89	89	76	68	61	65	74	81	95	100	108
27,500 HPS	127	106	106	90	81	72	77	88	96	113	119	129
50,000 HPS	210	176	176	150	134	120	128	146	160	188	198	214

Electric Receptacles

A separate distribution charge of \$2.11/month shall be made when electrical receptacles are included in metal pole installations.

Ownership of Facilities

All facilities necessary for street lighting service hereunder, including but not limited to, all poles, fixtures, street lighting circuits, transformers, lamps and other necessary facilities shall be the property of the Company and may be removed if the Company so desires, at the termination of any contract for service hereunder. The Company will maintain all such facilities.

Distribution Energy Rate (Schedule Code 901)

The Company will furnish electric energy for a street lighting system owned and maintained by the customer at the following rate:

Customer Charge (\$)	17.60
Distribution Energy Charge (¢/KWH)	1.246

This service may be provided non-metered at the Company's option. The applicable monthly KWH charge for each non-metered lamp type shall be stated in the monthly kilowatt-hour usage chart.

Each non-metered service location shall be considered a point of delivery.

Each minimum charge under the electric energy rate for each point of delivery is the customer charge.

(Continued on Sheet No. 41-9D)

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P.U.C.O. NO. 20

**SCHEDULE OAD - SL**  
**(Open Access Distribution - Street Lighting Service)**

At non-metered service locations, the customer shall notify the Company in advance of every change in connected load. The Company reserves the right to inspect the customer's equipment at any time to verify the actual load. In the event of the customer's failure to notify the company of an increase in load, the Company reserves the right to refuse to serve the point of service thereafter non-metered, and shall be entitled to bill the customer retroactively on the basis of the increased load for the full period such load was connected plus three months.

Customers taking service under the electric energy rate provision are subject to all applicable riders.

Hours of Lighting

Dusk to dawn lighting shall be provided, approximately 4,000 hours per annum.

Term of Contract

Contracts under this schedule will ordinarily be made for an initial term of five years with self-renewal provisions for successive terms of one year each until either party shall give at least 60 days' notice to the other of the intention to discontinue at the end of any term. The Company may, at its option, require a longer initial term of contract to fulfill the terms and conditions of service and/or in order to protect the Company's ability to recover its investment of costs over a reasonable period of time.

Special Terms and Conditions

This schedule is subject to the Company's Terms and Conditions of Open Access Distribution Service.

The customer shall provide such cleared rights-of-way, licenses and permits as may be required to enable the Company to supply the service applied for.

Service will not be provided hereunder if in the judgment of the Company a danger or nuisance will be created thereby. Service will be terminated if after installation it proves to be a danger or nuisance.

Rates contained herein are based upon continuous use of facilities and are not applicable to seasonal use.

Tree trimming is performed by the Company only when doing so prevents damage to Company facilities.

Customers with cogeneration, small power production facilities, and/or other on-site sources of electrical energy supply shall take any required distribution service under Schedule OAD - SBS or Schedule OAD - NEMS.

Relocation and Removal of Lamps

Lamps may be relocated or removed when requested in writing by a proper representative of the customer, subject to the following conditions:

Lamps will be relocated upon payment by the customer of the estimated cost of doing the work.

Lamps will be removed upon payment by the customer of the estimated cost of doing the work plus the undepreciated investment less salvage value of the lamps removed.

Upon completion of the work, billing for relocation or removal of lamps will be adjusted to reflect actual costs.

(Continued on Sheet No. 41-10D)

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Original Sheet No. 41-10D

P.U.C.O. NO. 20

**SCHEDULE OAD - SL**  
(Open Access Distribution - Street Lighting Service)

The Company will remove or relocate lamps as rapidly as labor conditions will permit.

Temporary Disconnection of Lamps

The Company will for a period of up to six (6) months disconnect a lamp for a distribution charge of \$18.00 plus a monthly fixed distribution charge based upon the following schedule. Charges are \$ per lamp per month.

	On Wood Pole	On Metal Pole	Multiple Lamps on Metal Pole	Post Top
<b>EXISTING FACILITIES:</b>				
<b>High Pressure Sodium:</b>				
9,000 lumen	3.40	10.42	6.90	8.47
16,000 lumen	3.45	10.45	6.93	--
22,000 lumen	4.13	11.13	7.61	--
27,500 lumen	4.30	11.30	7.80	--
50,000 lumen	4.47	11.47	7.95	--
9,000 lumen cutoff	3.40	10.42	6.90	
22,000 lumen cutoff	4.13	11.13	7.61	
50,000 lumen cutoff	4.47	11.47	7.95	
<b>Mercury Vapor:</b>				
7,000 lumen	2.25	5.06	--	5.02
11,000 lumen	2.70	5.82	--	--
20,000 lumen	2.25	5.46	4.07	--
50,000 lumen	2.17	6.20	--	--
<b>FACILITIES ON NEW POLE:</b>				
<b>High Pressure Sodium:</b>				
9,000 lumen	8.5	33.17	18.41	11.35
16,000 lumen	9.8	33.30	18.45	--
27,500 lumen	10.20	33.70	18.90	--
22,000 lumen	10.42	34.01	19.16	--
50,000 lumen	12.59	34.40	19.55	--

If within the six (6) months' period the customer requests to have the lamp reconnected, a distribution reconnection charge of \$18.00 shall be made and the lamp will be billed at the monthly rate charged prior to disconnection. Disconnected lamps will be removed after six (6) months and new installations will be billed at rates applicable to new installations.

Lamp Outages

For all aggregate outages of four (4) hours or more in any month which are reported in writing within ten (10) days of the end of the month to the Company by a proper representative of the customer, there shall be a pro-rata reduction from the bill under this schedule to reflect such outages.

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OHIO POWER COMPANY

Sheet No. 43-1D

P.U.C.O. NO. 20  
OAD - Pole Attachment  
(Open Access Distribution – Pole Attachment)

Availability of Service

Available to CATV or private (non-profit) communication system, other than a Public Utility, who has obtained, under law, any necessary public or private authorization and permission to construct and maintain attachments such as wire, cable, facility or other apparatus to the Company's poles, pedestals, or to place same in the Company's conduit duct space, so long as those attachments do not interfere, obstruct, or delay the service and operation of the Company or create a hazard to safety. As used in this Tariff, an "attachment of wire or cable and associated facilities or apparatus within one (1) foot of vertical space on any distribution pole owned by the Company.

Rates and Charges

The following distribution rates and charges shall apply to each pole of the Company, if any portion of it is occupied by or reserved for the customer's attachments.

Initial Contact Fee.....\$3.78 per pole

To cover the cost to the Company not separately accounted for in processing the application for each initial contact, but no such initial contact fee shall be required if the customer has previously paid an initial contact fee with respect to such pole location.

Billing for Initial Contact Fee will be rendered on the annual billing date each year for all accumulated initial contacts from the preceding year.

Annual Attachment Charge:

A. CATV or private (non-profit) communication system, other than a Public Utility, a Rural Cooperative Electric Company or Electric Light Company Operated by a Municipality.....\$8.12 per pole per year

For each additional attachment made during the current rental year, as authorized and pursuant to the terms and conditions of the agreement as required herein, the annual charge shall be billed on the next annual billing date using the previous year's rate. The full attachment charge shall be payable for any pole occupied or reserved at any time during the rental year.

If the customer wishes to abandon an attachment during a rental year, notification should be made to the Company which will reduce the total number of rental contacts accordingly for the next annual rental billing.

Billing of annual charges will be rendered in advance annually on July 1st of each year and will be the rate in effect at the time of billing. In addition, the Company shall bill the customer for the prorated portion of any rate increase granted during the contract year.

(Continued on Sheet No. 43-2D)

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Issued by  
Joseph Hamrock, President  
AEP Ohio

OHIO POWER COMPANY

Sheet No. 43-2D

P.U.C.O. NO. 20  
OAD - Pole Attachment  
(Open Access Distribution – Pole Attachment)

Special Charges

Customer shall reimburse the Company for all non-recurring expenses caused by or attributable to Customer's attachments.

All charges for inspection, installation, removal, replacement or rearrangement work necessary to facilitate the Customer's attachments and requirements shall be based on the full cost and expense to the Company in performing such work. The charges shall be determined in accordance with the normal and customary methods used by the Company in determining such cost.

Billings for special charges shall be rendered as the work is performed. Company may require advance payment of special charges before any work is initiated.

The Company reserves the right to waive any portion of the charges under this schedule applicable to non-profit entities, rural electric cooperatives and Political Subdivisions of the State of Ohio.

Payments

Bills are due and payable in full by mail, checkless payment plan, electronic payment plan, or at an authorized payment agent of the Company, within 30 days from the date the bill is issued by the Company. On bills not so paid, the customer shall pay a one-time charge of 12% of the unpaid balance.

Contracts

Pole attachments shall be allowed only upon signing by the Company and the customer of a written Agreement making reference to this schedule, and upon the approval by the Company of a written application submitted by customer requesting permission to contact specific poles.

Term of Contract

Agreements executed with reference to this schedule shall continue in force until terminated by either party giving to the other prior written notice as prescribed in said agreements. No such termination, however, shall reduce or eliminate the obligation of the customer to make payments of any amounts due to Company for any services covered by this schedule, and shall not waive charges for any attachment until said attachment is removed from the pole to which it is attached.

Should the customer not place attachments or reserve space on the Company's poles in any portion of the area covered by the agreement within six months of its effective date, the Company may, at its option, terminate the Agreement.

Special Terms and Conditions

Terms and conditions of service for this schedule shall be pursuant to any Agreement existing between the Company and the customer on July 1, 2011. In the event that no such Agreement existed, then the terms and conditions of service shall be in accordance with the Company's standard Agreement and this schedule.

(Continued on Sheet No. 43-3D)

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OHIO POWER COMPANY

Sheet No. 43-3D

P.U.C.O. NO. 20  
OAD -Pole Attachment  
(Open Access Distribution – Pole Attachment)

Inspections

The Company reserves the right to inspect each new installation of Licensee on Its poles and in its conduit and to make periodic inspections/inventories every five (5) years or more often if, in the Company's sole discretion, the conditions may warrant and Licensee shall reimburse the Company for the expense of such inspections/inventories. The Company's right to make such inspections and any inspection made pursuant to such right shall not relieve Licensee of any responsibility, obligation, or liability imposed by law or assumed under the Agreement. When an unauthorized attachment or occupancy is found during an inspection/inventory, the Licensee will pay the Company an unauthorized attachment or occupancy sanction in the following amounts: \$100 per unauthorized attachment or occupancy plus five (5) years annual rental if an unauthorized attachment or occupancy is found and Licensee has not participated in a required audit; or \$50 per unauthorized attachment or occupancy plus five (5) years annual rental if the Licensee does participate in the audit or identifies the unauthorized attachment or occupancy on its own.

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OHIO POWER COMPANY

Original Sheet No. 53-1D

P.U.C.O. NO. 20

OAD SUPPLEMENT NO. 21

(Open Access Distribution - Public Authority-Delayed Payment)

Availability

Available to federal, state, county, township and municipal governments and public school systems. It shall not be available to any customer receiving service pursuant to the terms of a special contract.

Delayed Payment Charge

Provisions relating to delayed payment charges in the applicable General Service Schedules shall be waived for customers in this category and the following Delayed Payment Provision shall be used.

Delayed Payment Provision

Bills from the Company are due and payable in full by mail, checkless payment plan, electronic payment plan or at an authorized payment agent of the Company. If bill payment is not received by the Company in its offices on or before the specified payment date which is the Company's next scheduled meter reading date, which in no case shall be less than 15 days from the mailing date of the bill, whether actual or estimated, an additional amount equal to 1.5% (one and one-half percent) of the unpaid balance, will become due and payable as part of the customer's total obligation. In no event shall the above delayed payment provision of 1.5% be applied to the same unpaid balance for more than three (3) consecutive months (or exceed 5.0% on any single month's bill for electric consumption that the delayed payment provision has been applied). Also, the amount of the delayed payment provision shall not be less than twenty-five cents (25¢) each month. This provision is not applicable to unpaid account balances existing on the effective date of the tariff pursuant to Case No. 84-486-EL-ATA.

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OHIO POWER COMPANY

Original Sheet No. 60-1D

P.U.C.O. NO. 20

OAD -UNIVERSAL SERVICE FUND RIDER  
(Open Access Distribution – Universal Service Fund Rider)

Effective, all customer bills subject to the provisions of this Rider, including any bills rendered under special contract, shall be adjusted by the Universal Service Fund charge of 0.24312¢/KWH for the first 833,000 KWH consumed each month and 0.01731¢/KWH for all KWH consumed each month in excess of 833,000 KWH.

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OHIO POWER COMPANY

1<sup>st</sup> Revised Sheet No. 62-1D  
 Cancels Original Sheet No. 62-1D

P.U.C.O. NO. 20

**OAD KWH TAX RIDER**  
 (Open Access Distribution - KWH Tax Rider)

Effective \_\_\_\_\_, all customer bills subject to the provision of this Rider, including any bills rendered under special contract, shall be adjusted by the KWH Tax charge per KWH as follows:

For the first 2,000 KWH used per month	0.465 ¢/KWH
For the next 13,000 KWH used per month	0.419 ¢/KWH
For all KWH used in excess of 15,000 KWH per month	0.363 ¢/KWH

Commercial and industrial customers that qualify under Division (2) © of Section 5727.81, Ohio Revised Code, may elect to self-assess the KWH tax under the terms of that Section. Payment of the tax will be made directly to the Treasurer of the State of Ohio in accordance with Divisions (A)(4) and (5) of Section 5727.82, Ohio Revised Code.

This Rider shall not apply to federal government accounts.

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 AEP Ohio

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OHIO POWER COMPANY

Original 1st Revised Sheet No. 69-1D  
Cancels Original Sheet No. 69-1D

P.U.C.O. NO. 20

**OAD - PROVIDER OF LAST RESORT CHARGE RIDER**  
(Open Access Distribution - Provider of Last Resort Charge Rider)

Effective \_\_\_\_\_ all customer bills subject to the provision of this Rider, including any bills rendered under special contract, shall be adjusted by the Provider of the Last Resort Charge of \$0.00284 per KWH.

Customers of a governmental aggregation where the legislative authority that formed such governmental aggregation has filed written notice with the Commission pursuant to Section 4928.20 (J), Ohio Revised Code, that it has elected not to receive default service from the Company at standard service offer rates shall not be subject to charges under this Rider.

Customers that elect to take energy service from a CRES Provider and agree to pay the market price of power should they return to energy service from the Company, shall not be subject to charges under this Rider.

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OHIO POWER COMPANY

1<sup>st</sup> Revised Sheet No. 70-1D  
Cancels Original Sheet No. 70-1D

P.U.C.O. NO. 20

**ELECTRONIC TRANSFER RIDER**  
(Open Access Distribution – Electronic Transfer Rider)

For any General Service customer who agrees to make payments to the Company by electronic transfer, the 21 days provision in the Delayed Payment Charge in the General Service tariffs shall be modified to 22 days. If the 22<sup>nd</sup> day falls upon a weekend or the legal holidays of New Year's Day, Presidents' Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day, the payment must be received by the next business day to avoid the Delayed Payment Charge.

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OHIO POWER COMPANY

Original Sheet No. 73-1D

P.U.C.O. NO. 20

**OAD - MONONGAHELA POWER LITIGATION TERMINATION RIDER**  
(Open Access Distribution – Monongahela Power Litigation Termination Rider)

Effective Cycle 1 January 2006, all customer bills subject to the provisions of this Rider, including any bills rendered under special contract, shall be adjusted by the Monongahela Power Litigation Termination Rider of 0.01229¢ per KWH. This temporary Rider shall remain in effect until the amounts authorized by the Commission in Case No. 05-765-EL-UNC have been collected.

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OHIO POWER COMPANY

2<sup>nd</sup> Revised Sheet No. 81-1D  
 Cancels 1<sup>st</sup> Revised Sheet No. 81-1D

P.U.C.O. NO. 20

**OAD – ENERGY EFFICIENCY AND PEAK DEMAND REDUCTION COST RECOVERY RIDER**  
 (Open Access Distribution – Energy Efficiency and Peak Demand Reduction Cost Recovery Rider)

Effective\_\_\_\_\_, all customer bills subject to the provisions of this Rider, including any bills rendered under special contract, shall be adjusted by the Energy Efficiency and Peak Demand Reduction Cost Recovery charge per KWH as follows:

Schedule	¢/KWH
OAD – RS	0.28902
OAD – GS-1	0.26773
OAD – GS-2	0.26773
OAD – GS-3	0.26773
OAD – GS-4	0.03845
OAD – EHG	0.26773
OAD – EHS	0.26773
OAD – SS	0.26773
OAD – OL	0.00000
OAD – SL	0.00000
OAD – SBS	0.00000

If approved by the Commission, mercantile customers that have committed their demand response or other customer-sited capabilities, whether existing or new, for integration into the Company's demand response, energy efficiency or peak demand reduction programs, may be exempted from this Rider.

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 AEP Ohio

Effective\_\_\_\_\_

OHIO POWER COMPANY

4<sup>th</sup> Revised Sheet No. 82-1D  
Cancels 3<sup>rd</sup> Revised Sheet No. 82-1D

P.U.C.O. NO. 20

**OAD – ECONOMIC DEVELOPMENT COST RECOVERY RIDER**  
(Open Access Distribution – Economic Development Cost Recovery Rider)

Effective \_\_\_\_\_, all customer bills subject to the provisions of this Rider, including any bills rendered under special contract, shall be adjusted by the Economic Development Cost Recovery charge of 9.63500% of the customer's distribution charges under the Company's Schedules, excluding charges under any applicable Riders. This Rider shall be adjusted periodically to recover amounts authorized by the Commission.

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OHIO POWER COMPANY

3<sup>rd</sup> Revised Sheet No. 83-1D  
Cancels 2<sup>nd</sup> Revised Sheet No. 83-1D

P.U.C.O. NO. 20

**OAD – ENHANCED SERVICE RELIABILITY RIDER**  
(Open Access Distribution – Enhanced Service Reliability Rider)

Effective\_\_\_\_\_, all customer bills subject to the provisions of this Rider, including any bills rendered under special contract, shall be adjusted by the Enhanced Service Reliability charge of 4.58062% of the customer's distribution charges under the Company's Schedules, excluding charges under any applicable Riders. This Rider shall be adjusted periodically to recover amounts authorized by the Commission.

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OHIO POWER COMPANY

1<sup>st</sup> Revised Sheet No. 84-1D  
Cancels Original Sheet No. 84-1D

P.U.C.O. NO. 20

OAD - gridSMART® RIDER  
(Open Access Distribution- gridSMART Rider)

Effective \_\_\_\_\_, all customer bills subject to the provisions of this Rider, including any bills rendered under special contract, shall be adjusted by the monthly gridSMART charge. This Rider shall be adjusted periodically to recover amounts authorized by the Commission.

Residential Customers \$0.27/month

Non-Residential Customers \$1.00/ month

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OHIO POWER COMPANY

Original Sheet No. 87-1D

P.U.C.O. NO. 20

OAD - Deferred Asset Recovery Rider  
(Open Access Distribution - Deferred Asset Recovery Rider)

Effective Cycle 1 January 2013, all customer bills subject to the provision of this Rider, including any bills rendered under special contract, shall be adjusted by the Deferred Asset Recovery Rider charge of 12.2562% of the customer's distribution charges under the Company's Schedules, excluding charges under any applicable Riders. This Rider shall be adjusted periodically to recover amounts authorized by the Commission.

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OHIO POWER COMPANY

Original Sheet No. 89-1D

P.U.C.O. NO. 20

OAD Distribution Investment Rider  
(Open Access Distribution - Distribution Investment Rider)

Effective \_\_\_\_\_, all customer bills subject to the provision of this Rider, including any bills rendered under special contract, shall be adjusted by the Distribution Investment Rider charge of 0.00% of the customer's distribution charges under the Company's Schedules, excluding charges under any applicable Riders. This Rider shall be adjusted periodically to recover amounts authorized by the Commission.

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